

Orange County Sanitation District
 Odor Complaint Report
 Fiscal Year 2019/20 – 1st Quarter

1. Plant No. 1 Treatment Facility Odor Complaint Summary

Plant No. 1 received two attributable odor complaints during the 1st quarter. Both odor complaints were caused by chemical and solid odors during contractor testing and a new process being placed in service.

2. Plant No. 2 Treatment Facility Odor Complaint Summary

Plant No. 2 received one attributable odor complaint during the 1st quarter. The odor complaint was caused by uneven chemical dosing in one of the scrubbers. The chemical setting was adjusted to prevent further complaints.

3. Collections Facilities Odor Complaint Summary

The collections system received three attributable odor complaints during the 1st quarter. Two odor complaints were received due to the pressurization and sewer ventilation of foul odors in critical points (i.e., adjacent to residents and upstream industrial discharge). The third odor complaint was caused by manhole rehabilitation work by a contractor.

All Odor Complaints Tracking

All Public Complaints	July 2019 to September 2019			1 st Qtr FY 19/20	2 nd Qtr FY 19/20	3 rd Qtr FY 19/20	4 th Qtr FY 19/20	Cumulative FY 19/20
	Collections	P1	P2	Total	Total	Total	Total	Total
Attributable to OCSD	3	2	1	6				6
Not Attributable to OCSD	8	2	5	15				15
Total Public Complaints Received:	11	4	6	21				21