


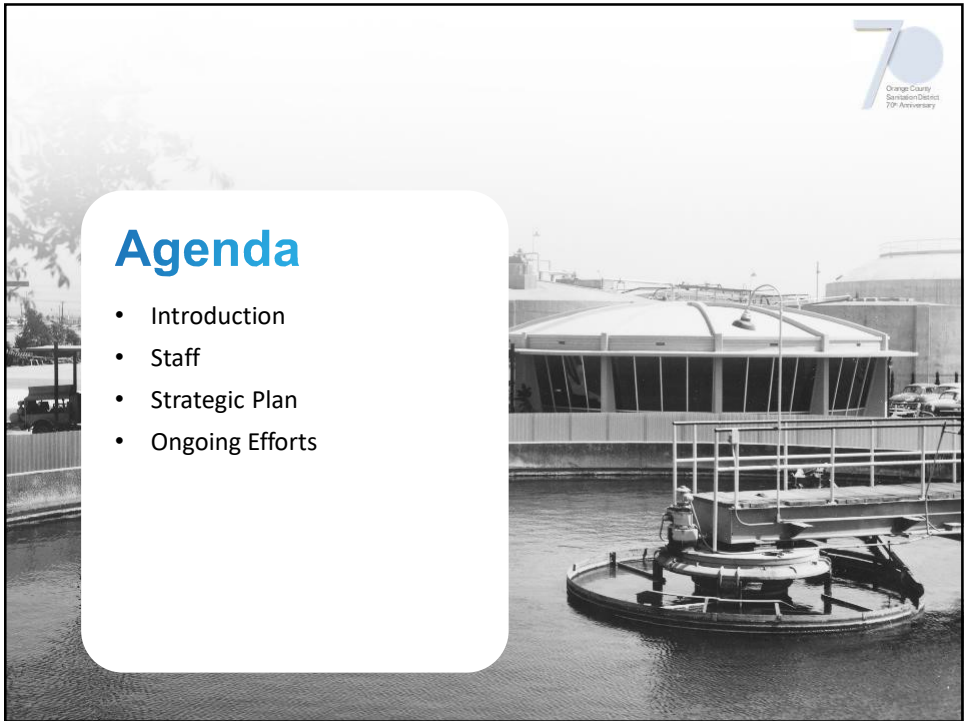
Orange County
Sanitation District
70th Anniversary

Public Affairs Introduction & Update

Presented by:
Jennifer Cabral, Director of Communications
Daisy Covarrubias, Public Affairs Supervisor

Administration Committee
October 9, 2024

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Agenda

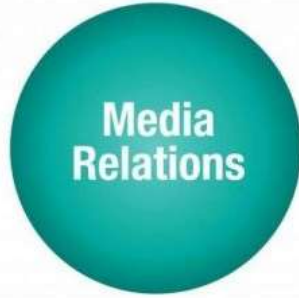
- Introduction
- Staff
- Strategic Plan
- Ongoing Efforts

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What We Do...



What People Think We Do



What We Actually Do



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Public Affairs Team



Jennifer Cabral, Director of Communications



Daisy Covarrubias, Public Affairs Supervisor



Rebecca Long, Senior Public Affairs Specialist



Belen Carrillo, Senior Public Affairs Specialist



Kelly Newell, Public Affairs Specialist



Becky Polcyn, Public Affairs Specialist



Gregg Deterding, Graphic Designer



Isai Carrillo, Graphic Designer



Cheryl Scott, Administrative Assistant



Tanya Chong, Principal Staff Analyst (Engineering)



Daniel Jaques, PAO Intern



VIPS

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Public Affairs Strategic Plan Fiscal Years 2024 - 2026



- Internal and External Communication
- Support OC San's existing programs
- New Items:



- ✓ New Website
- ✓ Employee Engagement Survey
 - Headquarters Educational Display – Phase 2
 - Library Educational Program
 - New Employee Welcome Kit
 - Employee Art Contest

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PAO Update



Construction Outreach

TAFT AVENUE SEWER IMPROVEMENT PROJECT
Community Meeting
Wednesday, September 18 | 6 p.m.

Shaffer Park – Community Building
1930 N. Shaffer St. Orange, CA 92665

Educational Program



Toolkits

Keep the Gratitude **FLOWING**

Only flush the 3 P's:

- Pee
- Poop
- (Toilet) Paper



Employee Engagement

pipeline

Endless Summer

SANTA'S FLUSH LIST

Naughty	Nice
1. Wipes	1. Pee
2. Sanitary Products	2. Poop
3. Dental Floss	3. (Toilet) Paper
4. Medication	
5. Shampoo	
6. Kitty Litter	
7. Fats, Oils, and Grease	

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New OC San Website

Positively Transformative
Innovation For Our Sustainable Future

TAKING CARE OF OUR OCEANS
Nothing is more important to our agency than making sure our ocean is safe and healthy not only for us humans to play in, but for all the plants and animals that live there.

