

Information Technology



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Administration Committee

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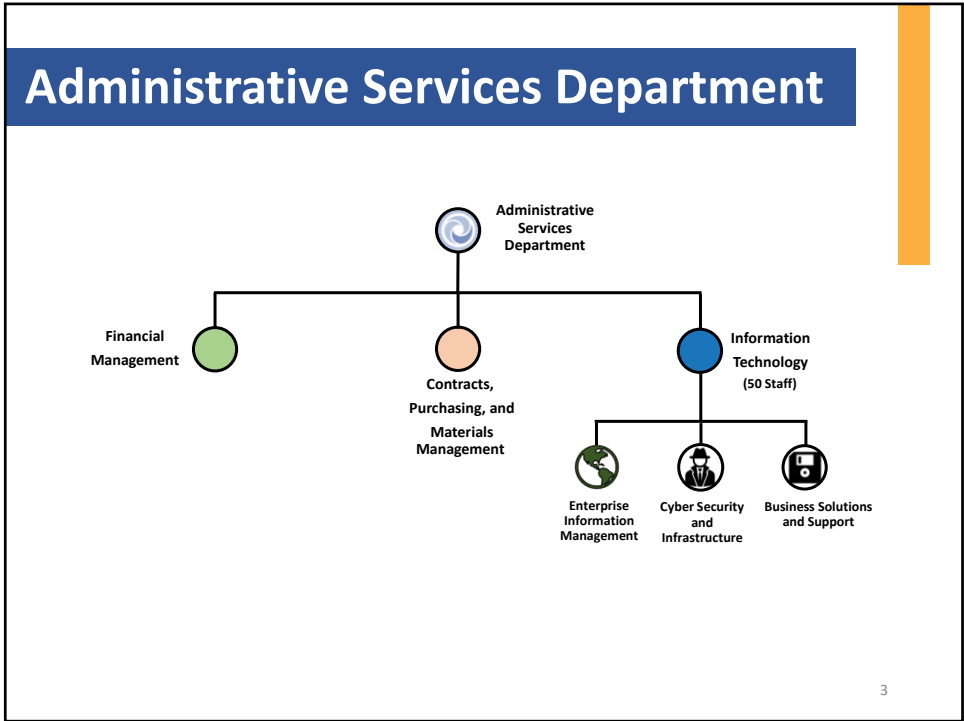
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IT Division Mission

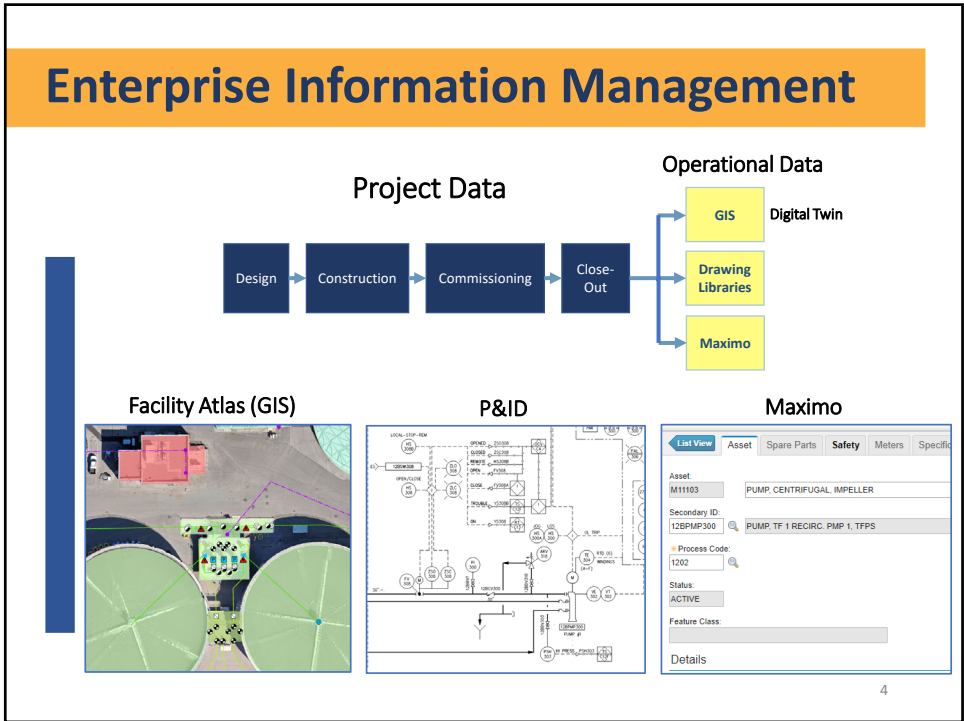
To partner with our customers to deliver high quality services and sound business solutions that are delivered through an infrastructure that is modern, secure and reliable.

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Business Solutions & Support



O&M



ADMINISTRATIVE SERVICES



ENGINEERING



INFORMATION TECHNOLOGY



HUMAN RESOURCES



GENERAL MANAGER



ENVIRONMENTAL SERVICES






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Infrastructure (Servers & Network)

Infrastructure is the combined components needed for the operation and management of IT environments (Office and Industrial Control System).

Server Team

-  Data Centers
-  Physical and Virtual Servers
-  Storage and Backup
-  Computer Build & Deploy
-  Disaster Recovery

Network Team

-  Internet
-  Routers and Switches
-  Wireless Access
-  Virtual Private Network
-  Telephones

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Cyber Security

Defense in Depth

- Technical Controls
 - Anti-malware
 - Firewalls
 - Intrusion Prevention Systems
 - Advanced Email Threat Prevention
 - eDiscovery and Forensics
 - Multi-Factor Authentication
- Security Awareness Program
 - Quarterly security training videos
 - Simulated phishing tests multiple times per month
 - External email warning banners
- Monitoring
 - 24/7 security monitoring Security Operations Center (SOC)
 - Ransomware detection



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Excellence in IT Practices



MISAC
MUNICIPAL INFORMATION SYSTEMS ASSOCIATION OF CALIFORNIA





This award signifies that OC San met or exceeded MISAC standards in eleven technology focused areas.

- Budget and Strategic Planning
- Purchasing
- Operations and Staffing
- Customer Satisfaction
- Internet
- Project Management
- Professional Development and Training
- Disaster Preparation and Recovery
- Policies and Procedures
- Security
- Geographic Information Systems

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Questions



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