PUBLIC AFFAIRS PORTFOLIO

Fiscal Year 2021-2022



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MEET THE TEAM



Jennifer Cabral Administration Manager



Daisy Covarrubias
Principal Public Affairs Specialist



Rebecca Long Senior Public Affairs Specialist



Kelly Newell Public Affairs Specialist



Belen CarrilloPublic Affairs Specialist



Gregg Deterding Graphics Designer



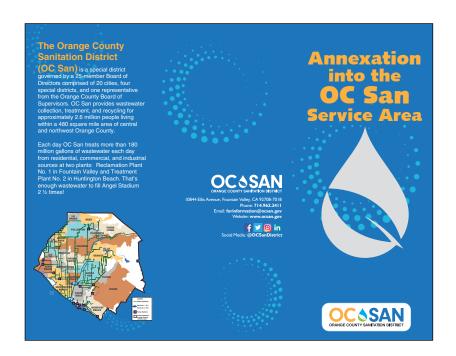
Cheryl Scott
Administrative Assistant

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OUTREACH

OUTREACH Brochure





As the property owner, how does this affect me?

affect me?

Your property has been receiving sewer services and will conflinue to receive sewer services and to CO san. The only change is once your property has been annexed to OC San's service area, an annual sewer service fee will be collected on the property tax bill moving forward. OC San will not be collecting fees from past years.

What if I am not connected to the sewer system?

The annexation includes a small number of properties that are not connected to a sewer system and use septic tanks, Parcels on a septic system are exempt from OC San sewer fees, and will only be collected when these properties are ready to connect to the public sewer system.

When can I expect to see these new fees and how much will I have to pay?

The cost of the regional sewerage system is apportioned to each property owner based on the amount and strength of the average wastewater discharged from that type of parcol use. Parcels are categorized by use on the Orange County Assessor's database. Although the OC San sewer service fee is not a tax, it is collected as a separate line item on the property tax bill. Using the property tax bill is the most cost-effective method of fee collection. Property was will see the sew user fee on

Property owners will see the sewer user fee on the fiscal year 2022 – 23 property tax bill. Below is a table illustrating past, current and future annual fees.

	OC San Annual Single Family Residential User Rate						
2017-18	2018-19	2019-20	2020-21	2021-22	2022-23		
\$331	\$335	\$339	\$339	\$347	\$351		

Residential properties are charged a flat rate. Non-residential properties are charged a rate per thousand square feet of improvements. The rate varies based upon the use of the property.

I already pay a sewer fee on another bill. Is this a duplicate sewer charge?

bill. Is this a duplicate sewer charge? A separate sewer fee may be collected for the operation and maintenance of your local sewer system, which may be owned by your city or water district. That system collects the sewage from your property, conveys it through the sewers in your local streets, and ultimately transfers it to the large regional trunk sewers and treatment plants that make up the OC San regional system. OC San does not receive any monies collected by these other local sewer agencies.

How do I learn more about OC San and the annexation?

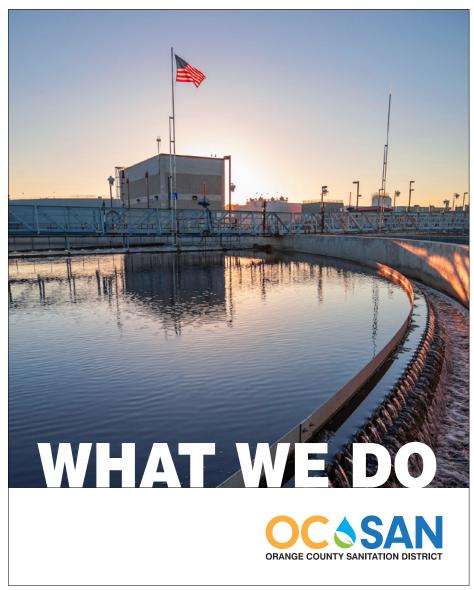
If you are unable to attend the meeting, a recording will be made available the following day at www.ocsan.gov/annexation.

If you have any questions please contact _____ at (714) 593-xxxx or email _____@ocsan.gov.



