

Orange County Sanitation District
 Odor Complaint Report
 Fiscal Year 2023/24 – 1st Quarter

1. Plant No. 1 Treatment Facility Odor Complaint Summary

Plant No. 1 received one attributable odor complaint during the 1st Quarter. Staff detected a slight odor around complainant address. Headworks scrubber bleach was adjusted to mitigate odor.

Plant No. 2 Treatment Facility Odor Complaint Summary

Plant No. 2 received one attributable odor complaint during the 1st Quarter. Staff detected odors at two locations, primary clarifiers, and waste hauler station. Bleach was increased to primary scrubbers to mitigate odors.

2. Collections Facilities Odor Complaint Summary

The collection system received four attributable odor complaints during the 1st Quarter. All four complaints were due to the pressurization and sewer ventilation of foul odors escaping manhole covers. The manhole covers have been sealed to reduce sewer odor and prevent further complaints. One of the odor complaints originated in the City of Fullerton. The second odor complaint originated in the City of Garden Grove. The third odor complaint originated in the City of Costa Mesa, and the fourth odor complaint originated in the City of Huntington Beach.

All Odor Complaints Tracking

All Public Complaints	Jul. 2023 to Sep. 2023			1 st Qtr FY 23/24	2 nd Qtr FY 23/24	3 rd Qtr FY 23/24	4 th Qtr FY 23/24	Cumulative FY 23/24
	Collections	P1	P2	Total	Total	Total	Total	Total
Attributable to OC San	4	1	1	6				6
Not Attributable to OC San	7	4	1	12				12
Total Public Complaints Received:	11	5	2	18				18