

# Public Affairs Portfolio

**Fiscal Year 2020-2021**



# Meet The Team



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*Administration Manager*



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*Principal Public Affairs Specialist*



**Rebecca Long**  
*Senior Public Affairs Specialist*



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*Public Affairs Specialist*



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*Public Affairs Specialist*



**Gregg Deterding**  
*Graphics Designer*



**Cheryl Scott**  
*Administrative Assistant*

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# **OUTREACH**

# OUTREACH PSA Contest

## A RESOURCE NOT A WASTE

Wastewater has the word waste in it, but at Orange County Sanitation District (OC San) we have made wastewater a resource. Now we want you to showcase that in a video. Be Creative! Put your Tik Tok, YouTube, and social media skills to good use, take our attached Fact Sheet and create a 15-59 second video that highlights the role of wastewater treatment.

### PRIZES AWARDED:

- 3 winning videos will each receive — \$500
- 1 Instagram Viewer's Choice Award — \$250
- 1 Facebook Viewer's Choice Award — \$250

Winners will be notified in June 2021 and will be posted to our Social Media pages and website.

### WHO CAN ENTER:

Students in grades 6-12 attending school within the OC San service area are eligible to enter.

### FOR QUESTIONS OR ADDITIONAL INFORMATION:

Email [forinformation@ocsan.gov](mailto:forinformation@ocsan.gov) or message us through any of our social media channels @OCSanDistrict.

### DEADLINE TO SUBMIT VIDEO:

April 30, 2021

Get some ideas and check us out on YouTube <http://youtube.com/user/20CSD>  
Visit [OCSan.gov](http://OCSan.gov) for contest guidelines.

Flyer

## JUST THE VIDEO FACTS:

- The Orange County Sanitation District, or OC San for short, is a public agency that provides wastewater collection, treatment, and recycling services for approximately 2.6 million people in central and northwest Orange County.
- The OC San collections system operates on a gravity flow basis. Most of the flow entering the system is moved by gravity force rather than pumps. In areas where flow is not able to enter the system by gravity, OC San has installed pump stations to assist with lifting the wastewater flow. In total there are 15 pump stations installed throughout the OC San service area. These pump stations are mostly located in areas with lower elevation. The pumps help lift the wastewater to a higher elevation so it can flow by gravity to one of our treatment plants.
- Ever wondered how long it takes your wastewater to get to its final destination? It takes wastewater anywhere between 10-12 hours to reach OC San's treatment facilities in Fountain Valley or Huntington Beach from the most northern cities in the service area. Wastewater travels at about 2.5 to 5 miles per hour. When it arrives, the wastewater is put through OC San's treatment process and is either sent to the Groundwater Replenishment System for water recycling or released into the ocean.
- OC San makes biosolids which are the highly treated, safe, nutrient rich, organic material derived from the wastewater treatment process. They are used to grow non-food crops such as hay. This is just one way that OC San is a Resource Recovery agency.
- FOG — Fats, oil and grease may cause blockages, similar to clogged arteries, that could lead to sewage spills. FOG is a mixture from various cooking ingredients that should never go down your sink or pipes, these items can be butter and margarine, lard, meat fat, dairy products, food scraps, and baked goods. FOG should be collected and mixed with solid material such as coffee grounds and tossed in the trash.
- When poured down the drain, fats, oils, and grease better known as FOG, can build up over time in your pipes and OC San's regional sewer pipes. It can cause significant problems to OC San's sewer collection system, wastewater treatment plant, and your home. Some of the problems FOG can cause are sewer line blockages which can lead to spills in your community that cause environmental and public health hazards.
- How to minimize fats, oil, and grease discharge. Can the FOG. Collect fats, oil, and grease in a disposable container like a metal can and mix it with absorbent trash such as coffee grounds, paper towels, or kitty litter. The best way to manage FOG is to keep it out of the sewer system!
- What effects can flushing pharmaceuticals cause? Studies show that hormones found in pharmaceuticals may cause abnormalities in the reproductive cycles of fish. Let's all join OC San and dispose of pharmaceuticals properly by crushing them, mixing them with dirt or coffee grounds, and throwing them in the trash.
- How to safely dispose of medications in the trash. Destroy the pills by wetting, crushing and breaking them, then mix them in with coffee grounds, kitty litter, or any other trash. Then throw it away in the trash.
- OC San regularly monitors the marine life, sediment quality, and water quality within 38 square miles of ocean (an area the size of Santa Ana) off the Orange County coastline. The ocean monitoring program confirms the marine life and public are safe from any possible effects from the release of the treated wastewater. This is one of the many ways that OC San's mission of protecting public health and the environment is met.



**OC SAN**  
ORANGE COUNTY SANITATION DISTRICT

01/2021

## A RESOURCE NOT A WASTE

### VIDEO CONTEST GUIDELINES

Participants are to create an original video that includes a fact from the Orange County Sanitation District (OC San) Fact Sheet.

### \*PRIZES:

Three winning videos will receive — \$500 each

One Instagram Viewer's Choice Award \$250

One Facebook Viewer's Choice Award \$250

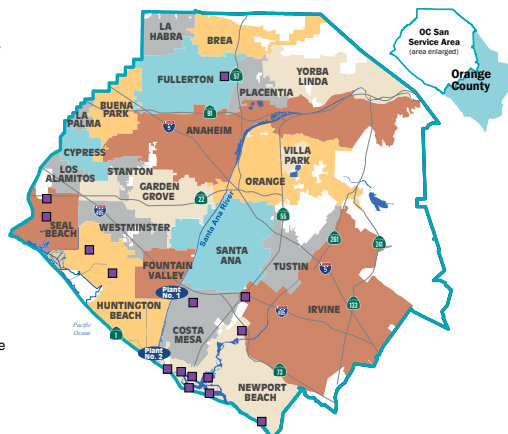
### WHO MAY ENTER

Students in grades 6-12 attending a high school within the OC San service area. Entries can be a group or individual effort. Individuals and groups can submit more than one video but only one video can be submitted per fact. Students may not receive more than one winning prize.

If you are unsure if you are within the OC San service area, email [forinformation@ocsan.gov](mailto:forinformation@ocsan.gov) for verification.

### DEADLINE TO SUBMIT VIDEO:

April 30, 2021



**OC SAN**  
ORANGE COUNTY SANITATION DISTRICT

Video Instruction Sheet

# OUTREACH

## Construction

### Orange County Sanitation District

# SCHEDULED MAINTENANCE

May 2021

**City of Newport Beach**  
**Nightwork on Jamboree Road and Back Bay Drive**

**May 25 – 26, 2021**  
**12 a.m. - 6 a.m.**

Dates and times are subject to change due to operational factors or inclement weather.

**What is the work?**  
Scheduled maintenance involves cleaning out hardened debris from the regional sewer pipes to help prevent further debris accumulation and extend its useful life and help minimize the risk of spills.

**Where is this work taking place?**  
Jamboree Road near Back Bay Drive in the City of Newport Beach.



**Questions?**

**Construction Hotline**  
714.378.2965  
ConstructionHotline@ocsan.gov  
[www.ocsan.gov](http://www.ocsan.gov)

\*If it is urgent and work is taking place, please call the OC San's Control Center at 714.593.7025.

**What to expect?**  
Traffic control will be set up to access the pipe through existing manholes. At least one southbound lane will be closed during the cleaning. Noise can be expected from the water jetting equipment used to clean the inside of the pipeline.

**Who is OC San?**  
The Orange County Sanitation District (OC San) is the regional sewer provider for 2.6 million people in Orange County. OC San provides wastewater collection, treatment, and disposal services.

**OC SAN**  
ORANGE COUNTY SANITATION DISTRICT

Follow us @OCSanDistrict    

Alert

# OUTREACH

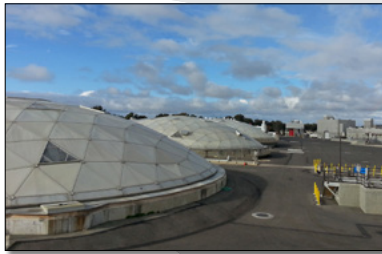
## Construction

### OC San Construction Projects

#### Water Treatment Upgrades

As part of our rehabilitation efforts, this project will replace four existing primary clarifiers. The new primary clarifiers will have flat covers instead of the dome shape and will allow for much needed improvements including enhanced odor control which reaffirms our commitment to our neighbors and relocation of clarifiers off of any known existing fault lines.

- The clarifiers are the first step in the Primary Treatment process where solids settle and then are removed as part of the wastewater process, removing 80 percent of solids in the water. From there, the water proceeds to the secondary stage of treatment.
- Current clarifiers were constructed in the 1960s and have reached the end of its lifecycle.
- Project construction will also include new sludge pump stations, odor control system, power building, and associated piping.
- Project construction to begin in the summer of 2021.
- Project requires an investment of \$129 million for construction.



www.ocsan.gov  
 Twitter: @OCSanDistrict  
 Facebook: www.facebook.com/OCSanDistrict  
 Phone: 714.962.2411



10844 Ellis Ave., Fountain Valley, CA 92708

### OC San Construction Projects

#### Interim Food Waste Receiving Facility Meeting the Needs of our Community

As regional partners helping to meet the state's new regulation of reducing organic material entering landfills by 75 percent in 2025, the Interim Food Waste Receiving Facility will support OC San member cities to divert food waste by receiving and storing pre-processed food waste so it can be fed to digesters for processing.

- The project located at our Plant No. 2 in Huntington Beach will provide support to fulfill the State of California regulations to reduce organics going to the landfill.
- Enhances OC San's collaborative partnership with the County of Orange, cities, community waste haulers, and other local agencies to find ways to beneficially reuse food waste and help surrounding communities reach mandated diversion requirements.
- Decreases amount of greenhouse gases produced and emitted by increasing clean energy supplies.
- The system will generate additional digester gas which will increase energy supplies on-site. The project helps OC San move towards its goal of becoming 100 percent energy self sufficient.
- Project construction to begin in the summer of 2021.
- Project requires an investment of \$3.15 million for construction.



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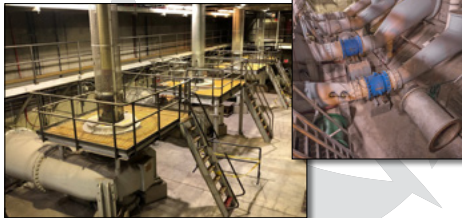
10844 Ellis Ave., Fountain Valley, CA 92708

### OC San Construction Projects

#### Maintaining System Reliability Through Rehabilitation

The project will build a new Headworks facilities in order to rehabilitate and replace aging infrastructure at OC San's Plant No. 1 in Fountain Valley. The goal of this project is to strengthen the reliability of the infrastructure, increase the lifespan of critical assets and improve plant-wide operations and services.