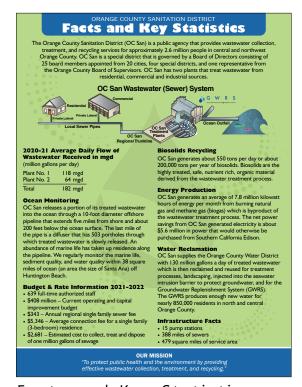
Brochure

OUTREACH Brochure

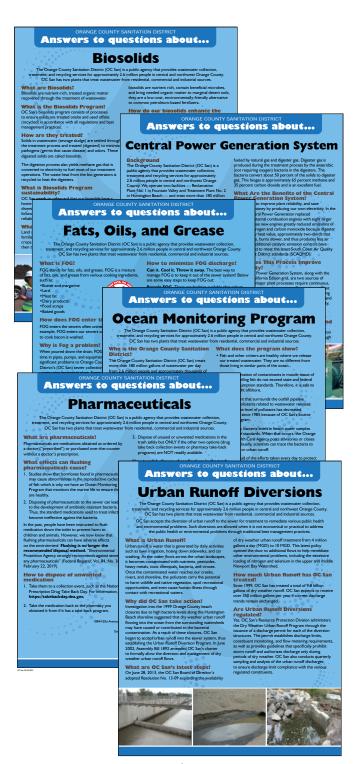


General Brochure

OUTREACH Fact Sheets



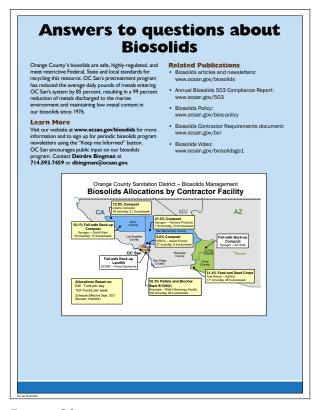
Facts and Key Statistics



Fact Sheets

OUTREACH Biosolids





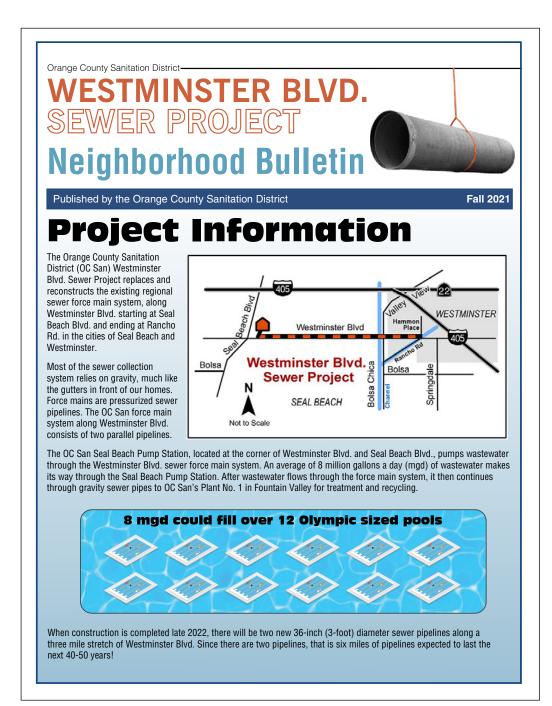
Fact Sheet



Post Card



Post Card



Newsletter



CONSTRUCTION IS COMING!

Los Alamitos Trunk Sewer Project

The Los Alamitos Trunk Sewer Project is anticipated to start in the next couple of months.

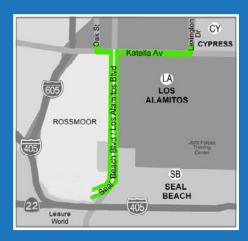
This project will make improvements to the regional sewer lines and manholes in the cities of Seal Beach and Los Alamitos.

Stay informed of the latest construction news by signing up for text alerts and email notifications.



To sign up for text alerts use your smartphone to scan or snap a picture of this QR code or text "Los Alamitos" to 74121.

For email alerts sign up at www.ocsan.gov/LosAlamitos
For questions contact the Construction Hotline at 714.378.2965 or at ConstructionHotline@ocsan.gov.





Community Blog Ad



QUESTIONS: Contact OC San's Construction Hotline at 714.378.2965 or via email at ConstructionHotline@ocsan.gov and online www.ocsan.gov/Cypress



Microsoft Word Template



Primary Clarifiers Replacement Project

This project will replace four existing Primary Clarifiers, large settling tanks essential for the primary treatment of wastewater. Once fully constructed, the existing clarifiers will be demolished.

Upcoming work includes pile driving for shoring installation. Increased construction activity noise may be

More information about this project and other projects at OC San's Plant No. 2 in Huntington Beach can be found by visiting www.ocsan.gov/HB or scanning the QR code.

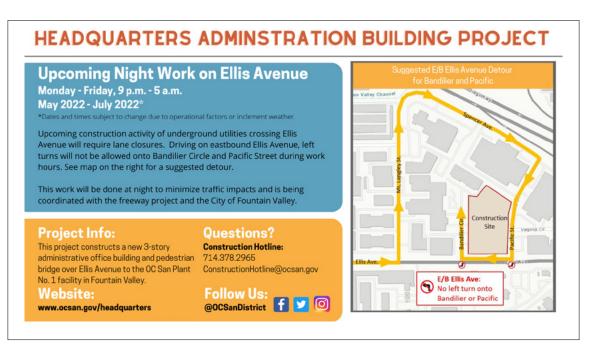
■ We understand that construction can be an inconvenience and thank you for your patience.

Call: Construction Hotline 714.378.2965 Email: ConstructionHotline@ocsan.gov Visit: www.ocsan.gov

Orange County Sanitation District 10844 FIlis Ave Fountain Valley, CA 92708

Plant No. 2 Post Card





Headquarters Post Card

OUTREACH Communication

OC San Connection

community newsletter

published by the orange county sanitation district

Fall 2021

Who is OC San?

