Outreach and Media Summary



April 2023

OC San Public Affairs Office

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Outreach Report April 2023

| Date | Tours | Attendees | Tour Guide |
|--------------------------------|--|------------------------|---|
| 4/5/23 | Ops Committee Tour P2 | 14 | Rob Thompson |
| 4/12/23 | Admin Committee Tour P2 | 13 | Rob Thompson |
| 4/12/23 | WW 101 Tour | 32 | Rob Thompson |
| 4/13/23 | OCEA | 5 | Rob Thompson |
| 4/21/23 | Board Members | 2 | Rob Thompson |
| 4/24//23 | Congressman Correa Tour | 5 | Rob Thompson |
| 4/25/23 | Maria Pareyra Tour | 1 | Cortney Light |
| 4/27/23 | Former Board Member and guests | 6 | Rob Thompson |
| Date | Speaking Engagements/Events | Attendees | Presenter |
| 4/22/23 | Costa Mesa Earth Day | 100 | Enisha Matthews/ Al Garcia/ Kevin Nugent/ Kelly Newell |
| 4/25/23 | Villa Park City Council | 20 | Rob Thompson |
| 4/29- 5/3/23 | CWEA Student Design Conference Judging | 5 | Valerie Ratto |
| 4/29/23 | Cal State Long Beach Annual Women's Conference | 50 | Nasrin Nasrollahi |
| 4/30/23 | No Dig Show in Oregon | 50 | Dickie Fernandez |
| Project Area | Outreach Notifications | # of People Reached | Website Posts and Text Alerts |
| Anaheim/ Buena Park | Orange Western Sewer - project update | 50 | 1 website posts/ 1 text alerts |
| Fountain Valley | Bushard Diversion Structure work | 300 | 1 website post |
| Los Alamitos/ Seal Beach | Los Alamitos Sewer - project update | 5000 | 1 website posts/ 1 text alert |
| Service Area | Community newsletter – spring issue | 4500 | 1 website post |
| External Communications | Distribution | # of People Reached | |
| 5 Minutes Per Month | One | 216 | |
| Board Member Talking Points | One | 50 | |

| Website Posts | 9 posts | 4k views | Website |
|---------------|-----------|---------------|--------------|
| Facebook | 17 posts | 4.8k reached | Social Media |
| Twitter | 10 tweets | 1.1k reached | Social Media |
| Instagram | 32 posts | 6.4 reached | Social Media |
| LinkedIn | 7 posts | 7.4 k reached | Social Media |