- Headworks is part of the Preliminary Process, removing organics, sanitary products and other large materials before wastewater can be treated for reuse.
- This project will increase efficiency, reduce possible odors and enhance reliability enabling OC San to continue with efficient wastewater treatment.
- Improves electrical reliability providing for fewer power disruptions, increased safety and reduces the possibility of loss of service.
- Project construction to begin in the summer of 2021.
- Project requires an investment of \$222.3 million for construction.



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 Phone: 714.962.2411



10844 Ellis Ave., Fountain Valley, CA 92708

## Construction Alerts

# OUTREACH

## Construction

### OC San 2021 Project

#### Interim Food Waste Receiving Facility at Plant No. 2 in Huntington Beach

The facility will allow OC San's member cities to divert food waste by receiving and storing food waste in digesters for processing. The system will generate additional digester gas which will increase energy supplies on-site.

- ◆ The facility would (would or will?) help OC San's member cities to meet State of California's mandates to limit the volume of organic waste that can be delivered to landfills.
- ◆ Enhances OC San's collaborative partnership with the County of Orange, community waste haulers, and other local agencies to find ways to beneficially reuse food waste and help surrounding communities reach mandated diversion requirements.
- ◆ Decreases amount of greenhouse gases produced and emitted by increasing clean energy supplies.
- ◆ Project construction to begin in the summer of 2021.
- ◆ Project requires an investment of \$2.66 million for construction.

#### Headworks Rehabilitation at Plant No. 1 in Fountain Valley

The project will rehabilitate and build new facilities at OC San's Plant No. 1 to increase the lifecycles of critical assets, improve services of Plant's wider operations and fulfill service goals.

- ◆ Supports OC San's responsibilities to receive and treat community waste? water supplies through improving treatment equipment and technologies.
- ◆ The facility is the first step in the treatment process, removing organics, sanitary products and other large materials before wastewater can be treated for reuse.
- ◆ Improves electrical resiliency and expands back-up power diversity to ensure fewer power disruptions and uninterrupted services, maintaining OC San's public health and environmental safety responsibilities.
- ◆ Project construction to begin in the summer of 2021.
- ◆ Project requires an investment of \$292.2 million for construction.

#### Primary Clarifiers Replacement at Plant No. 2 in Huntington Beach

This project will replace four existing primary clarifiers. The first step in the Primary Treatment process is settling the solids in clarifiers. The solids are removed from the clarifiers and wastewater proceeds to the secondary stage of treatment.

- ◆ Current clarifiers were constructed in the 1960s and have reached the end of its lifecycle.
- ◆ Project construction will also include new sludge pump stations, odor control system, power building, and associated piping.
- ◆ Project construction to begin in the summer of 2021.
- ◆ Project requires an investment of \$129 million for construction.

[www.ocsan.gov](http://www.ocsan.gov)  
Twitter: @OCSanDistrict  
Facebook: [www.facebook.com/OCSanDistrict](https://www.facebook.com/OCSanDistrict)  
Phone: 714-962-2411



10844 Ellis Ave. Fountain Valley, CA 92708

Notice

# OUTREACH

## Construction

### CONCRETE POUR FOR TANKS

As part of the Groundwater Replenishment System (GWRS) Final Expansion, two large equalization tanks are being constructed at Orange County Sanitation District's (OCSD) Huntington Beach plant. The tanks will hold a combined 6 million gallons of water and be 30 feet high.

Over the next 6-9 months there will be weekly concrete pours to form the two tanks. Approximately 50 trucks per week will enter off of Brookhurst Street.



### GWRS Post Card

GWRS is the world's largest water purification system for indirect potable reuse. The result is high quality water that meets or exceeds all state and federal drinking water standards. The project is a collaboration between OCSD and Orange County Water District.

The final phase of the project is under construction and expected to be completed in 2023. Further details are available on the website. Please visit frequently and sign-up for alerts.

**Construction Hotline:** 714.378.2965  
**Email:** ConstructionHotline@ocsd.com  
**Website:** www.OCSD.com/GWRS



10/2020

**Orange County Sanitation District**  
 10844 Ellis Avenue  
 Fountain Valley, CA 92708



# OUTREACH

## Construction

### STATE COLLEGE SEWER CONSTRUCTION

Orange County Sanitation District

#### DETOUR CONSTRUCTION ALERT

#### Virginia Avenue Detour at State College Blvd.

- WHAT:** Street Restoration Road Closure  
**WHERE:** Virginia Ave. at State College Blvd.  
**WHEN:** Intermittent over the next three weeks (April to early May 2021) \*  
 Work Hours: 7 a.m. to 5 p.m. Closure will only be in place during work hours.  
 (\*) Dates and times are subject to change due to operational factors or inclement weather.

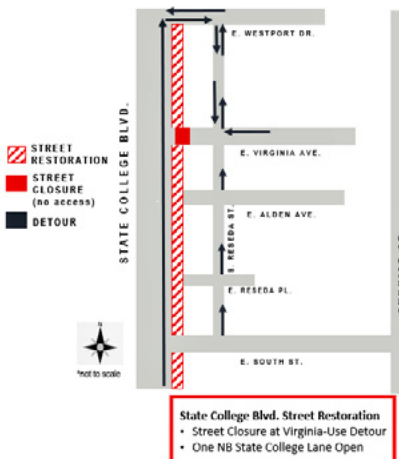
Closure of westbound Virginia Ave. at State College Blvd. is necessary as crews prepare the area for street restoration. Local traffic will need to use adjacent streets to access State College Blvd. Please use detour shown in map.

As noted in previous alerts, over the next few weeks northbound State College Blvd. lanes will be reduced to one lane and bus stops will need be re-located between Wagner Ave. and Lincoln Ave. Please check [www.OCTA.net](http://www.OCTA.net) for current bus route information.

Taking alternate routes is highly encouraged.

Thank you for your patience and understanding.

Sign up to receive text alerts and e-notifications at [www.ocsan.gov/StateCollege](http://www.ocsan.gov/StateCollege).



If you would like additional information, please call our dedicated Community Liaison on the Construction Hotline (657) 208-7900 or e-mail [ConstructionHotline@ocsan.gov](mailto:ConstructionHotline@ocsan.gov)

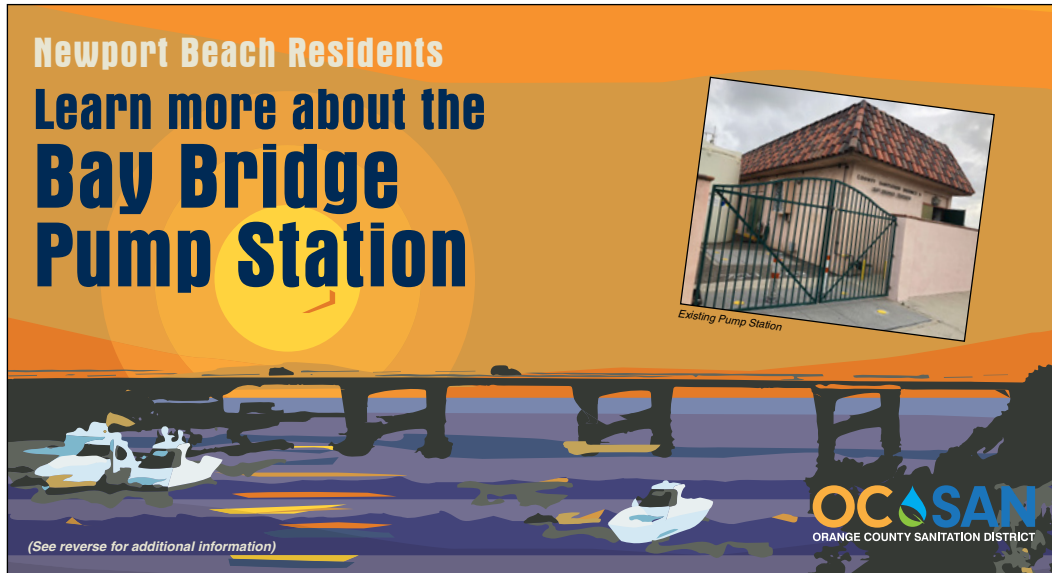
10844 Ellis Avenue, Fountain Valley, CA 92708-7018 | [www.ocsan.gov](http://www.ocsan.gov) | Connect with us on social @OCSanDistrict

4/20/2021

Notice Template

# OUTREACH

## Construction



Postcard

### Bay Bridge Pump Station

The Orange County Sanitation District Bay Bridge Pump Station was originally constructed in 1966. It is located on **Coast Highway** between the **Bay Bridge** and **Bayside Drive** in the City of Newport Beach.

Use your smartphone to scan or snap a picture of this QR code and go directly to [www.ocsan.gov/BayBridge](http://www.ocsan.gov/BayBridge) to learn more.

Visit the website for more information about upcoming maintenance activities in the Bay Bridge Pump Station area to ensure the safe collection, transportation and recycling of Newport Beach's wastewater while protecting the public health, the Bay and the environment.

Contact the **Construction Hotline 714.378.2965** or **ConstructionHotline@ocsan.gov** if you have any questions.

Connect with us @OCSanDistrict

04/2021

ORANGE COUNTY SANITATION DISTRICT  
10844 Ellis Avenue  
Fountain Valley, CA 92708-7018  
[www.ocsan.gov](http://www.ocsan.gov)



# OUTREACH

## Construction



**ATTENTION WESTMINSTER RESIDENTS**  
**Westminster Blvd. Sewer Project**

**Westminster Blvd. & Bolsa Chica Rd. Intersection**

**CONTINUOUS WEEKEND WORK STARTING FEB 19**

*(See reverse for additional information)*



ORANGE COUNTY SANITATION DISTRICT

### **Westminster Blvd. Sewer Project**

Sewer construction across the **Westminster Blvd.** and **Bolsa Chica Rd.** intersection

**Friday, Feb. 19** at 9 p.m. — **Monday, Feb. 22** at 6 a.m.  
**Friday, Feb. 26** at 9 p.m. — **Monday, Mar. 1** at 6 a.m.  
**Some activities may be loud.**

*Dates and times subject to change due to operational factors and inclement weather.*

There will be traffic lane closures and turn restrictions.



Use your smartphone to scan this QR code and go directly to [www.ocsan.gov/Westminster](http://www.ocsan.gov/Westminster) for more information about this project and upcoming work.

**Questions?** Construction Hotline **714.378.2965**  
or [ConstructionHotline@ocsd.com](mailto:ConstructionHotline@ocsd.com).

Connect with us @OCSanDistrict



Postcard

# OUTREACH

## Construction

### the neighborhood connection



published by the orange county sanitation district

Spring 2021

## Resource Recovery

OC San is a resource recovery facility responsible for safely collecting, treating, recycling, and disposing of wastewater generated by 2.6 million people in central and northern Orange County. We have two treatment plants — Plant No. 1 in Fountain Valley and Plant No. 2 in Huntington Beach, 15 offsite pump stations, and 386 miles of sewers that must be maintained and operated on a daily basis. Being a resource recovery facility means that we convert sewage into useful products, principally water, energy, and agricultural fertilizer.