OC San is a resource recovery facility responsible for safely collecting, treating, recycling, and disposing of wastewater generated by 2.6 million people in central and northern Orange County. That includes 20 cities, 4 special districts, and unincorporated areas of the County of Orange. OC San has two treatment plants, one in Fountain Valley and one in Huntington Beach, 15 offsite pump stations, and 388 miles of regional sewers that must be maintained and operated on a daily basis. As water leaves your home through your bathroom, kitchen sink, laundry, etc. it makes its way to the local sewer lines which eventually reach our regional lines that then carries the sewage to our wastewater plants for treatment and recycling. Being a resource recovery facility means that after we treat the sewage, we convert it into useful products, principally water, energy, and agricultural fertilizer.



More Water for More People

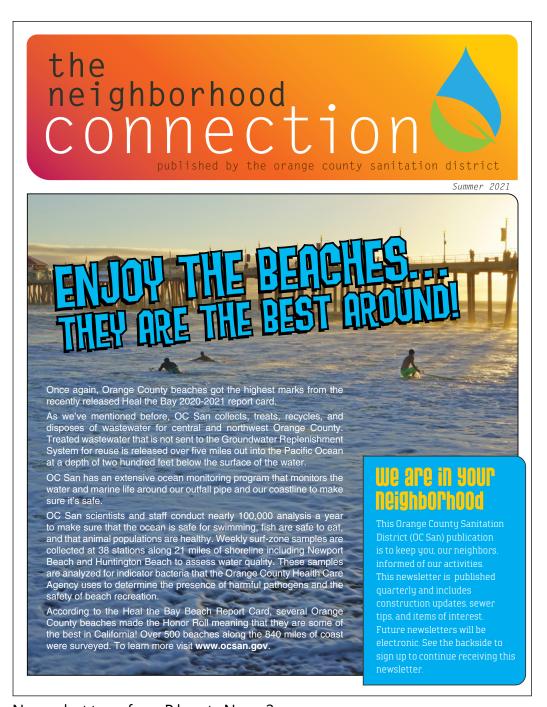
The Groundwater Replenishment System (GWRS) is a collaboration between OC San and the Orange County Water District (OCWD). It is the world's largest water purification system for indirect potable reuse. The system takes highly treated wastewater from OC San and purifies it using a three-step advanced treatment process. The result: high quality water that meets or exceeds all state and federal drinking water standards. Several projects are actively in construction on the final expansion of GWRS by both OC San and OCWD to produce enough water for one million people in Orange County. To learn more, OCWD provided a construction update video that can be viewed at www.ocsan. gov/GWRS.

We are in your neighborhood

This Orange County Sanitation
District (OC San) publication has
been created to share information
and articles of interest to learn
more about us. As our customers,
we want you to know what we do,
why we do it, and how we do it.

Newsletter Plant No. 1

OUTREACH Communication



Newsletter for Plant No. 2

OUTREACH Communication

HIS HOUDRY SERSON... DO YOUR PART ND BE SEPTIC SMART

OC San would like to reach out to wish you Happy Holidays and extend a courtesy reminder for homeowners to inspect their septic system to make sure it is prepared for this holiday season.

Did you know that approximately 50 percent of septic servicing is done in response to an emergency failure, like a blockage or drainage issue?

Be proactive and have a professional conduct an inspection on your septic tank before it becomes a problem. A failed septic system is the last thing anyone wants to deal with as they are preparing that special meal with family and friends.

OC San's advice, know your septic tank!

Every home's septic system is unique and there is no one-size fits all approach. Maintenance, such as routine inspection and pumping of your septic tank, depends on the tank size, number of residents, and other factors like household products used. OC San recommends homeowners schedule annual septic tank inspections to ensure their system is operating properly

Did you know that your hauled septic waste can be taken to OC San for treatment to protect the environment and public health? Also, by properly managing your septic system, you are protecting your home's value while reducing the potential for costly emergency servicing, plumbing repairs, or replacing a damaged system.

HAVE A JOYOUS HOLIDAY SEASON AND REMEMBER TO BE SEPTIC SMART!







10844 Ellis Avenue Fountain Valley, California 92708 Phone: 714.962.2411 Website: www.ocsan.gov

BE PROACTIVE
Have a professional conduct an inspection on your septic tank before it becomes a problem.

For more information visit: www.epa.gov/septic

OC San collects and treats more than 180 million gallons of wastewater a day from 2.6 million people in central and northern Orange County. By helping keep your septic tanks clean you are helping us protect the environment!

