

Orange County Sanitation District Odor Complaint Report Fiscal Year 2024/25 – 2nd Quarter

1. Plant No. 1 Treatment Facility Odor Complaint Summary

Plant No. 1 received two attributable odor complaints during the 2nd quarter. The first complaint was due to the short circuiting of the foul air system in the solids handling process. The Operations team has implemented training amongst staff to prevent future odors from escaping the system. The second complaint was due to maintenance and construction activities related to wetwell cleaning and equipment installation. OC San is evaluating strategies such as chemical treatment to mitigate these types of odors in the future.

2. Plant No. 2 Treatment Facility Odor Complaint Summary

Plant No. 2 received two attributable odor complaints during the 2nd quarter. The complaints were related to odors escaping the biosolids trucks as they passed a resident's property. These complaints were received by the same resident during the month of October. OC San's Environmental Service and Operations teams are coordinating with the biosolids hauling vendors to make trailer modifications to mitigate future odor complaints. No complaints were received in November or December.

3. Collections Facilities Odor Complaint Summary

The Collection System received four attributable odor complaints during the 2nd quarter. All four complaints were due to the pressurization and sewer ventilation of foul odors escaping sewer covers. The manhole covers have been sealed to reduce sewer odor and prevent further complaints. Two of the odor complaints originated in the City of Fountain Valley. The third odor complaint originated in the City of Fullerton, and the fourth complaint originated in the City of Huntington Beach.

All Odor Complaints Tracking

All Public Complaints	Oct. 2024 to Dec. 2024			1 st Qtr FY 24/25	2 nd Qtr FY 24/25	3 rd Qtr FY 24/25	4 th Qtr FY 24/25	Cumulative FY 24/25
	Collections	P1	P2	Total	Total	Total	Total	Total
Attributable to OC San	4	2	2	9	8			17
Not Attributable to OC San	4	8	0	5	12			17
Total Public Complaints Received:	8	10	2	14	20			34