In an effort to meet our mission to protect public health and the environment we must continuously invest in our infrastructure. Our Capital Improvement Program (CIP) was developed to do just that. Over the years the program has evolved based on the need, and our current 10-year CIP is focusing on refurbishing and replacing our infrastructure and maximizing resource recovery. OC San plans to invest over \$2.7 billion in our infrastructure over the next 10 years.



### We are in your neighborhood

This Orange County Sanitation District (OC San) publication is to keep you, our neighbors, informed of our activities. This newsletter will be published quarterly and will be filled with construction updates, sewer tips, and items of interest. See the "Keep the Newsletters Coming" section on the backside to see how you can continue to receive this free newsletter.

Plant No. 1  
Neighborhood Newsletter

# OUTREACH

## Construction

### the neighborhood connection

published by the orange county sanitation district

(Vol. 1, No. 10) Summer 2020



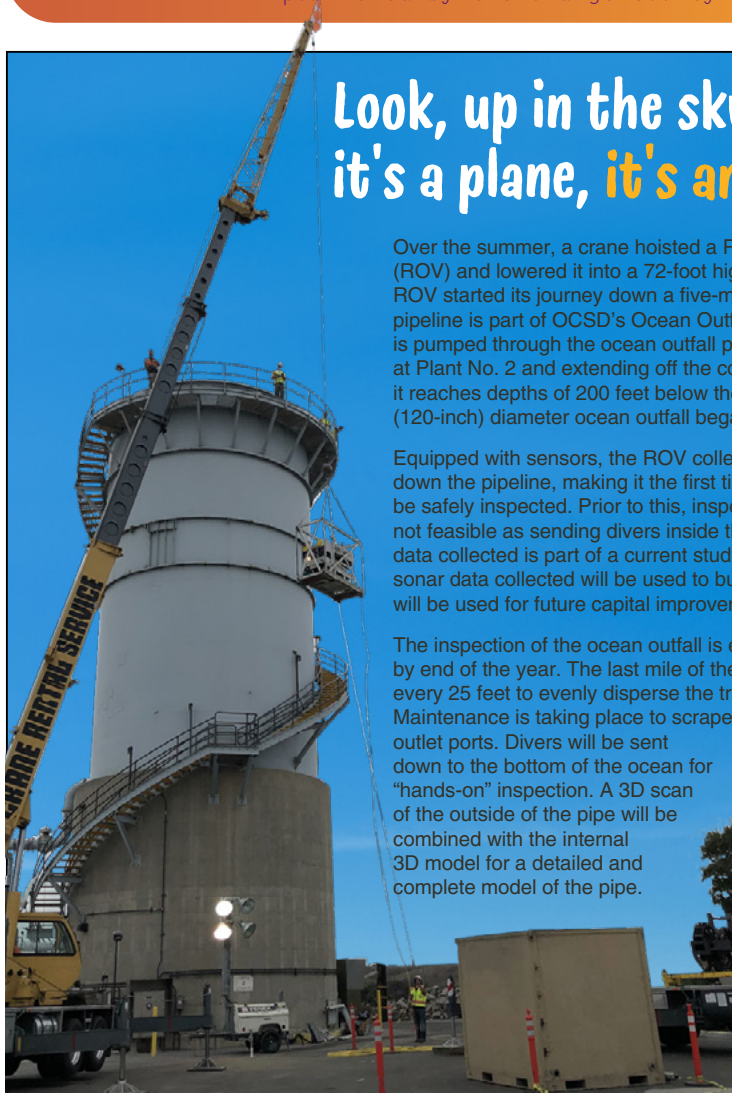
## Look, up in the sky, it's a bird, it's a plane, it's an...ROV?

Over the summer, a crane hoisted a Remotely Operated Vehicle (ROV) and lowered it into a 72-foot high surge tower. From there the ROV started its journey down a five-mile pipeline to inspect it. This pipeline is part of OCSD's Ocean Outfall System. Treated wastewater is pumped through the ocean outfall pipeline, beginning above ground at Plant No. 2 and extending off the coast of Huntington Beach where it reaches depths of 200 feet below the ocean surface. The 10-foot (120-inch) diameter ocean outfall began operation in the 1970's.

Equipped with sensors, the ROV collected video and sonar images down the pipeline, making it the first time the interior of the pipe could be safely inspected. Prior to this, inspecting the inside of the pipe was not feasible as sending divers inside the pipe was too dangerous. The data collected is part of a current study to assess the pipeline. The sonar data collected will be used to build a 3D model of the pipe that will be used for future capital improvement projects.

The inspection of the ocean outfall is expected to be completed by end of the year. The last mile of the pipe has 4-inch portholes every 25 feet to evenly disperse the treated water into the ocean. Maintenance is taking place to scrape off barnacles that can clog the outlet ports. Divers will be sent down to the bottom of the ocean for "hands-on" inspection. A 3D scan of the outside of the pipe will be combined with the internal 3D model for a detailed and complete model of the pipe.

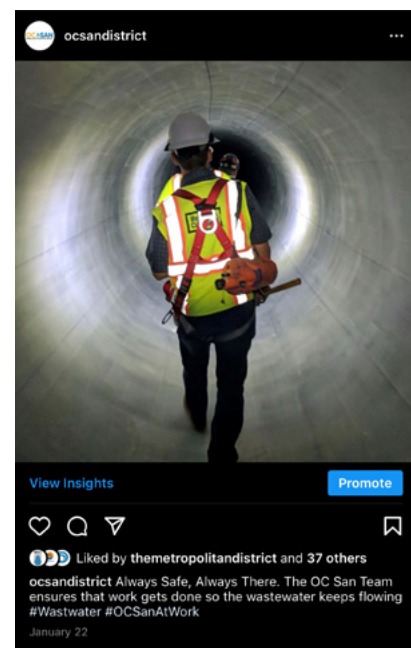
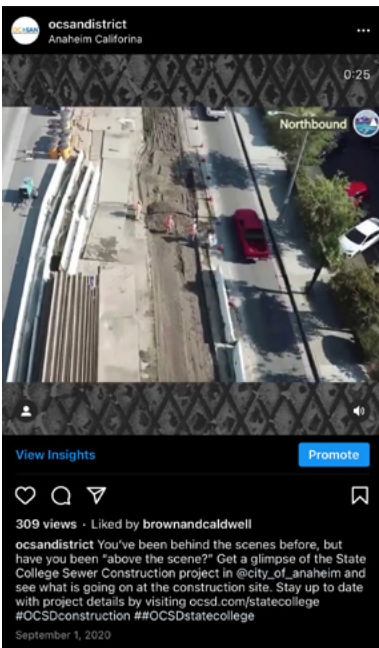
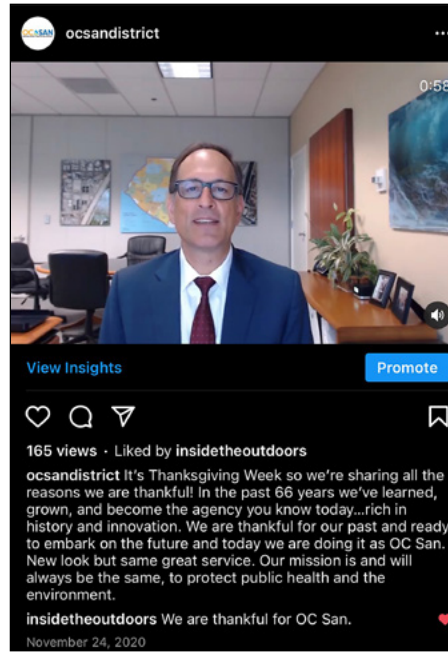
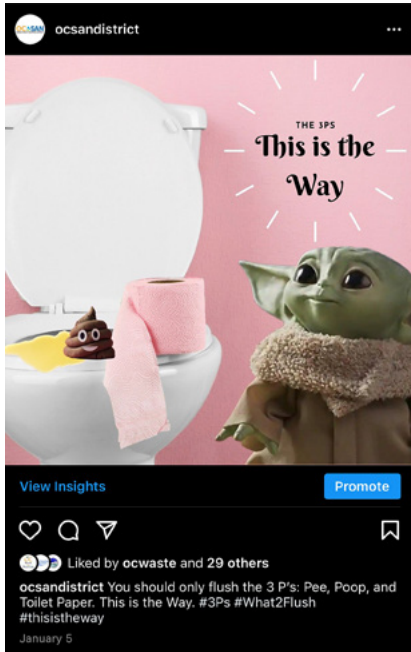
Over the next several years, **Orange County Sanitation District's** (OCSD) Capital Improvement Program is focusing on infrastructure and resource recovery. This OCSD publication is to keep you, our neighbors, informed about construction activities at our Huntington Beach treatment facility (Plant No. 2).



Plant No. 2  
Neighborhood Newsletter

# OUTREACH

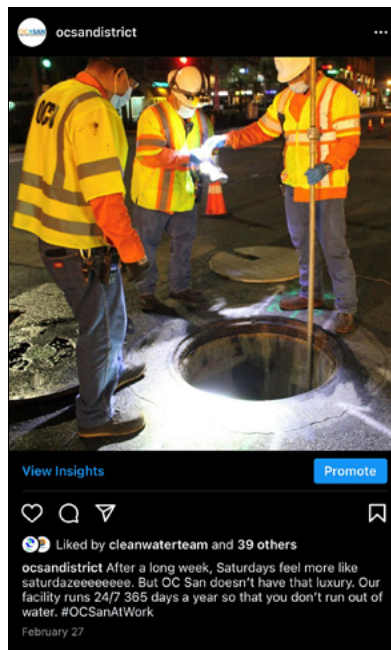
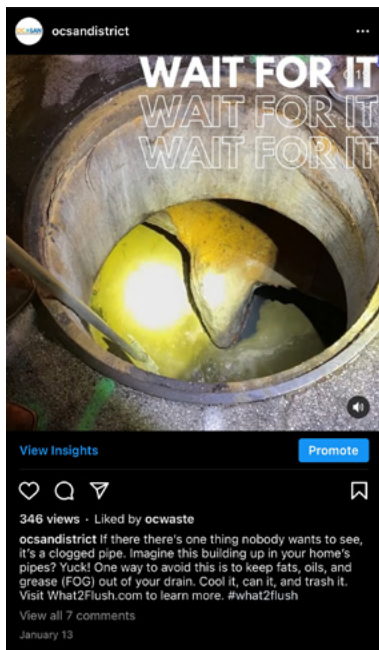
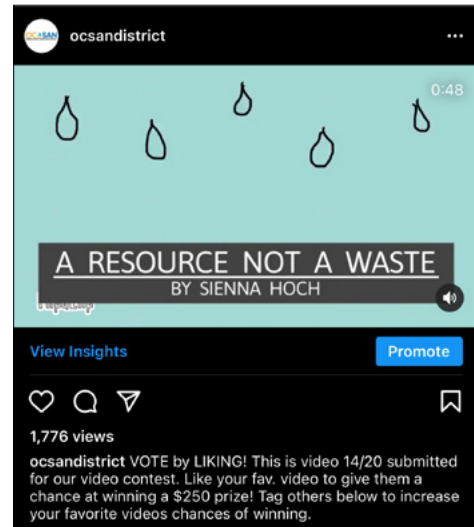
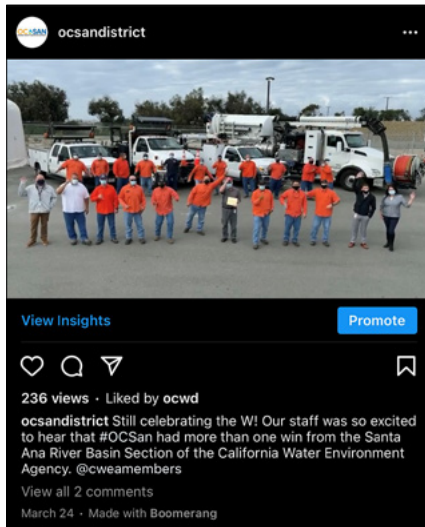
## Social Media/Videos