TRANSPARENCY EQUALS TRUST
We require the highest degree of integrity, honesty, trust, and respect in our interaction with each other, our suppliers, our customers, and our community.

INNOVATIVE TECH & FACILITIES
When it comes to converting sewage into components like clean water, healthy fertilizer, and actual energy, OC San is leading the way - not only in California, but in the entire country.

EXPLORE OC SAN ON A TOUR!
OC San offers a self-guided virtual tour that includes an in-depth description of our wastewater treatment process along with pictures and video visuals for a fully immersive experience for the viewer. In-person are also available to get a first-hand view of the treatment process. Tours are FREE and for all ages. Click learn more to register.

Current Board Members

Chairperson
Ryan Cookmaster (Tulare)

Vice Chairperson
Joe Sorensen (Orange)

Cities

- City of Anaheim: Acting Director: Stephen Fessend, Alternate Director: Carlos A. Leon
- City of Buena Park: Acting Director: Jaymie Hill, Alternate Director: Jan Givens
- City of Fountain Valley: Acting Director: Christy Gonzalez, Alternate Director: Bob Olin
- CITY OF BREA: Acting Director: Christine Marks, Alternate Director: Cecilia Hopp
- City of Cypress: Acting Director: Scott Brubaker, Alternate Director: Steven Frost
- City of Fullerton: Acting Director: Bruce Whittaker, Alternate Director: Nick Daniels

www.ocsan.gov

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Employee Engagement Survey

OC San Employee Engagement Survey

Sep 16 -27, 2024

OC San is conducting an employee engagement survey to gather feedback on workplace environment satisfaction, communication effectiveness, recognition programs, and professional development opportunities. ***The survey should take no longer than 10 minutes.

My job makes me feel like I am part of something meaningful. *

Strongly Agree

Somewhat Agree

Neutral

Somewhat Disagree


Part of General Manager’s Work Plan

- Seeking feedback on communication methods, development opportunities, and overall workplace satisfaction
- 353 responses
- Results assessed to identify opportunities for improvement

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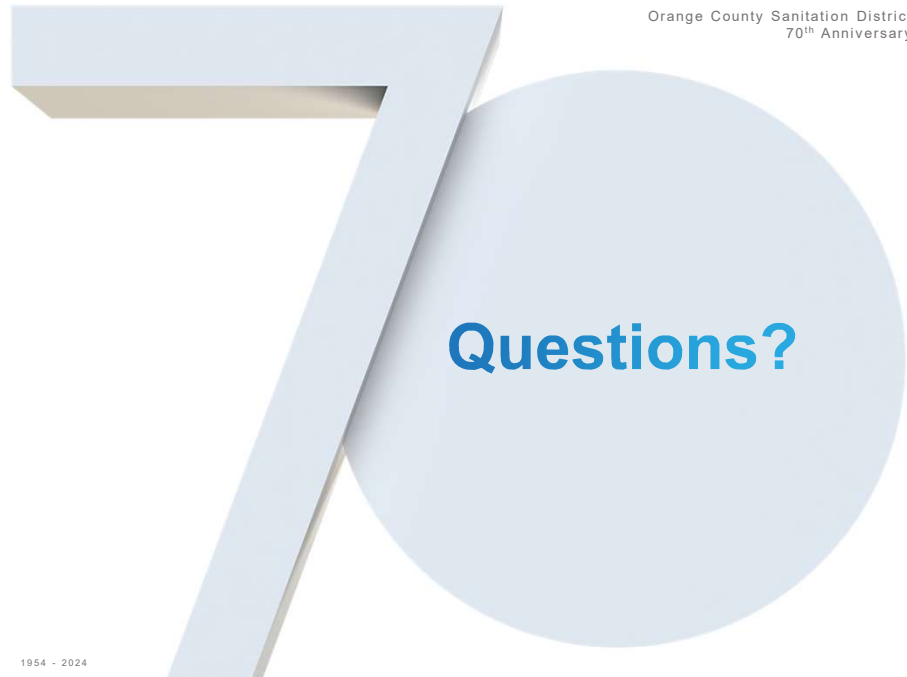
Next Steps

Receive and File the Public Affairs Update for the months of August and September 2024.



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Questions?

1954 - 2024

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