

Orange County Sanitation District
Odor Complaint Report
Fiscal Year 2018/19 – 4th Quarter

1. Plant No. 1 Treatment Facility Odor Complaint Summary

Plant No. 1 received two attributable odor complaints during the 4th quarter. The odor complaints were caused by the solids residue from a belt filter press during building demolition and using the temporarily truckloading bay during that time. Finishing the demolition as well as utilizing the permanent loading bay with the closed doors resolved the odor issue.

2. Plant No. 2 Treatment Facility Odor Complaint Summary

Plant No. 2 received one attributable odor complaint during the 4th quarter. The odor was caused by a contractor cleaning portable restrooms. The issue was shared with the contractor to prevent any future odor complaints.

3. Collections Facilities Odor Complaint Summary

The collections system received two attributable odor complaints during the 4th quarter. An odor complaint was caused by venting from a city sewer manhole connected to an Orange County Sanitation District (Sanitation District) manhole. Gas flaps were installed on the Sanitation District manhole to prevent the odor and resolve the issue. The second odor complaint was caused by a manhole that was not re-sealed after contractor work (i.e. flow measurements). The manhole was sealed to prevent future fugitive odor emission.

All Odor Complaints Tracking

All Public Complaints	April 2019 to June 2019			1 st Qtr FY 18/19	2 nd Qtr FY 18/19	3 rd Qtr FY 18/19	4 th Qtr FY 18/19	Cumulative FY 18/19
	Collections	P1	P2	Total	Total	Total	Total	Total
Attributable to Sanitation District	2	2	1	4	2	0	5	11
Not Attributable to Sanitation District	0	1	3	10*	6	9	4	29*
Total Public Complaints Received:	2	3	4	14	8	9	9	40

(*) On Sep. 30th and October 1st, the Sanitation District received 12 non-attributable complaints related to offshore activities, and we grouped them as one odor complaint.