Follow us on social media @OCSanDistrict

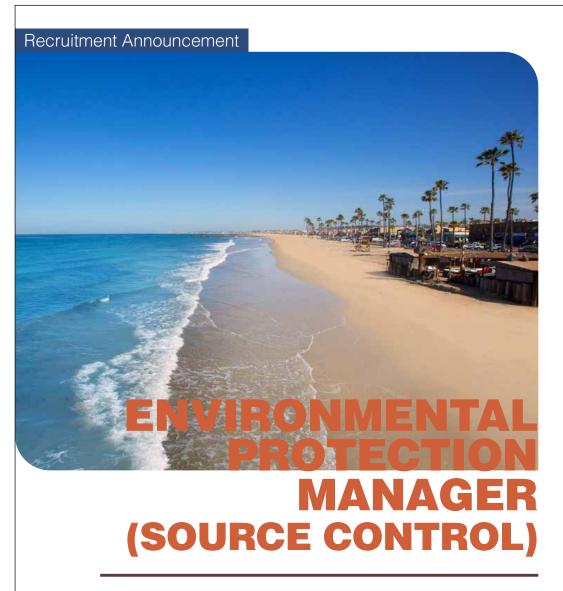






Post Card

OUTREACH Employment



Orange County Sanitation District



Employment Recruitment Brochure

OUTREACH Employment

Recruitment Announcement



OPERATIONS & MAINTENANCE

Orange County Sanitation District



Employment Recruitment Brochure

OUTREACH Employment



Orange County Sanitation District



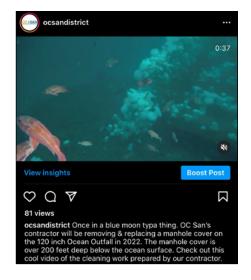
Employment Recruitment Brochure

OUTREACH Social Media/Videos

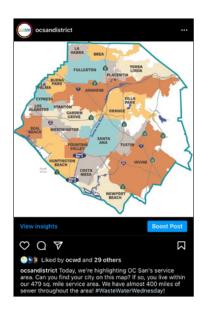








OUTREACH Social Media/Videos

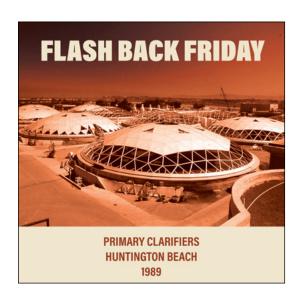




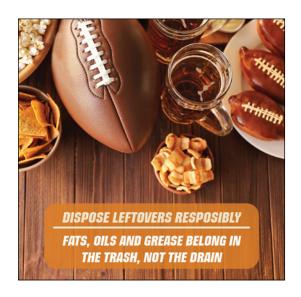




OUTREACH Social Media/Videos



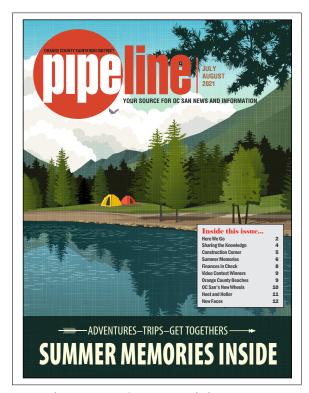




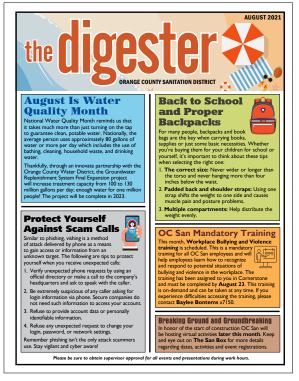


INTERNAL PROJECTS

INTERNAL PROJECTS Employee Communications



Employee Bi-Monthly Newsletter



Monthly Bulletin

INTERNAL PROJECTS Employee Communications



Social Media Post



Thank You Card



INTERNAL PROJECTS Employee Communications



Poster for Employees



Banner

INTERNAL PROJECTS Employee Communications

Core Values

The Core Values support our Mission and Vision statements by expressing the values, beliefs, and philosophy that guides our daily actions.

Integrity, Inclusion, Honesty, and Respect

We aspire to the highest degree of integrity, inclusion, honesty, and respect in our interaction with each other, our suppliers, our customers, and our community. We strive to demonstrate these values in our actions, commitments, and service.

Leadership, Teamwork, and Problem Solving

We lead by example, acknowledging the value of our resources and using them wisely to achieve our mission. We strive to reach OC San

goals through cooperative efforts and collaboration with each other and our constituencies. We work to solve problems in a creative, costeffective, and safe manner, and we acknowledge team and individual efforts.

Service, Transparency, and Accountability

Customer

We are committed to acting in a timely, accurate, accessible, and transparent manner through excellent customer service. We are committed to act in the best interest of our internal and external stakeholders.

Resiliency, Innovation, and Learning

We continuously develop ourselves, enhancing our talents, skills, and abilities. We recognize that only through personal growth and development will we progress as an agency and as individuals.

Safety

We are committed to providing a safe work environment. We will demonstrate leadership, promote individual accountability, and participate actively in the advancement of our health and safety practices.