# OUTREACH

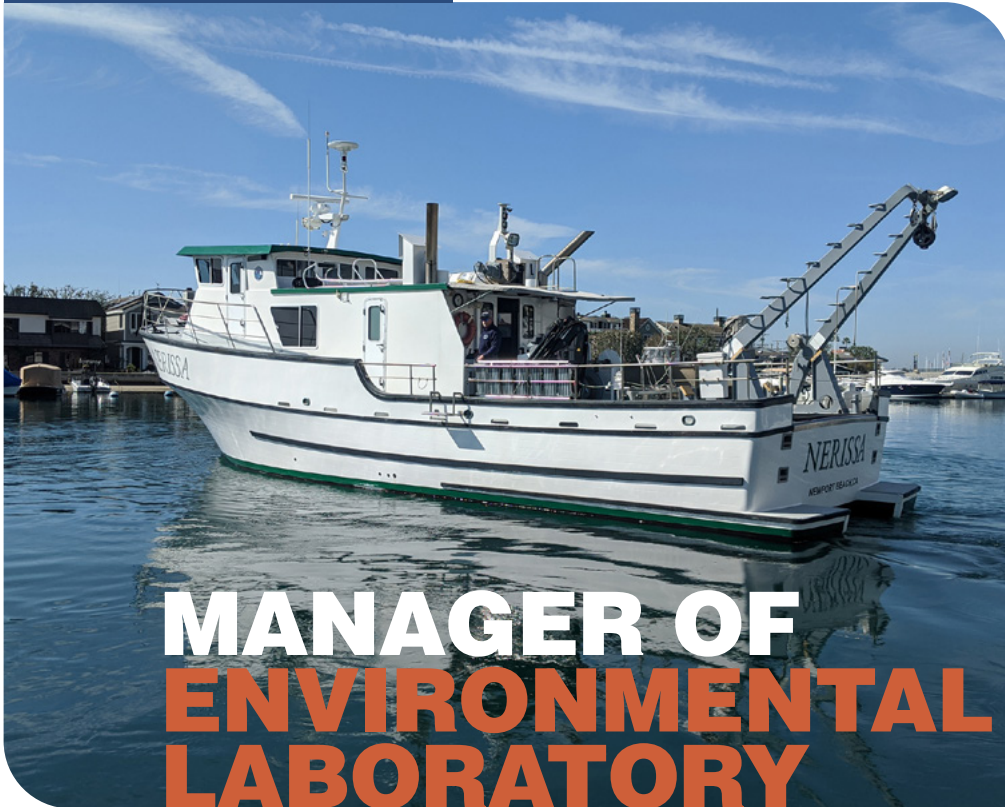
## Social Media/Videos



# OUTREACH

## Employment

Recruitment Announcement



# MANAGER OF ENVIRONMENTAL LABORATORY AND OCEAN MONITORING

Orange County Sanitation District



Mailer



# **SPECIAL EVENTS**

# SPECIAL EVENTS

## State of the District

**VIRTUAL EVENT**  
**ORANGE COUNTY SANITATION DISTRICT**

# State of the District


**Friday, October 30, 2020**  
**9 a.m. - 10 a.m.**

Join our General Manager and Board Chairman for our annual State of the District. During this virtual event, you will hear about our accomplishments throughout the year and highlights of our planned projects. The State of the District will showcase where we see ourselves going and exciting advances.

This year's event will host a special presentation from **Congressman Lou Correa**.

An optional virtual tour of our Fountain Valley Plant will take place immediately following the event.

For more information or questions, email us at [forinformation@ocsd.com](mailto:forinformation@ocsd.com)



Invitation

**VIRTUAL PROGRAM**  
**ORANGE COUNTY SANITATION DISTRICT**

# State of the District

**Friday, October 30, 2020**  
**9 a.m. - 10 a.m.**

Call Meeting to Order  
 Board Chairman, David Shawver


Welcome and Pledge of Allegiance  
 Board Chairman, David Shawver

Orange County Sanitation District  
 General Overview

State of the District Presentation  
 General Manager, Jim Herberg

Adjourn Meeting  
 Chair, David Shawver

*Virtual Facility tour  
 immediately following program*



Program



# SPECIAL EVENTS

## State of the District



### Orange County Sanitation District Virtual Tour Tips and Tricks

#### What is a Virtual Tour?

According to Wikipedia: A virtual tour is a simulation of an existing location, usually composed of a sequence of videos or still images. It may also use other multimedia elements such as sound effects, music, narration, and text.

#### How do you Create a Virtual Tour?

A Virtual Tour can be done using a variety of platforms from a live or recorded video, to a GIS software, to something as simple as PowerPoint. We did ours on a GIS platform and attendees logged on live via Microsoft O365. However, you can use other platforms based on your organizations preference, knowledge, and comfortability. The attendees log on via a direct link they received during the registration process. Once they were logged on for the tour, they were greeted by our Assistant General Manager as their tour guide. .

#### Why a Virtual Tour?

With the Governor's Stay Home Orders and the requirements to social distance we have had to find new ways to do our daily work, activities, and our outreach. We knew we wanted to continue telling our story through the very interactive and lasting efforts of our tour program, so without the physical tour as an option, the next best solution was to offer the experience virtually with a personal touch.

#### What to know before organizing a Virtual Tour?

Before you develop your virtual tour decide on which platform you want to use for example, would you want to use PowerPoint and broadcast it via Zoom or maybe Microsoft O365, or live video. For this, it is recommended to work with your IT department and utilize the system that is most suitable for your network taking into cybersecurity considerations along with bandwidth concerns and using a system that you are most comfortable with and have the most experience with. Additionally, run multiple tests over and over and over. You would be surprised at the number of bugs you run into especially if your presentation is large or has a lot of videos embedded.

#### How do you market your tour?

For us, that was the easiest part. We sent invites out to our email list and to our past tour attendees, OCSD contacts, community members and industry professionals. In total, we had about 100 attendees over the span of two consecutive tours. People interested in taking the tour signed up on our OCSD.com website. During the registration process, attendees provided their contact information which we can add to our email contact database. Additionally, all interested parties received a reminder email a couple of days before the live Virtual Tour with the login information.

08/2020

10844 Ellis Avenue, Fountain Valley, California 92708 | 714.962.2411

CASA Conference Flyer

# SPECIAL EVENTS

## Association of California Cities - Orange County Media Training

### ACCOC Public Policy Academy Media Relations 101

*Presented by:*

*Rebecca Long*

*Senior Public*

*Affairs Specialist*

*February 12, 2021*



**OC SAN**  
ORANGE COUNTY SANITATION DISTRICT

Presentation

# SPECIAL EVENTS

## Anaheim Kiwanis Club

Kiwanis Club of Greater Anaheim

# OC San: Your Regional Sewer Provider

*Presented by:*

*Daisy Covarrubias,  
Pr. Public Affairs Spec.*



Presentation

# **INTERNAL PROJECTS**



# INTERNAL PROJECTS

## Employee Communications



Employee Bi-Monthly Newsletter

AUGUST 2020

# Summer the digester

ORANGE COUNTY SANITATION DISTRICT

**Special Benefits Enrollment Window**

Due to COVID-19, employees will have additional flexibility to make any necessary changes to their **2020 medical, dental, vision and/or Healthcare Flexible Spending Account** enrollments during a **Special Enrollment Window** held from **August 3-17**. **Watch MyOCSD** for more details and instructions for logging your changes in WORKTERRA.

You took the survey and we are working on incorporating your comments and results into the program. **You chose the winning logo** and we love it too! So, what's left? On the survey there were some questions that were asked regarding OCSD "U", past programs and what our plans are now! To view the questions and the answers, **check out MyOCSD**.

**Did you know ?**

**Phishing websites have a lifecycle of about 15 hours.**

To reduce the chances of being detected and blocked, scammers are constantly creating new phishing sites and deactivating old ones. On average, phishing sites are live for only 15 hours. By the time someone reports a malicious site and the organization has updated its security measures and warned employees not to click the link, the fraudster is already well on their way to their next scam.

So, what can you do? **Do not click on any suspicious emails** and report the email by clicking on the **Phish Alert button** on your Outlook toolbar.

**Drum Roll... The Results Are In.**

**Heal the Bay** just released its **2019-2020 beach report card** and Orange County beaches are some of the best in the state.

Heal the Bay monitors over 500 beaches along the 840 miles of coast. 95 percent of the Orange County beaches received above average grades during dry-season months which is when beaches are used the most.

Orange County had the most beaches on the Honor Roll with 20, which is double what it had last year. This is a clear indicator that our collection, treatment, monitoring efforts and our dry weather urban runoff diversion program are protecting ocean water quality. Want to learn more? Visit [www.healththebay.org](http://www.healththebay.org).

**School Tips for the Fall**

With the COVID-19 virus still in full effect — this year's back to school time might look a little different for everyone.

Remember to set your children up for success whether it is online or in the classroom by doing these few simple things:

- Have a dedicated space for them to do schoolwork (kitchen table, bedroom, office or desk).
- Create a schedule which will mimic school (have a set time for academics, play, lunch, snack, music and art).

Whether your children are learning online, or at school, make sure your child's mental health and wellbeing are looked after. They are struggling just as much as you are during this trying time.

Please be sure to obtain supervisor approval for all events and presentations during work hours.

Monthly Bulletin

# INTERNAL PROJECTS

## Employee Communications



Web Banner

# INTERNAL PROJECTS

## Employee Communications

### BENEFITS OPEN ENROLLMENT



**OCTOBER 1-15, 2020**

**OPEN ENROLLMENT** is your once-a-year opportunity to review the benefits available to you and your family through the Orange County Sanitation District's group benefit plans and to make any necessary changes for the upcoming benefit plan year.