Post performance - Facebook Pages

Data from 01 Apr, 2023 to 30 Apr, 2023

Sources



| DATE ▼ | POST | ENGAGEMENT RATE | IMPRESSIONS | REACH |
|---|---|-----------------|-------------|-------|
| Orange County Sanitation District Apr 28, 17:28 | (Post with no description) | 27.06% | 181 | 170 |
| Orange County Sanitation District Apr 28, 17:13 | (Post with no description) | 5.51% | 140 | 127 |
| Orange County Sanitation District Apr 27, 20:00 | The latest issue of the OC San Connection is now available on our website. Visit ocsan.gov to read all about what's going on behind the walls. | 5.59% | 151 | 143 |
| Orange County Sanitation District Apr 25, 16:36 | Yesterday, Rep. Lou Correa was at OC San to give us a really big check for \$3.45 million. This is part of the Community Project Funding Request for our Supercritical Water Oxidation Project. SCWO's technology is expected to | 25.7% | 189 | 179 |
| Orange County Sanitation District Apr 25, 14:31 | We agree! Water should be a priority. | 14.16% | 121 | 113 |
| Orange County Sanitation District Apr 24, 15:04 | Don't forget to join in this Wednesday, April 26, the OC San Steering Committee Meeting (5 p.m.) and Board Meeting (6 p.m.). Click here to view the agenda: | 6.74% | 97 | 89 |
| Orange County Sanitation District Apr 20, 18:19 | ENTER AND SHARE! It's video contest time! Put your best video skills forward and enter our #FindYourselfAtOCSan Video Contest to win amazing prizes! Let's see your creative side - show us your #videomasterpiece | 2.69% | 594 | 557 |
| Orange County Sanitation District Apr 19, 21:04 | Ever met us in person? If not, hopefully soon! OC San has a fantastic group of volunteers who donate their time to help educate our community about what we do. They go out to community events, tours, speaking engagements, etc | 20.07% | 290 | 284 |
| Orange County Sanitation District Apr 18, 20:08 | Job alert! Waiting for that perfect position to open up at OC San? The time is now! We have a diverse range of career openings! Apply now! Visit ocsan.gov/jobs for open positions. | 4.3% | 1,293 | 1,234 |
| Orange County Sanitation District Apr 16, 17:54 | The now completed Groundwater Replenishment System can provide up to 130 million gallons of water per day, enough to serve 1 million people. | 16% | 116 | 100 |
| Orange County Sanitation District Apr 15, 00:55 | Another successful project and event for the books! GWRS Final Completion | 28.4% | 176 | 162 |
| Orange County Sanitation District Apr 13, 18:04 | He Shoots, He Scores! These Kiddos were pros playing our OC San game @heritagemusoc | 10.4% | 344 | 327 |
| Orange County Sanitation District Apr 10, 18:29 | Join us in congratulating Wally, who was selected as the Director of Finance for OC San. Visit ocsan.gov to learn more about our newest member of the Executive Management Team. | 0% | 0 | 0 |
| Orange County Sanitation District Apr 10, 18:29 | Join us in congratulating Wally, who was selected as the Director of Finance for OC San. Visit ocsan.gov to learn more about our newest member of the Executive Management Team. | 11.03% | 282 | 263 |
| Orange County Sanitation District Apr 07, 14:01 | In honor of "spring cleaning" let's make sure your pipes are clean and not filled with icky, sticky FOG. #FPGClogs #CanItTrashItCoolIt #FOG | 0% | 0 | 0 |
| Orange County Sanitation District Apr 07, 14:01 | In honor of "spring cleaning" let's make sure your pipes are clean and not filled with icky, sticky FOG. #FPGClogs #CanItTrashItCoolIt #FOG | 1.85% | 174 | 162 |
| Orange County Sanitation District Apr 05, 15:00 | Join us in congratulating our new Human Resources Manager. He was selected from a talented pool of candidates. #OCSanCareers #JobsInWastewater #HumanResources | 0% | 0 | 0 |
| Orange County Sanitation District Apr 05, 15:00 | Join us in congratulating our new Human Resources Manager. He was selected from a talented pool of candidates. #OCSanCareers #JobsInWastewater #HumanResources | 14% | 479 | 457 |
| Orange County Sanitation District Apr 03, 16:39 | A Special Meeting of the OC San Operations Committee Meeting is happening on April 5 at 3 p.m. Click here to view the agenda: | 5.61% | 125 | 107 |
| Orange County Sanitation District Apr 03, 15:00 | As a Monday treat, we thought we would share some never before seen pictures of our Truck Loading facility at Plant No. 2 in Huntington Beach. | 12.53% | 403 | 383 |

3



Post performance - Twitter

Data from 01 Apr, 2023 to 30 Apr, 2023

Sources



| DATE ▼ | P | POST | ENGAGEMENT RATE | ENGAGEMENTS | IMPRESSIONS |
|-----------|------------------------------|---|-----------------|-------------|-------------|
| | OCSanDistrict | The latest issue of the OC San Connection is now available on our website. Visit http://ocsan.gov to read all about what's going on behind the walls. https://twitter.com/OCSanDistrict/status/1651677785901920262/photo/1 | 2.78% | 1 | 36 |
| | | Don't miss out! Share this opportunity with everyone you know. https://twitter.com/cityoflapalma/s atus/1651618075135836163 | 0% | 0 | 51 |
| | OCSanDistrict r 25, 16:36 | Lou Correa was at OC San to give us a check for \$3.45 million as part of the Community Project Funding Request for our Supercritical Water Oxidation Project. SCWO's technology is expected to destroy things like PFAS, | 3.39% | 2 | 59 |
| | OCSanDistrict r 20, 18:19 | ENTER AND SHARE! It's video contest time! Put your best video skills forward and enter our #FindYourselfAtOCSan Video Contest to win amazing prizes! Let's see your creative side - show us your #videomasterpiece https://twitter.co | 1.46% | 3 | 205 |
| | OCSanDistrict r 19, 21:04 | Ever met us in person? If not, hopefully soon! OC San has a fantastic group of volunteers who donate their time to help educate our community about what we do. They go out to community events, tours, speaking engagements, etc | 2.25% | 2 | 89 |
| | OCSanDistrict r 18, 20:08 | Job alert! Waiting for that perfect position to open up at OC San? The time is now! We have a diverse range of career openings! Apply now! Visit https://ccsan.gov/jobs for open positions. https://ccsan.gov/jobs for open positions. https://twitter.com/OCSanDistrict/status/164841 | 16.95% | 10 | 59 |
| UL S SAIN | OCSanDistrict r 10, 18:29 | Join us in congratulating Wally, who was selected as the Director of Finance for OC San. Visit https://ocsan.gov to learn more about our newest member of the Executive Management Team. https://twitter.com/OCSanDistrict/status/16454 | 0% | 0 | 67 |
| | OCSanDistrict | In honor of "spring cleaning" let's make sure your pipes are clean and not filled with icky, sticky FOG. #FPGClogs #CanltTrashltCoolIt #FOG https://twitter.com/OCSanDistrict/status/1644339656241168386/photo/1 | 3.42% | 5 | 146 |
| | OCSanDistrict r 05, 15:03 | Join us in congratulating our new Human Resources Manager. He was selected from a talented pool of candidates. #OCSanCareers #JobsInWastewater #HumanResources https://twitter.com/OCSanDistrict/status/1643630438588 | 5.52% | 8 | 145 |
| | OCSanDistrict r 03, 15:03 | As a Friday treat, we thought we would share some never before seen pictures of our Truck Loading facility at Plant No. 2 in Huntington Beach. https://twitter.com/OCSanDistrict/status/1642905594263740416/photo/1 | 4.68% | 11 | 235 |



