

# Orange County Sanitation District

## Odor Complaint Report

### Fiscal Year 2024/25 – 4<sup>th</sup> Quarter

1. Plant No. 1 Treatment Facility Odor Complaint Summary

Plant No. 1 received no attributable odor complaints during the 4<sup>th</sup> quarter.

2. Plant No. 2 Treatment Facility Odor Complaint Summary

Plant No. 2 received no attributable odor complaints during the 4<sup>th</sup> quarter.

3. Collections Facilities Odor Complaint Summary

The collection system received one attributable odor complaint during the 4<sup>th</sup> quarter that originated in the City of Garden Grove. The odor complaint was due to the pressurization and sewer ventilation of foul odors escaping through the manhole cover in front of the resident's home. The manhole cover has been sealed to reduce sewer odor and prevent further complaints. All complaints are validated, when possible, to rule out non-OC San-related odor sources such as storm drains or flood control channels.

All Odor Complaints Tracking

All Public Complaints	Apr. 2025 to Jun. 2025			1 <sup>st</sup> Qtr FY 24/25	2 <sup>nd</sup> Qtr FY 24/25	3 <sup>rd</sup> Qtr FY 24/25	4 <sup>th</sup> Qtr FY 24/25	Cumulative FY 24/25
	Collections	P1	P2	Total	Total	Total	Total	Total
Attributable to OC San	1	0	0	9	8	2	1	20
Not Attributable to OC San	4	2	4	5	12	15	10	42
Total Public Complaints Received:	5	2	4	14	20	17	11	62