Post Card

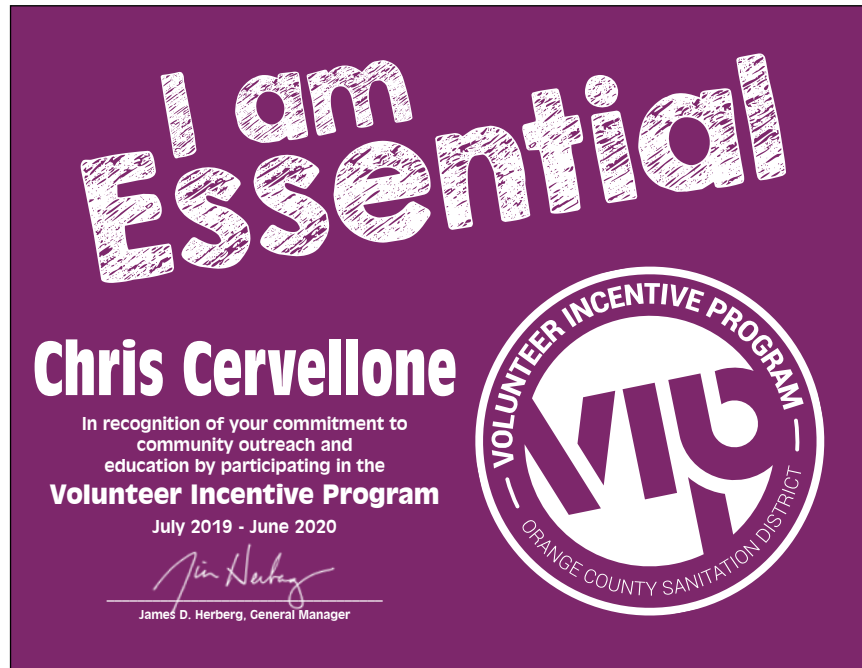
# BENEFITS OPEN ENROLLMENT

## OCTOBER 1-15, 2020

Banner

# INTERNAL PROJECTS

## Employee Event - VIP Virtual Ceremony



Certificate

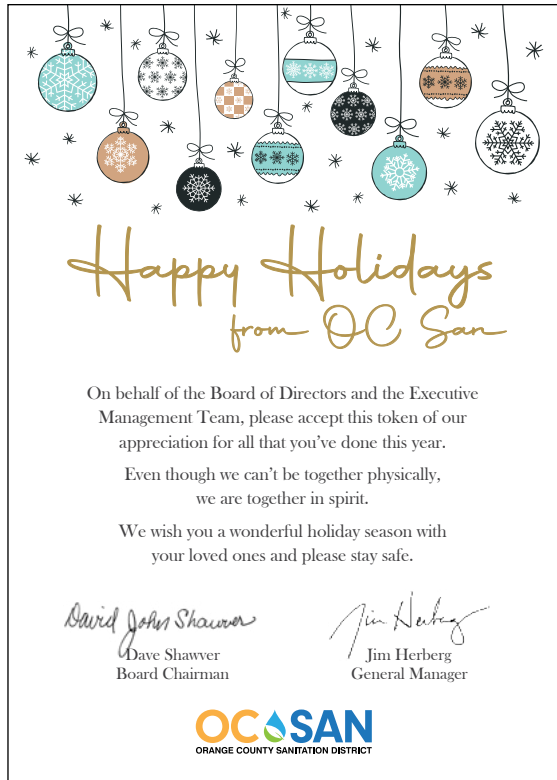


Giveaway



# INTERNAL PROJECTS

## Holiday Celebration



Staff Holiday Card



Staff Appreciation Giveaway

# INTERNAL PROJECTS

## COVID-19 Communications



Web Site Banner

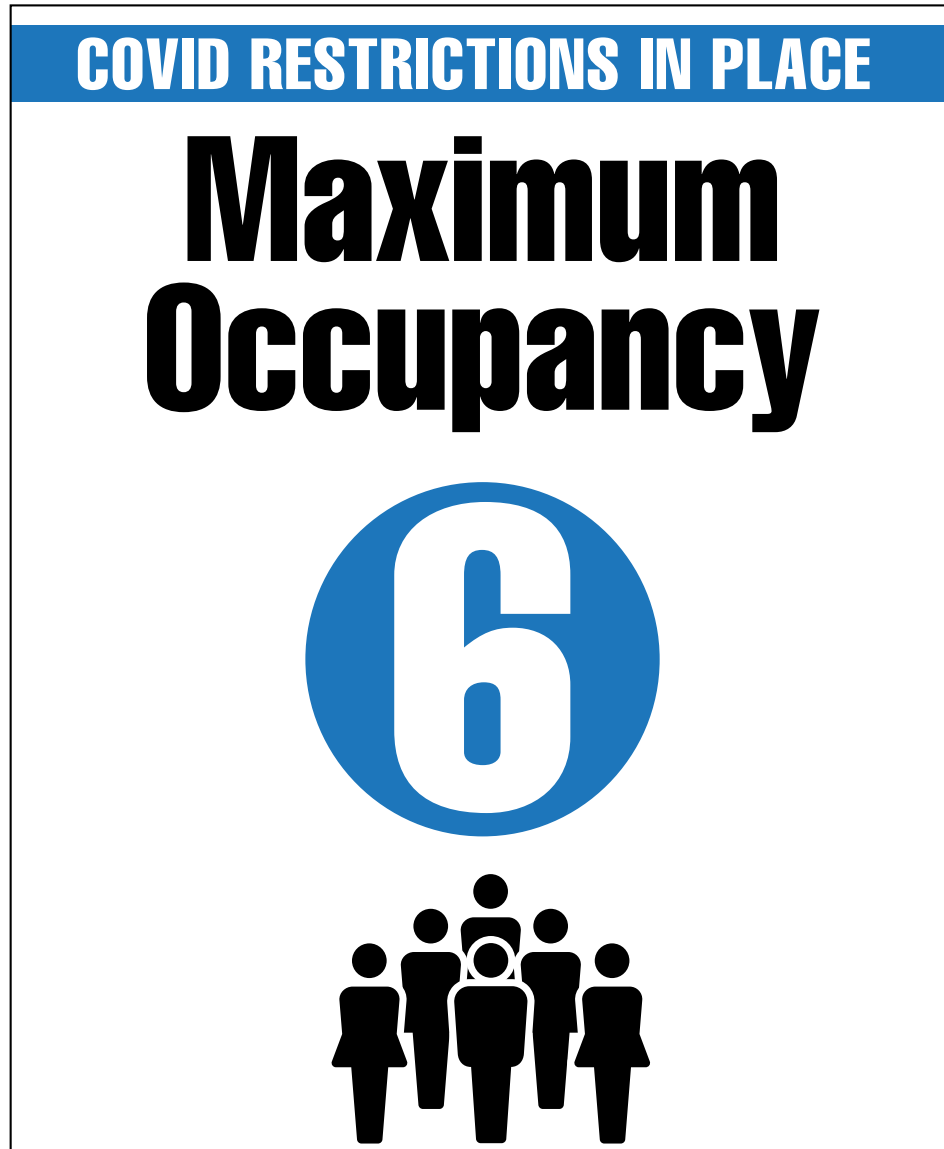


Key Chain



Face Mask

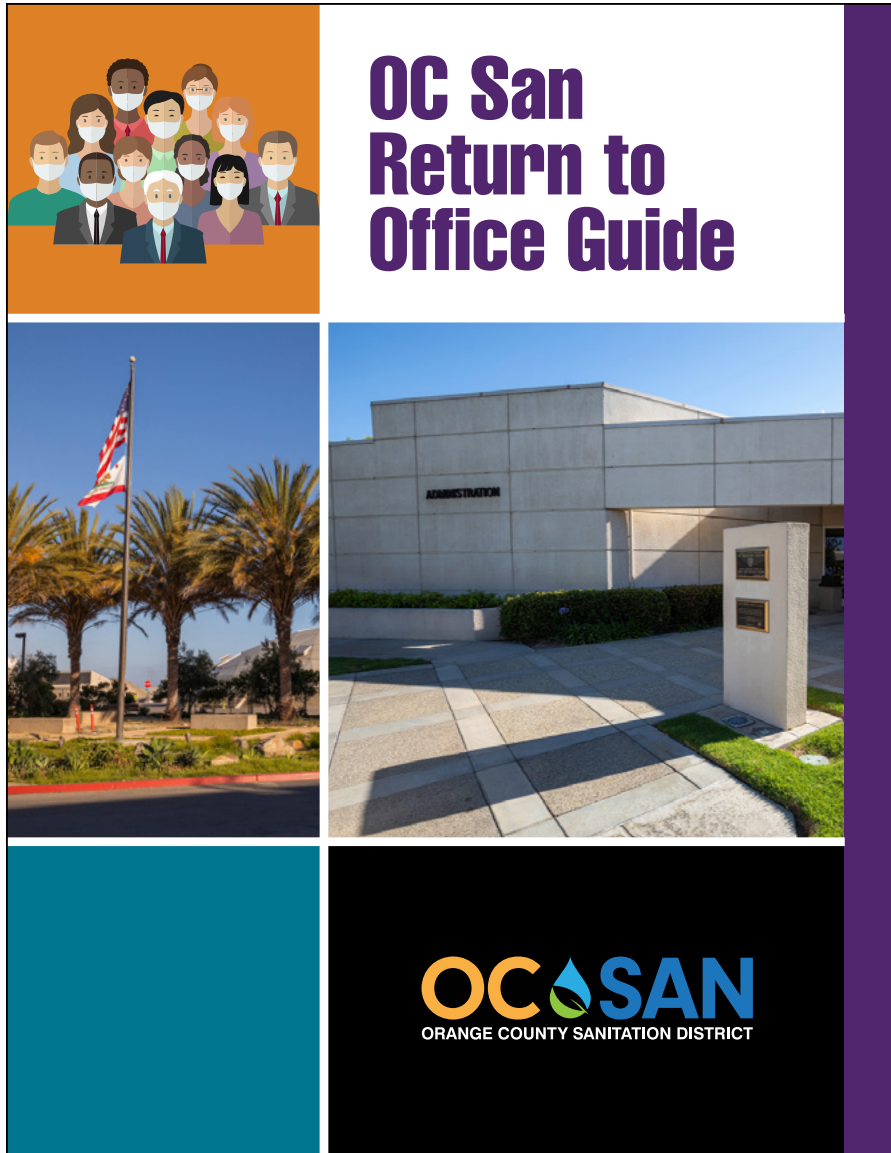
**INTERNAL PROJECTS**  
**COVID-19 Communications**