Post performance - Instagram Business

Data from 01 Apr, 2023 to 30 Apr, 2023

Sources



| DATE ▼ | POST | | ENGAGEMENT RATE | IMPRESSIONS | LIKES | REACH |
|--------------------------------|--|---|-----------------|-------------|-------|-------|
| ocsandistrict Apr 27, 20:00 | The Mathematical is COUT | The latest issue of the OC San Connection is now available on our website. Visit ocsan.gov to read all about what's going on behind the walls. | 4.86% | 157 | 7 | 144 |
| ocsandistrict Apr 26, 17:25 | Make sure to entreet of | Awesome Prizes for an Awesome Contest! Make sure to submit ✔ | 0% | 109 | 0 | 108 |
| ocsandistrict Apr 25, 16:36 | Manual 1 | Yesterday, @reploucorrea was at OC San to give us a really big check for \$3.45 million. This is part of the Community Project Funding Request for our Supercritical Water Oxidation Project. SCWO's technology is expected to | 7.83% | 306 | 17 | 230 |
| ocsandistrict Apr 25, 16:14 | | #OCSanHead quarters | 0% | 165 | 0 | 163 |
| ocsandistrict Apr 24, 21:46 | Let's talk about SCWO_ | Supercritical Water Oxidation Remember that, you'll be hearing more about it soon! Let's talk about SCWO | 0% | 159 | 0 | 158 |
| ocsandistrict Apr 24, 18:21 | TO MANUAL PROPERTY OF THE PROP | Don't forget to submit your videos for a chance to win! | 0% | 156 | 0 | 153 |
| ocsandistrict Apr 24, 18:20 | representing! | The OC San Team always representing! Last week at the @cweamembers conference | 0% | 178 | 0 | 174 |
| ocsandistrict Apr 22, 17:55 | C STAN | Happy Earth Day! We are celebrating by participating at @cityofcostamesa Earth Day event Come visit us todaywe're here until 2 pm. | 6.85% | 277 | 17 | 248 |
| ocsandistrict Apr 22, 17:41 | CONTAIN | Come visit us today! We're here from 10-2pm | 0% | 147 | 0 | 147 |
| ocsandistrict Apr 22, 17:40 | | We're at the Costa Mesa Earth Day today! | 0% | 160 | 0 | 160 |
| ocsandistrict Apr 21, 18:19 | OC SS | ★ Enjoying the sun & learning things | 0% | 194 | 0 | 192 |
| ocsandistrict Apr 20, 18:20 | VIDEO CONTEST | ENTER AND SHARE! It's video contest time! Put your best video skills forward and enter our #FindYourselfAtOCSan Video Contest to win amazing prizes! Let's see your creative side - show us your #videomasterpiece | 5.64% | 251 | 10 | 195 |
| ocsandistrict Apr 20, 17:35 | | #OCSanConstruction Hard work happening on Western and Lincoln | 0% | 154 | 0 | 152 |
| ocsandistrict Apr 19, 21:04 | VOCUNTEES | Ever met us in person? If not, hopefully soon! OC San has a fantastic group of volunteers who donate their time to help educate our community about what we do. They go out to community events, tours, speaking engagements, etc | 10.26% | 218 | 18 | 195 |
| ocsandistrict Apr 19, 01:51 | | For those of you who couldn't find it! | 0% | 127 | 0 | 127 |
| ocsandistrict Apr 18, 20:08 | OC SAN OR CAME OF THE SAN OR CAREERS | Job alert! Waiting for that perfect position to open up at OC San? The time is now! We have a diverse range of career openings! Apply now! Visit ocsan.gov/jobs for open positions. | 4.63% | 402 | 16 | 367 |
| ocsandistrict Apr 18, 17:00 | | (No description) | 0% | 204 | 0 | 196 |
| ocsandistrict Apr 14, 22:13 | S PO WA | We could not have of said it better ourselves. Bottoms Up! Here's to the GWRS Final Completion Dedication | 6.82% | 0 | 27 | 469 |
| ocsandistrict Apr 14, 18:37 | | #OCSanBoardChairman | 0% | 158 | 0 | 156 |
| ocsandistrict Apr 14, 18:35 | | #GWRSFinalExpansion Every Big Milestone Requires a Celebration | 0% | 162 | 0 | 160 |
| ocsandistrict Apr 14, 18:33 | | #GWRSFinalExpansion | 0% | 175 | 0 | 171 |
| ocsandistrict Apr 13, 19:18 | LOS ALAMITOS | (No description) | 0% | 138 | 0 | 137 |
| ocsandistrict Apr 13, 18:04 | | He Shoots, He Scores! 🚽 These Kiddos were pros playing our OC San game @heritagemusoc | 6.95% | 256 | 11 | 187 |
| ocsandistrict Apr 11, 23:20 | COS ALAMTOS | (No description) | 0% | 159 | 0 | 158 |
| ocsandistrict Apr 11, 22:52 | OCS | #OCSanConstruction | 0% | 179 | 0 | 178 |
| ocsandistrict Apr 10, 18:29 | DIRECTOR OF FINANCE | Join us in congratulating Wally, who was selected as the Director of Finance for OC San. Visit ocsan.gov to learn more about our newest member of the Executive Management Team. | 7.46% | 365 | 23 | 335 |
| ocsandistrict Apr 07, 18:01 | | #OCSanHead quarters | 0% | 148 | 0 | 146 |
| ocsandistrict Apr 07, 18:01 | | #OCSanHead quarters | 0% | 150 | 0 | 150 |
| ocsandistrict Apr 07, 17:40 | | An office with a view please 🔆 #OCSanHead quarters | 0% | 180 | 0 | 176 |
| ocsandistrict Apr 07, 14:01 | | In honor of "spring cleaning" let's make sure your pipes are clean and not filled with icky, sticky FOG. #FPGClogs #CanItTrashItCoolIt #FOG | 4.03% | 165 | 5 | 149 |
| ocsandistrict Apr 05, 15:01 | Resources Manager | Join us in congratulating our new Human Resources Manager. He was selected from a talented pool of candidates. #OCSanCareers #JobsInWastewater #HumanResources | 8.87% | 441 | 31 | 406 |
| ocsandistrict Apr 03, 15:03 | | As a Friday treat, we thought we would share some never before seen pictures of our Truck Loading facility at Plant No. 2 in Huntington Beach. | 7.14% | 363 | 19 | 280 |