OC San Pin Card

INTERNAL PROJECTS Holiday Celebration

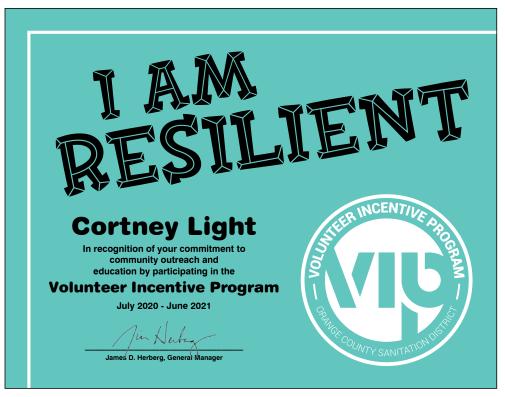


Employee Holiday Card



Staff Appreciation

INTERNAL PROJECTS Employee Event - VIP Virtual Ceremony



Certificate

INTERNAL PROJECTS

Risk Management

Quarterly Safety and Health Metrics

First Quarter 2022

Safety Program Update: Cal OSHA requires annual review of safety programs, which is generally conducted by Risk Management staff, and any changes to the associated standard operating procedures (SOPs) are approved by the General Manager. This year, Health Science Associates (Consultant) was hired to conduct a comprehensive review of 31 safety SOPs, as well as 10 safety forms for compliance with applicable Cal OSHA regulations and safety orders. The Consultant recommended approximately 600 changes, mostly language and grammatical changes, and no major gaps identified. The updates will not result in any additional training to staff. All employees will be assigned a Cornerstone task in the next few weeks to review the changes and acknowledge the SOP change log.

	Plant No. 1	Plant No. 2	Agency Wide	Industry Average
Total Recordable Incident Rate (TRIR)	1.62	2.33	1.78	3.30
Days Away, Restricted, or Transfer (DART)	1.16	1.55	1.25	2.20
Days Since Last Recordable (TRIR) Case	42	14		
Days Since Last DART Case	42	14		
Hours Worked	865,562	257,665	1,123,227	

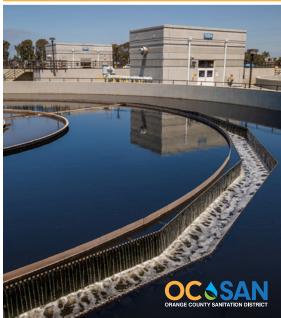
	Monthly	YTD
Safety Permits Issued	76	905
Industrial Hygiene Samples Collected	7	165
Safety Training Completed		100.0%
Ergonomic Self Assessments Completed		100.0%
Safety/Ergonomic Requests	4	37
Ergonomic Evaluations/Audits	8	19
Emergency Exercises/Drills	0	1
Inspections (Plant, Office, Lab, Waste)	19	192
Third-Party Audits and Inspections	0	3
Contractor Incidents Reports	10	143



Flyer

INTERNAL PROJECTS Board Member Outreach





Board Member Book

ORANGE COUNTY SANITATION DISTRICT BOARD MEMBER TALKING POINTS

May 2022

New Board Chairman Selected

Chad Wanke from the City of Placentia has been selected as the OC San Board Chair for fiscal year 2022-2023. He will complete his term as Vice-Chair on June 30 and commence his new role on July 1. Wanke has been part of the OC San Board since 2014 and been a member of the Operations, Administration, Legislative and Public Affairs, and Steering Committees. The new Vice-Chair will be selected at the June Board Meeting and will take effect on July 1.

General Manager Presents Proposed Work Plan for Fiscal Year 2022-2023

General Manager Jim Herberg presented his proposed work plan for the upcoming fiscal year. The plan includes 17 goals that help support the recently adopted Strategic Plan. The goals range from completing a rate study, an urban runoff optimization study, collaborating with the member agencies on inflow and infiltration issues, to creating an industrial users award program. The final plan will be presented to the Board for adoption next month for implementation July 1.

OC San Sewer Construction

Anaheim/Buena Park/Cypress
The Orange-Western Trunk Sewer Project continues with line cleaning and chemical grouting at night during low flow. Over the next couple of weeks, day work will begin for pipeline and manhole replacement along Western Avenue at Lincoln Avenue and Orange Avenue. These activities will be ongoing through summer. Prior to the pipe work, potholing will occur to check for utilities.

Los Alamitos/Seal Beach

The Los Alamitos Trunk Sewer Project continues with line cleaning on southbound Los Alamitos Blvd. With schools out for summer soon, construction will begin on Oak Street to replace several manholes. In preparation for that, potholing to check for utilities will occur over the next few weeks

<u>Westminster/Seal Beach</u>
Progress continues on the <u>Westminster Blvd. Sewer Project</u>. Night work in the intersection of Westminster Boulevard and Bolsa Chica Road in the City of Westminster is about 75 percent complete and will continue for another 3 to 4 weeks. This work is being done at night to minimize traffic impacts through the busy intersection. Sliplining over 3,000 feet of new 36-inch diameter pipeline is expected to be completed this month, with the construction of all other associated efforts and vaults to follow.