Break Room Signage

# INTERNAL PROJECTS

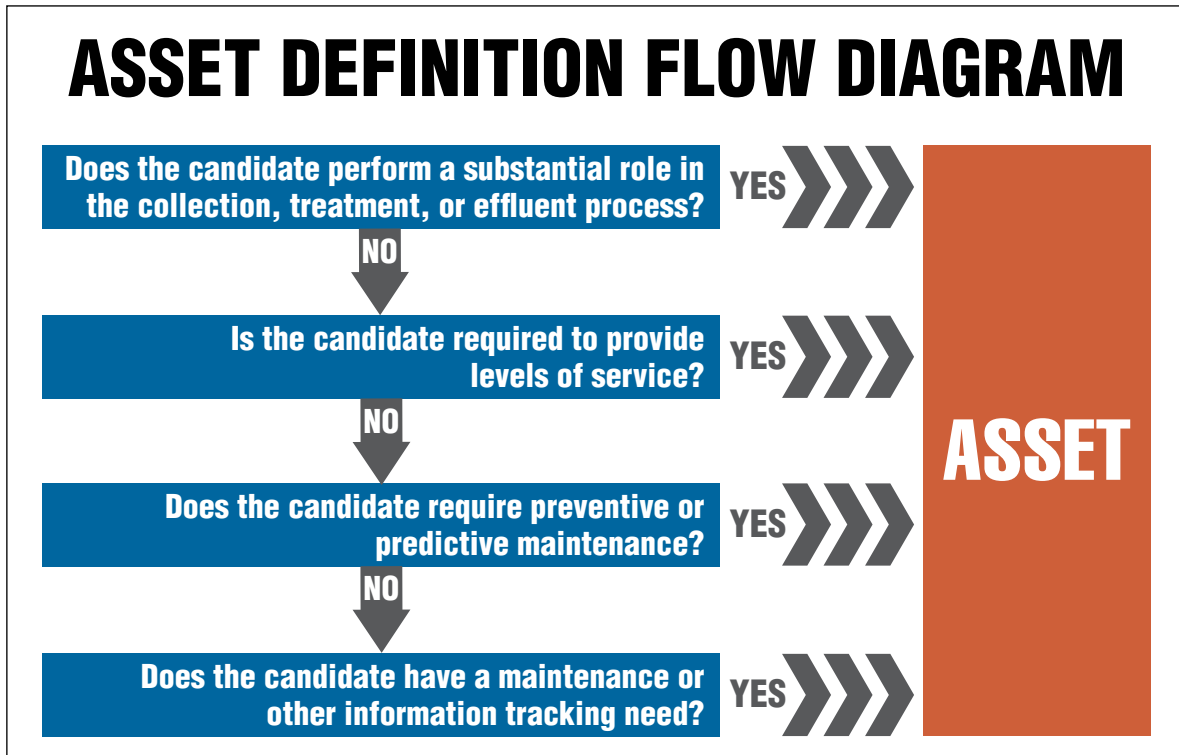
## COVID-19 Communications



Manual

# INTERNAL PROJECTS

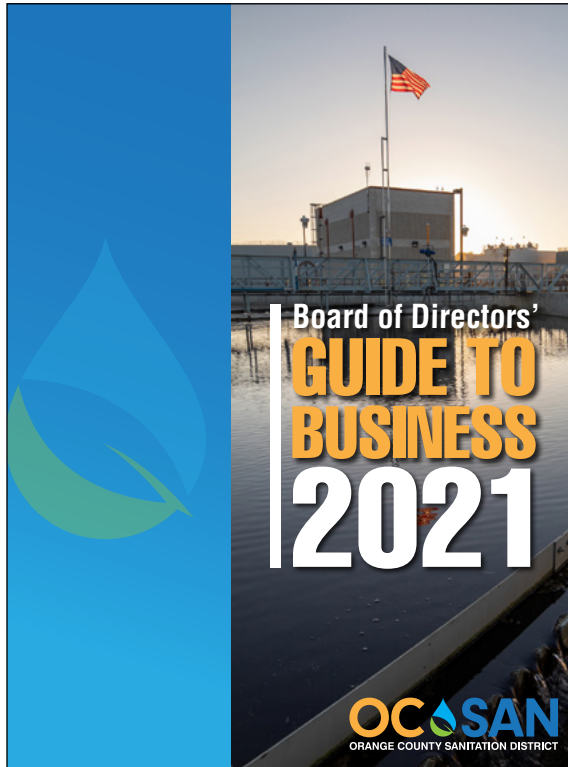
## Engineering



Handout

# INTERNAL PROJECTS

## Board Member Outreach



Board Member Book

**ORANGE COUNTY SANITATION DISTRICT**  
 BOARD MEMBER TALKING POINTS

**March 2021**


**Heart of Treatment Plant Moves into Construction**  
 The Headworks Project, OC San's largest construction contract to date at \$222,330,000 was awarded this month. This project is rehabilitating the point of entry for nearly 120 million gallons of wastewater that enters Plant No. 1 in Fountain Valley. Headworks will be rehabilitated while keeping the facility operational 24/7 which poses added complexities and risk. The construction Notice to Proceed is scheduled for April 2021 and is expected to take 6½ years to complete.

**A Resource Not a Waste Video Contest – Now Open for Middle and High Schoolers**  
 As environmental stewards, our goal is to educate the younger generations on the impacts and contributions of our actions. Our goal is to help our community understand the value of wastewater, and to do so we are launching a video contest among middle and high school students in our service area to spread the message that wastewater is a valuable resource. Contest information can be found at [www.ocsan.gov/video](http://www.ocsan.gov/video).

**Headquarters Update**  
 The Headquarters Project invitation for bid advertised to pre-qualified contractors on January 29 with bid opening scheduled for April 27. A construction contract will be awarded to the lowest and responsive pre-qualified bidder at the May Steering and Board meetings and the construction Notice to Proceed is still on schedule for June 2021. Additionally, to ensure a dedicated team through the completion of the project a Request for Proposal was issued for third party construction management services. A contract to the selected firm will be awarded at the April Board meeting.

**OC San Sewer Construction Project Updates**  
**Seal Beach and Westminster Specific** - Construction progress on the [Westminster Blvd. Sewer Project](#) continues. Major work is currently taking place in the City of Westminster at the Bolsa Chica Channel, the intersection of Bolsa Chica Road and Westminster Blvd., and along Westminster Blvd. at University Street. With significant portions of construction in the streets of City of Seal Beach completed, the project will be accelerating the restoration and final paving as much of the roadway next month. Construction is still on schedule to be completed by fall 2022. Contact OC San's community liaison at 714-378-2965 or [ConstructionHotline@ocsan.gov](mailto:ConstructionHotline@ocsan.gov) for more information about the project.

**Anaheim and Fullerton Specific** - The [State College Sewer Project](#) continues. Laterals are being connected to the newly installed sewer and street restoration is underway in Anaheim. In Fullerton, the previously installed sewer constructed under Phase A is being connected with the newly installed sewer of Phase B. Also, in Fullerton, manholes within Craig Regional Park are being accessed to inject chemical grout into the pipe to stop the groundholes infiltration. Construction is slated to be completed by summer 2021. Questions can be directed to the Community Liaison at 657-208-7900 or at [ConstructionHotline@ocsan.gov](mailto:ConstructionHotline@ocsan.gov).

