

Orange County Sanitation District

Odor Complaint Report

Fiscal Year 2025/26 – 1st Quarter

1. Plant No. 1 Reclamation Facility Odor Complaint Summary

Plant No. 1 received one attributable odor complaint during the 1st quarter. The source of the odor was traced to maintenance activities involving the trickling filter fans. In response, coordinated plans have been developed with the operations and maintenance teams to mitigate and prevent future odor issues.

2. Plant No. 2 Reclamation Facility Odor Complaint Summary

Plant No. 2 received no attributable odor complaints during the 1st quarter.

3. Collections Facilities Odor Complaint Summary

The collection system received four attributable odor complaints during the 1st quarter. All attributable complaints originated in the City of Newport Beach. The source of the foul odor was traced to pressurization and sewer ventilation escaping from the wetwell hatches at the 15th Street Pump Station. In response, the hatch locking mechanisms have been replaced, and the hatches have been sealed to reduce sewer odor and prevent further complaints.

All Odor Complaints Tracking

All Public Complaints	Jul. 2025 to Sep. 2025			1 st Qtr FY 25/26	2 nd Qtr FY 25/26	3 rd Qtr FY 25/26	4 th Qtr FY 25/26	Cumulative FY 25/26
	Collections	P1	P2	Total	Total	Total	Total	Total
Attributable to OC San	4	1	0	5				5
Not Attributable to OC San	8	4	3	15				15
Total Public Complaints Received:	12	5	3	20				20