

Orange County Sanitation District
 Odor Complaint Report
 Fiscal Year 2024/25 – 1st Quarter

1. Plant No. 1 Treatment Facility Odor Complaint Summary

Plant No. 1 received no attributable odor complaints during the 1st quarter.

2. Plant No. 2 Treatment Facility Odor Complaint Summary

Plant No. 2 received five attributable odor complaints during the 1st quarter. The complaints were received from two residents due to odors escaping the biosolid trucks as they passed by their properties. OC San’s Environmental Service and Operations teams are coordinating with the biosolids hauling vendors to mitigate future odor complaints.

3. Collections Facilities Odor Complaint Summary

The Collection System received four attributable odor complaints during the 1st quarter. All four complaints were due to the pressurization and sewer ventilation of foul odors escaping manhole covers. The manhole covers have been sealed to reduce sewer odor and prevent further complaints. Two of the odor complaints originated in the City of Fullerton, and two originated in the City of Huntington Beach.

All Odor Complaints Tracking

All Public Complaints	Jul. 2024 to Sep. 2024			1 st Qtr FY 24/25	2 nd Qtr FY 24/25	3 rd Qtr FY 24/25	4 th Qtr FY 24/25	Cumulative FY 24/25
	Collections	P1	P2	Total	Total	Total	Total	Total
Attributable to OC San	4	0	5	9				9
Not Attributable to OC San	2	1	2	5				5
Total Public Complaints Received:	6	1	7	14				14