5



Post performance - LinkedIn Pages

Data from 01 Apr, 2023 to 30 Apr, 2023

Sources



Orange County Sanitation District

| DATE ▼ | POST | ENGAGEMENT RATE | IMPRESSIONS | REACTIONS | SHARES |
|---|---|-----------------|-------------|-----------|--------|
| Orange County Sanitation District Apr 27, 20:00 | The latest issue of the OC San Connection is now available on our website. Visit ocsan, gov to read all about what's going on behind the walls. | 3.03% | 264 | 2 | 0 |
| Orange County Sanitation District Apr 25, 16:36 | Yesterday, Congressman Lou Correa was at OC San to give us a really big check for \$3.45 million. This is part of the Community Project Funding Request for our Supercritical Water Oxidation Project. SCWO's technology is expected to | 15% | 1,627 | 84 | 4 |
| Orange County Sanitation District Apr 20, 18:19 | ENTER AND SHARE! It's video contest time! Put your best video skills forward and enter our #FindYourselfAtOCSan Video Contest to win amazing prizes! Let's see your creative side - show us your #videomasterpiece | 6.86% | 700 | 4 | 1 |
| Orange County Sanitation District Apr 18, 20:08 | Job alert! Waiting for that perfect position to open up at OC San? The time is now! We have a diverse range of career openings! Apply now! Visit ocsan.gov/jobs for open positions. | 7.49% | 721 | 15 | 3 |
| Orange County Sanitation District Apr 18, 16:17 | The GWRS Final Completion is something that we all should celebrate M htt ps://lnkd.in/gdWfGf7V | 7.04% | 1,888 | 56 | 5 |
| Orange County Sanitation District Apr 10, 18:29 | Join us in congratulating Wally, who was selected as the Director of Finance for OC San. Visit ocsan.gov to learn more about our newest member of the Executive Management Team. | 5.42% | 1,180 | 31 | 0 |
| Orange County Sanitation District Apr 05, 15:01 | Join us in congratulating our new Human Resources Manager. He was selected from a talented pool of candidates. #OCSanCareers #JobsInWastewater #HumanResources | 7.97% | 1,104 | 38 | 0 |