Structural steel has begun to go up for the new <u>Headquarters building</u> across the street from Plant No. 1. The mass timber is in transit from Ontario, Canada and will arrive on site in June. In addition to the construction, the project team is working on procurements for the fixtures, furniture, and equipment; and A/V. The team is also in the preliminary stages of developing a move-in plan for staff to transition into the new building

Question can be directed to the OC San Construction Hotline at 714.378.2965 or via email at



10844 Ellis Avenue Fountain Valley, CA 92708 • 714.962.2411

Board Member Talking Points



BRANDING Corporate Identity



OC San Polo Shirt



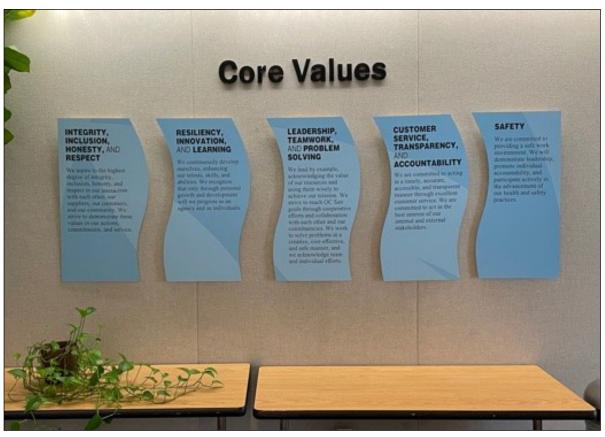
Lapel Pin

BRANDING Corporate Identity



Podium Logo

BRANDING Corporate Identity



Core Values Posters in Board Room

BRANDING Corporate Identity



Plant No. 1 Administration Lobby



Plant No. 2 Operations Center Lobby

BRANDING Corporate Identity



Plant No. 1 Security Booth Signage



Plant No. 1 Welcome Signage

BRANDING Signage









Light Pole Banners

BRANDING Signage



Headquarters Construction Fence Graphics

BRANDING Employee Communication

MISSION

"To protect public health and the environment by providing effective wastewater collection, treatment, and recycling."

- Providing reliable, responsive and affordable services in line with customer needs and expectations.
- Protecting public health and the environment utilizing all practical and effective means for wastewater, energy, and solids resource
- Continually seeking efficiencies to ensure that the public's money is wisely spent.
- Communicating our mission and strategies with those we serve and all other stakeholders.
- Partnering with others to benefit our customers, this region, and our industry.
- Creating the best possible workforce in terms of safety, productivity, customer service, and training.

CORE VALUES

Integrity, Inclusion, Honesty, and Respect
We aspire to the highest degree of integrity, inclusion, honesty, and respect in our interaction with each other, our suppliers, our customers, and our community. We strive to demonstrate these values in our actions, commitments, and service.

Leadership, Teamwork, and Problem SolvingWe lead by example, acknowledging the value of our resources and using them wisely to achieve our mission. We strive to reach OC San goals through cooperative efforts and collaboration with each other and our constituencies. We work to solve problems in a creative, cost-effective, and safe manner, and we acknowledge team and individual efforts.

Customer Service, Transparency, and AccountabilityWe are committed to acting in a timely, accurate, accessible, and transparent manner through excellent customer service. We are committed to act in the best interest of our internal and external stakeholders

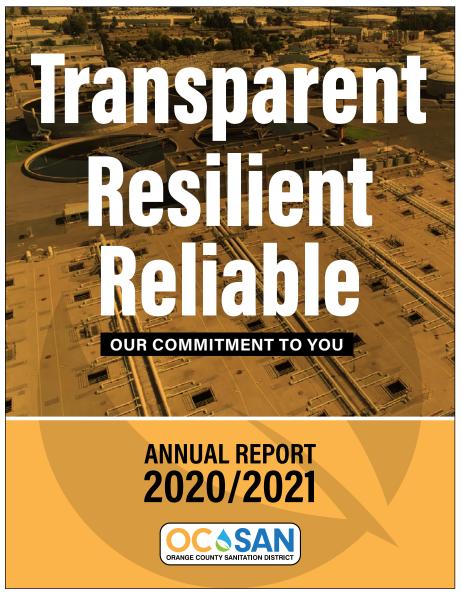
Resiliency, Innovation, and Learning
We continuously develop ourselves, enhancing our talents, skills, and abilities. We recognize that only through personal growth and development will we progress as an agency and as individuals.

We are committed to providing a safe work environment. We will demonstrate leadership, promote individual accountability, and participate actively in the advancement of our health promote individual ac and safety practices.