  
ORANGE COUNTY SANITATION DISTRICT

10844 Ellis Avenue Fountain Valley, CA 92708 • 714.962.2411

## Board Member Talking Points

# INTERNAL PROJECTS

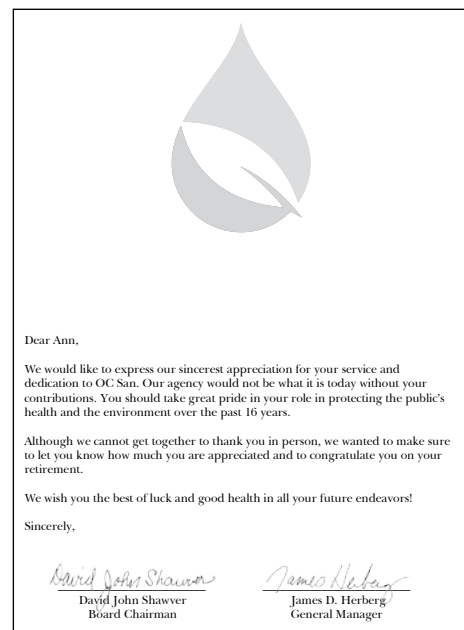
## Employee Recognition



Retirement Poster



Thank You Card





# INTERNAL PROJECTS

## Human Resources



Web Banner — Health Fair

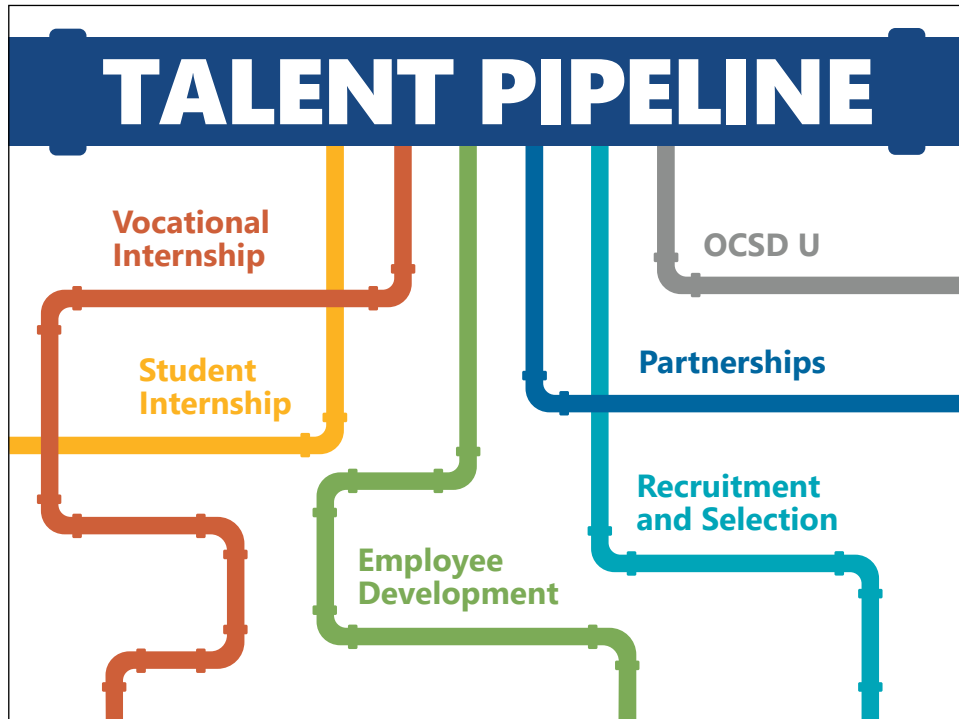


Web Banner — Core Award Winners



# INTERNAL PROJECTS

## Human Resources



PowerPoint Slide Graphic

# INTERNAL PROJECTS

## Human Resources



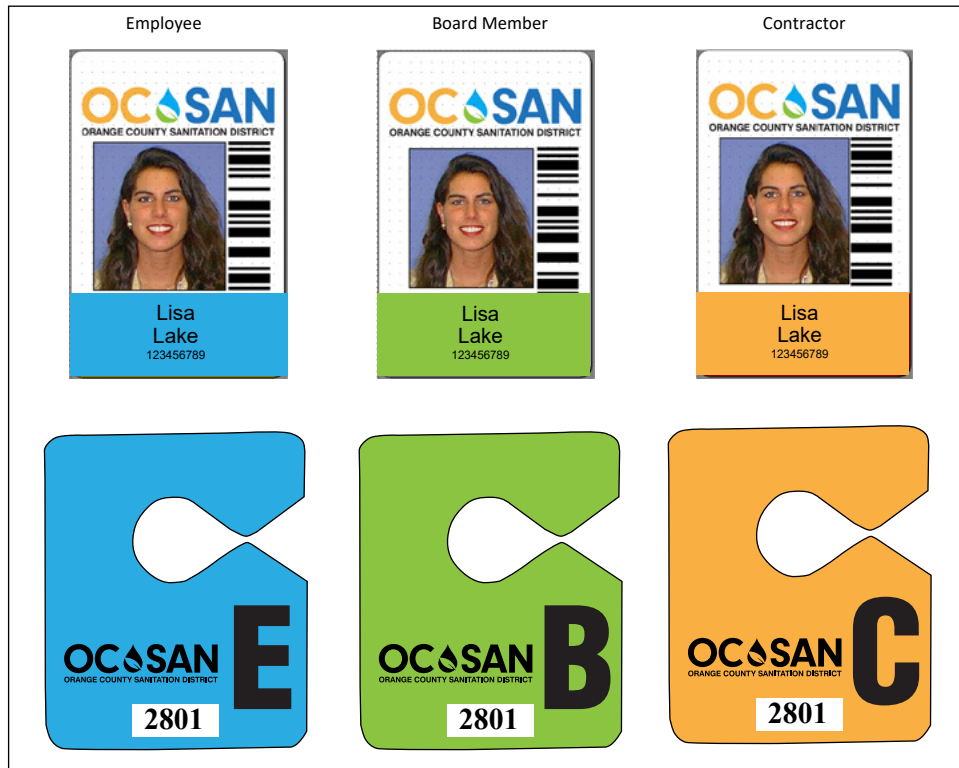
OC San U Logo



OC San U Mascot "Sandy"

# INTERNAL PROJECTS

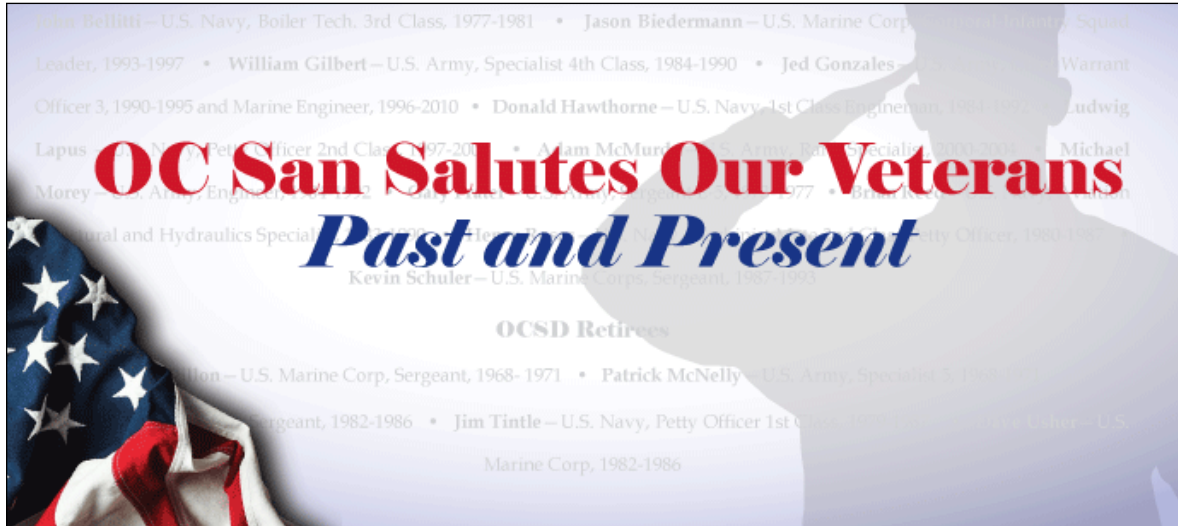
## Risk Management



Name Badges and Parking Hangers

# INTERNAL PROJECTS

## Other



The San Box and Social Media Posting

## OC San Biosolids are Hauled 280 Miles to Yuma, Arizona

During OC San's wastewater treatment process, solids are filtered and settled out. The solids are treated to reduce bacteria and odor. Treated solids are called Biosolids. OC San strives to find ways to recycle this nutrient-rich, mud-like organic material. Every week, OC San ships between 40-60 truckloads of Biosolids to Tule Ranch to be used as soil amendment and fertilizer for animal feed crops.

**Did you know?** By returning carbon-rich biosolids to the soil, we "capture" the same amount of carbon dioxide that 9,500 acres of trees would remove from the atmosphere! That is equal to removing the truck emissions from burning 1.3 million gallons of gasoline.

**OC San closely monitors the day-to-day handling and operations of its biosolids contractors. Trucks load approximately 25 tons of biosolids each and are inspected daily to ensure they are safe. Truck drivers undergo continual training. Also, the biosolids load application sites are regularly visited and must adhere to strict regulations.**

**High Quality Biosolids Start at Home**  
What you flush or wash down your sink can end up in Biosolids. You can help protect the environment. [Find out more www.ocsan.gov](http://www.ocsan.gov)

**WHAT 2 FLUSH**

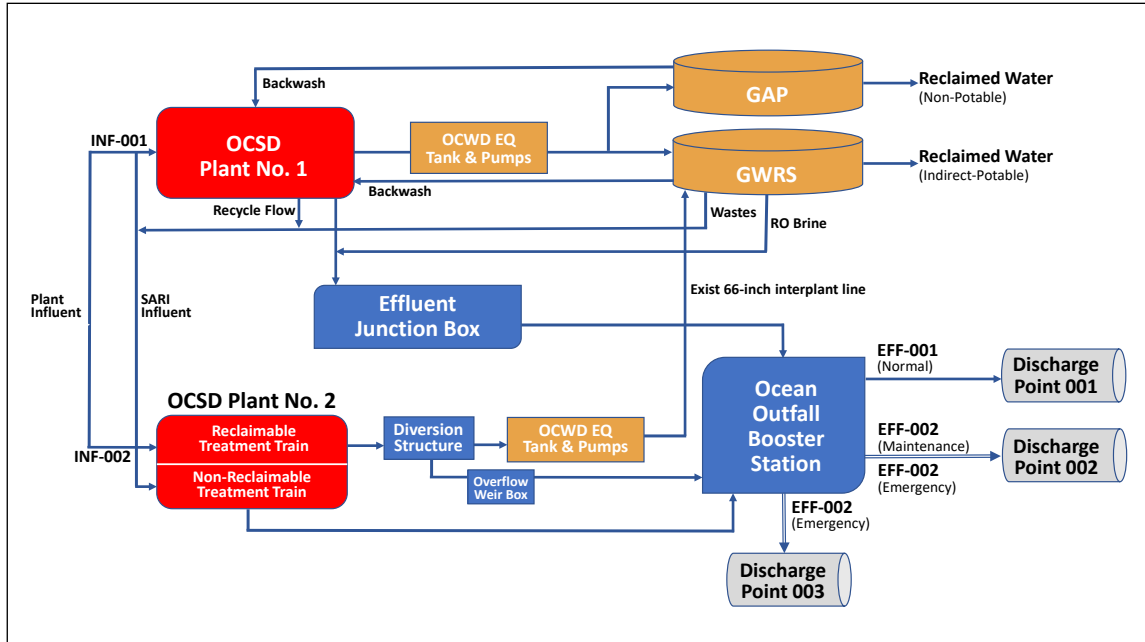
ORANGE COUNTY SANITATION DISTRICT OC San: Geographical Information Systems, Information Technology - Contributor. This map is provided for general representation only. No level of accuracy is claimed for the same mapping, street names and graphics should not be used to obtain coordinate values, bearings or distances. Source: OC San, Rand McNally (Thomas Bros), CBP (Map bearing)

**OC SAN**  
ORANGE COUNTY SANITATION DISTRICT

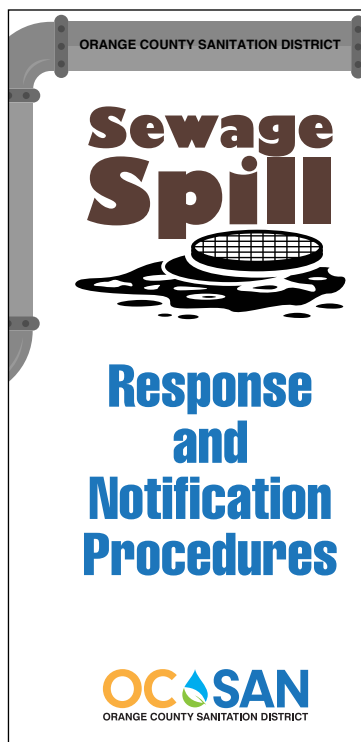
Poster

# INTERNAL PROJECTS

## Operations and Maintenance



Environmental Protection Agency Graphic



**Step 1 Whom To Call**

Call OC San's **Control Center** at **714.593.7025**

**Step 2 Required Information**

Have the following information ready for the Control Center Operator:

- Your name and position
- Your direct phone number
- Time and date that the spill was visually noticed
- Spill Location
  - Physical address if known and city
  - Cross-Streets or Reference Landmarks
- Location of the flowing sewage such as manhole, cleanout, etc.
- Is sewage flowing into or toward a storm drain?

**Step 3 Details**

Additional information, if known:

- Cause of spill? Roots, grease, construction, etc.
- Initial volume of spill? Small (<1,000 gallons), medium (1,000 to 10,000 gallons), large (10,000 or greater gallons)
- Spill start time and date if known

**Step 4 Documentation**

Draw a rough sketch of wet area. Take pictures of:

- Origin of spill
- Storm drains and catch basins impacted by spill
- Path of spill (show wet and/or dry areas)

**Step 5 Communicate**

Remain on-site until OC San's Collections staff arrives and coordinates a response.

**Step 6 Follow up**

Contact OC San's **Control Center** to inform them that the Collections staff arrived at the site.