April Media News Articles

| Rob Thompson, OC San GM, at 374Water SCWO Week | | | https://www.youtube.com/watch?v=iVWM2SV |
|---|-----------|--------------------------|--|
| 2023 | 4/1/2023 | 374Water/U tube | <u>1i w</u> |
| Acres of L.A. County sewage sludge threaten to | | | https://www.ocsan.gov/home/showdocument |
| contaminate Tulare Lake floodwaters | 4/3/2023 | LA Times | ?id=33860&t=638180164630919272 |
| Discovery of antibiotic-resistant superbugs in L.A. | | | https://www.ocsan.gov/home/showdocument |
| wastewater sparks worry | 4/10/2023 | LA Times | ?id=33866&t=638180165209075603 |
| The world's biggest water recycling facility gets bigger in | | | https://www.ocsan.gov/home/showdocument |
| oc | 4/14/2023 | OC Register | ?id=33870&t=638180165227670109 |
| | | | https://www.latimes.com/socal/daily- |
| | | | pilot/news/story/2023-04-14/a-watershed- |
| A watershed moment: Orange County leaders gush over | | | moment-orange-county-leaders-gush-over- |
| system completion | 4/14/2023 | Daily Pilot | system-completion |
| | | | https://www.orangecoast.com/article/officials- |
| Officials Dedicate Final Expansion of O.C.'s Groundwater | | | dedicate-final-expansion-of-ocs-groundwater- |
| Replenishment System | 4/14/2023 | Orange Coast Magazine | replenishment-system/ |
| | | | https://waterfm.com/final-expansion- |
| Final expansion complete on world's largest water reuse | | | complete-on-worlds-largest-water-reuse- |
| facility | 4/17/2023 | Water Finance Management | facility/ |
| | | | |
| | | | https://abc7.com/orange-county-water- |
| Expansion of world's biggest water reuse system in | | | <u>districts-groundwater-replenishment-system-</u> |
| Orange County now complete | 4/17/2023 | ABC7 | mehul-patel-katie-porter/13128506/ |
| 374Water Demonstrates Revolutionary Waste | | | https://finance.yahoo.com/news/374water- |
| Management Solution for a Deluge of Attendees at SCWO | | | <u>demonstrates-revolutionary-waste-</u> |
| Week | 4/18/2023 | Yahoo Finanace | management-130000803.html |
| | | | https://www.americancityandcounty.com/202 |
| As climate change drives drought throughout the West, | | | 3/04/18/with-climate-change-driving-drought- |
| there's no easy solution | | | conditions-in-the-west-theres-no-easy- |
| | 4/18/2023 | American City and County | solution/ |
| Massive sewage spill could cost L.A. city up to \$21.7 | | | |
| million in | | | https://www.ocsan.gov/home/showdocument |
| fines | 4/20/2023 | LA Times | ?id=33868&t=638180165221419501 |

| | | | https://fullertonobserver.com/2023/04/24/gro |
|--|-----------|----------------------|--|
| | | | undwater-replenishment-system-completion- |
| Groundwater Replenishment System Completion | | | increases-water-supply-reliability-for-orange- |
| Increases Water Supply Reliability for Orange County | 4/24/2023 | Fullerton Observer | county/ |
| | | | https://www.ocsan.gov/home/showdocument |
| Water Reuse Newsletter | 4/24/2023 | Water Reuse | ?id=33864&t=638180164641700739 |
| | | | https://fullertonobserver.com/2023/04/24/gro |
| | | | undwater-replenishment-system-completion- |
| Groundwater Replenishment System Completion | | | increases-water-supply-reliability-for-orange- |
| Increases Water Supply Reliability for Orange County | 4/24/2023 | Fullerton Observer | county/ |
| | | | |
| In Orange, Rep. Correa Announces over \$3 Million in | | | https://www.ocsan.gov/home/showdocument |
| Federal Funding for PFAS Contamination Cleanup | 4/24/2023 | Correa Press Release | ?id=33862&t=638180164636231908 |
| | | | https://www.karunanews.org/story/11634/cali |
| California County Recycles All Its Wastewater, A World | | | fornia-county-recycles-all-its-wastewater-a- |
| First | 4/28/2023 | Karuna News | world-first |