Mission, Vision and Core Values Posters





Annual Report Design



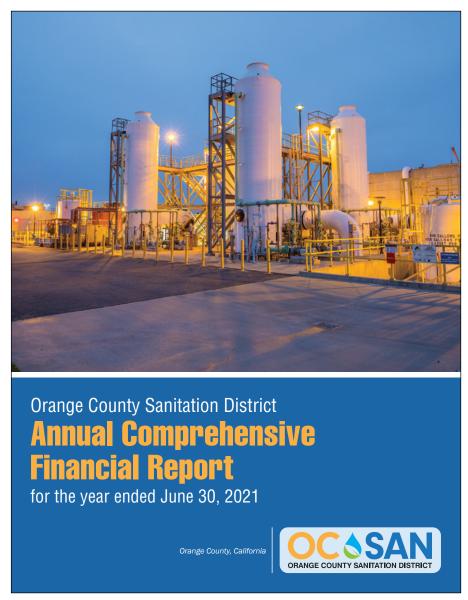
Biosolids Report Cover Design



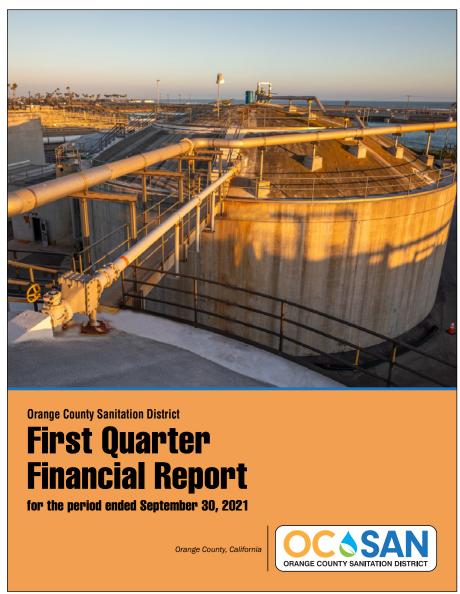
Budget Update Design

ORANGE COUNTY SANITATION DISTRICT We Can Do So Much **Capital Improvement Program ANNUAL REPORT** Fiscal Year 2020/21

