

Orange County Sanitation District
 Odor Complaint Report
 Fiscal Year 2023/24 – 2nd Quarter

1. Plant No. 1 Treatment Facility Odor Complaint Summary

Plant No. 1 received 7 odor complaints from the same resident in December. Out of the 7 complaints, two were attributable to OC San. Staff are currently monitoring for truckloading odors in this neighborhood. The public affairs office has been informed and a tour has been arranged for the resident to help identify the odor.

Plant No. 2 Treatment Facility Odor Complaint Summary

Plant No. 2 received zero attributable odor complaints during the 2nd Quarter.

2. Collections Facilities Odor Complaint Summary

The collection system received three attributable odor complaints during the 2nd Quarter. All three complaints were due to the pressurization and sewer ventilation of foul odors escaping the lift station and manhole covers. The covers have been sealed to reduce sewer odor and prevent further complaints. Two odor complaints originated in the City of Newport Beach. The third odor complaint originated in the City of Costa Mesa.

All Odor Complaints Tracking

All Public Complaints	Oct. 2023 to Dec. 2023			1 st Qtr FY 23/24	2 nd Qtr FY 23/24	3 rd Qtr FY 23/24	4 th Qtr FY 23/24	Cumulative FY 23/24
	Collections	P1	P2	Total	Total	Total	Total	Total
Attributable to OC San	3	2	0	6	5			11
Not Attributable to OC San	9	9	2	12	20			32
Total Public Complaints Received:	12	11	2	18	25			43