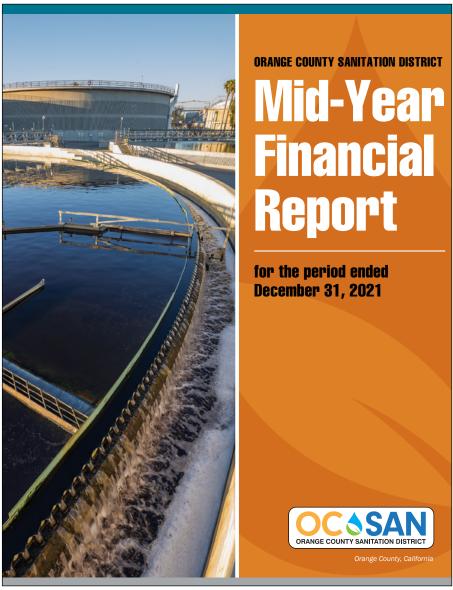
CIP Annual Report Design



Financial Report Cover Design



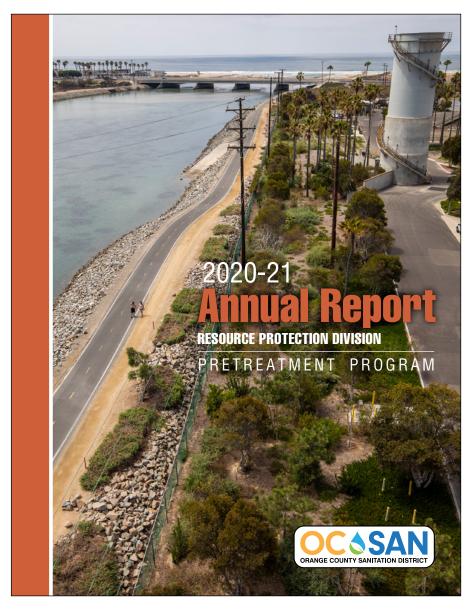
Financial Report Cover Design



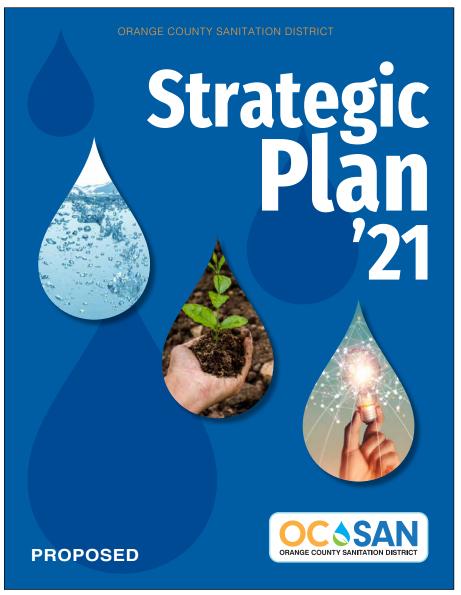
Financial Report Cover Design



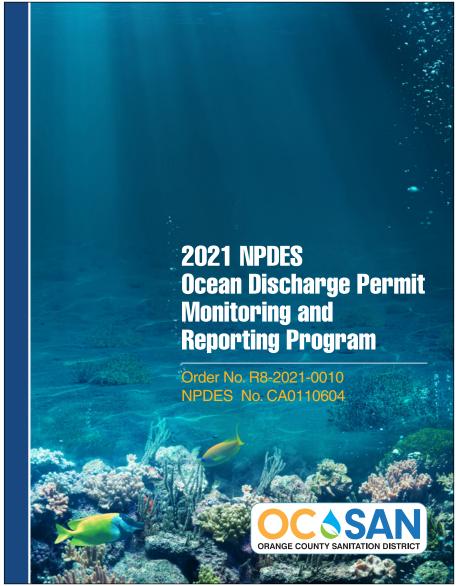
Asset Management Plan Cover Design



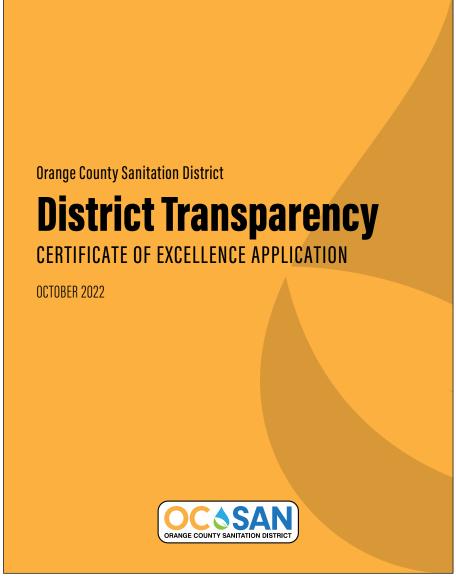
Resource Protection Annual Report Cover Design



Strategic Plan Cover Design



Ocean Discharge Permit Cover Design



District Transparency Cover Design



LEGISLATIVE Funding Request Flyer

OC San Construction Projects

SUPERCRITICAL WATER OXIDATION RESEARCH PROJECT

As a leader in protecting the public health and environment, OC San is continuously looking to innovate its treatment methods. This includes new treatment methods that address constituents of emerging concern such as PFAS. As part of this effort, OC San is partnering with 374Water Systems Inc. (374Water) in a new technology that treats biosolids, a byproduct of the wastewater treatment process.

- Every day, OC San collects and processes more than 180 million gallons of wastewater resulting in concentrated solids called sludge and scum that can be turned into methane-rich renewable gas and biosolids that provide multiple beneficial uses.
- In an effort to address contamination and treatment concerns of PFAS in wastewater, OC San will partner with 374Water to build a six-ton-per-day demonstration project called AirSCWO Nix6.
- This process uses water at a high temperature and pressure to oxidize complex compound materials into more basic and benign compounds.
- Once built, AirSCWO Nix6 can provide opportunities to solve other challenges facing OC San, including:
 - ♦ Costs of solids processing
 - Air emission requirements for methane and power generation equipment
 - ♦ Treatment of emerging contaminants such as PFAS compounds
 - ♦ Treatment of microplastics
 - ♦ Food waste utilization
 - Efficient use of OC San's treatment plant properties and
 - Enhance solids recovery
- OC San's project cost is estimated at \$6,890,000.
- Project Construction will take place from August 2022 September 2022.

www.ocsan.gov Twitter: @OCSanDistrict Facebook: www.facebook.com/OCSanDistrict Phone: 714.962.2411



01/202

10844 Ellis Ave., Fountain Valley, CA 92708

Community Funding Requests (Federal)

LEGISLATIVE Funding Request Flyer

OC San Construction Projects

Maintaining System Reliability Through Rehabilitation

The project will build a new Headworks facilities in order to rehabilitate and replace aging infrastructure at OC San's Plant No. 1 in Fountain Valley. The goal of this project is to strengthen the reliability of the infrastructure, increase the lifespan of critical assets and improve plant-wide operations and services.

- Headworks is part of the Preliminary Process, removing organics, sanitary products and other large materials before wastewater can be treated for reuse.
- This project will increase efficiency, reduce possible odors and enhance reliability enabling OC San to continue with efficient wastewater treatment.
- Improves electrical reliability providing for fewer power disruptions, increased safety and reduces the possibility of loss of service.



 Project requires an investment of \$222.3 million for construction.



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03/202

10844 Ellis Ave., Fountain Valley, CA 92708

Community Funding Requests (Federal)

LEGISLATIVE Funding Request Flyer

OC San Construction Projects

Water Treatment Upgrades

As part of our rehabilitation efforts, this project will replace four existing primary clarifiers. The new primary clarifiers will have flat covers instead of the dome shape and will allow for much needed improvements including enhanced odor control which reaffirms our commitment to our neighbors and relocation of clarifiers off of any known existing fault lines.

- The clarifiers are the first step in the Primary Treatment process where solids settle and then are removed as part of the wastewater process, removing 80 percent of solids in the water. From there, the water proceeds to the secondary stage of treatment.
- Current clarifiers were constructed in the 1960s and have reached the end of its lifecycle.
- Project construction will also include new sludge pump stations, odor control system, power building, and associated piping.
- ♦ Project construction: summer 2021 winter 2026.
- Project requires an investment of \$118 million for construction.



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03/2021

10844 Ellis Ave., Fountain Valley, CA 92708

Community Funding Requests (Federal)

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PUBLIC AFFAIRS OFFICE
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