Brochure

# BRANDING





# **BRANDING**

## **Corporate Identity**



OC San Logo



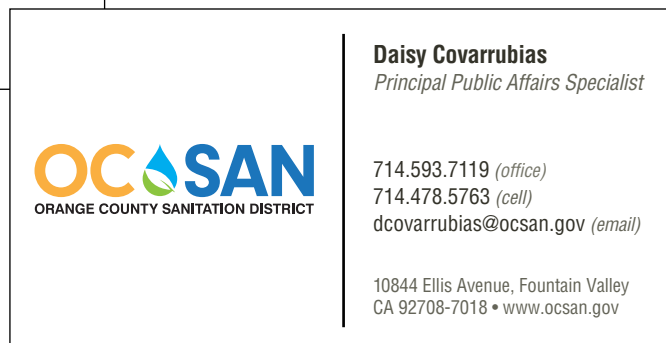
Identity Standards

# BRANDING

## Corporate Identity



Letterhead



Business Card

# BRANDING

## Corporate Identity



TEAMS Generic Background



TEAMS State of the District Background

# BRANDING

## Corporate Identity



Tour Bus Branding

**BRANDING**  
Corporate Identity



Manhole Sewer Lid Designs



# BRANDING

## Vehicle Graphics



Vehicle Signage



Nerissa Signage



# BRANDING

## Signage



OC San Door Graphics



Reception Desk Graphic

# BRANDING

## Signage



Light Pole Banners

# BRANDING

## Signage

**BOARD OF DIRECTORS**

Anahcim, **Stephen Faessel** • Brea, **Glenn Parker** • Buena Park, **Art Brown** • Cypress, **Stacy Berry**  
Fountain Valley, **Patrick Harper** • Fullerton, **Jesus J. Silva** • Garden Grove, **Steve Jones**  
Huntington Beach, **Kim Carr** • Irvine, **Anthony Kuo** • La Habra, **Rose Espinoza** • La Palma, **Marshall Goodman**  
Los Alamitos, **Mark Chirco** • Newport Beach, **Brad Avery** • Orange, **Kim Nichols** • Placentia, **Chad Wanke**  
Santa Ana, **Johnathan Ryan Hernandez** • Seal Beach, **Sandra Massa-Lavitt** • Stanton, **David Shawver**  
Tustin, **Ryan Gallagher** • Villa Park, **Chad Zimmerman** • Costa Mesa Sanitary District, **Robert Ooten**  
Midway City Sanitary District, **Andrew Nguyen** • Irvine Ranch Water District, **John Withers**  
Yorba Linda Water District, **Brooke Jones** • Orange County Board of Supervisors, **Doug Chaffee**



**JAMES D. HERBERG**  
General Manager  
Orange County Sanitation District



**JOHN WITHERS**  
Chairman of the Board  
Orange County Sanitation District  
Irvine Ranch Water District



**OC SAN**  
ORANGE COUNTY SANITATION DISTRICT

Plant No. 2 Poster

# BRANDING

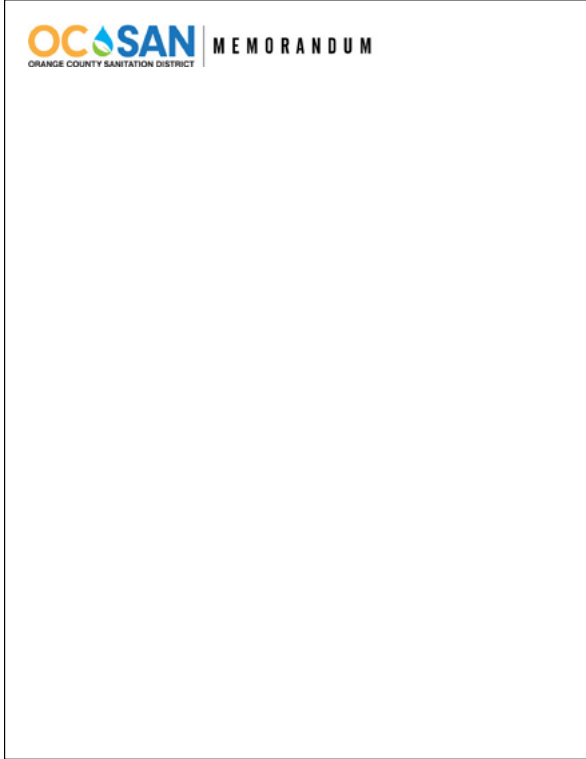
## Employee Communication



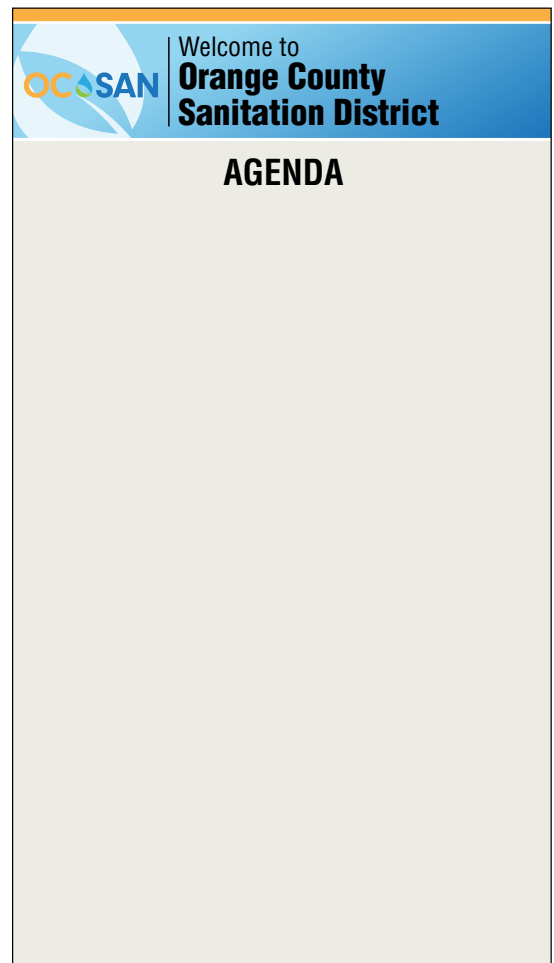
Masthead Designs

# BRANDING

## Communications



Memo Template



Plant No. 1  
Electronic Signage



# BRANDING

## Communications



### Our Facilities

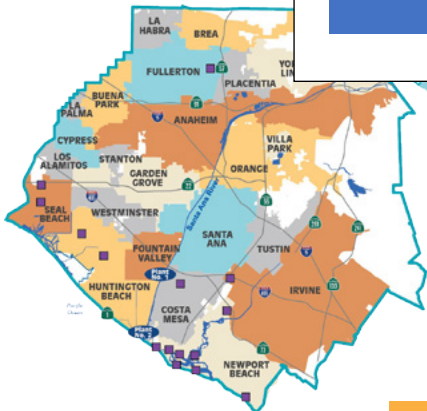


Reclamation Plant No. 1  
Fountain Valley



Treatment Plant No. 2  
Huntington Beach

### Our Service




- 388 miles of sewers
- 480 square miles
- 189 million gallons per day
- 2.6 million population
- 20 cities, 4 special districts
- 15 pump stations
- 2 treatment plants





# **REPORTS**

# REPORTS




**ANNUAL  
REPORT**

Building on  
the Past  
**Planning for  
the Future**

**19  
20**

Orange County Sanitation District



Annual Report Design

# REPORTS



*Plant No. 1 truck loading and centrifuge facilities with trickling filter clarifiers in the foreground.*

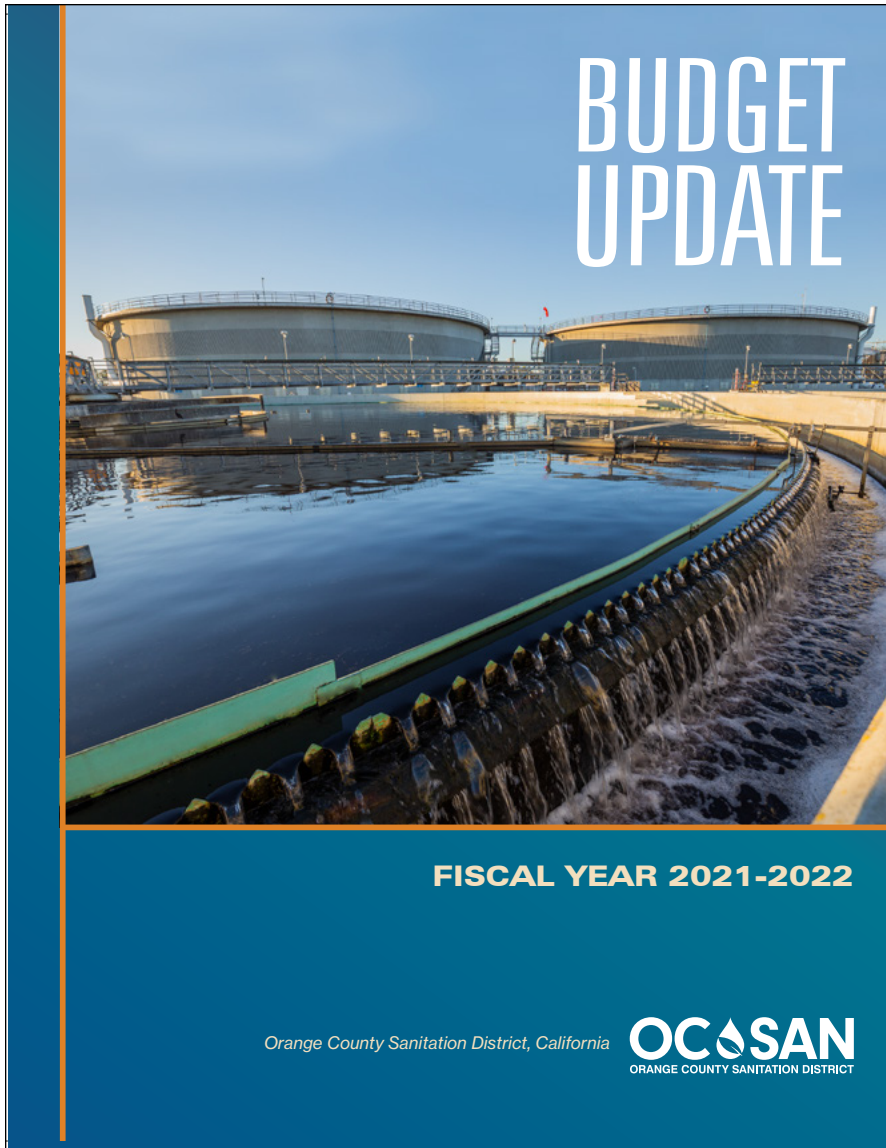
ORANGE COUNTY SANITATION DISTRICT  
**BIOSOLIDS MANAGEMENT  
COMPLIANCE REPORT**

EPA 40 CFR Part 503  
Year 2020



Biosolids Report Cover Design

# REPORTS



Budget Update Design



# REPORTS



CIP Annual Report Design

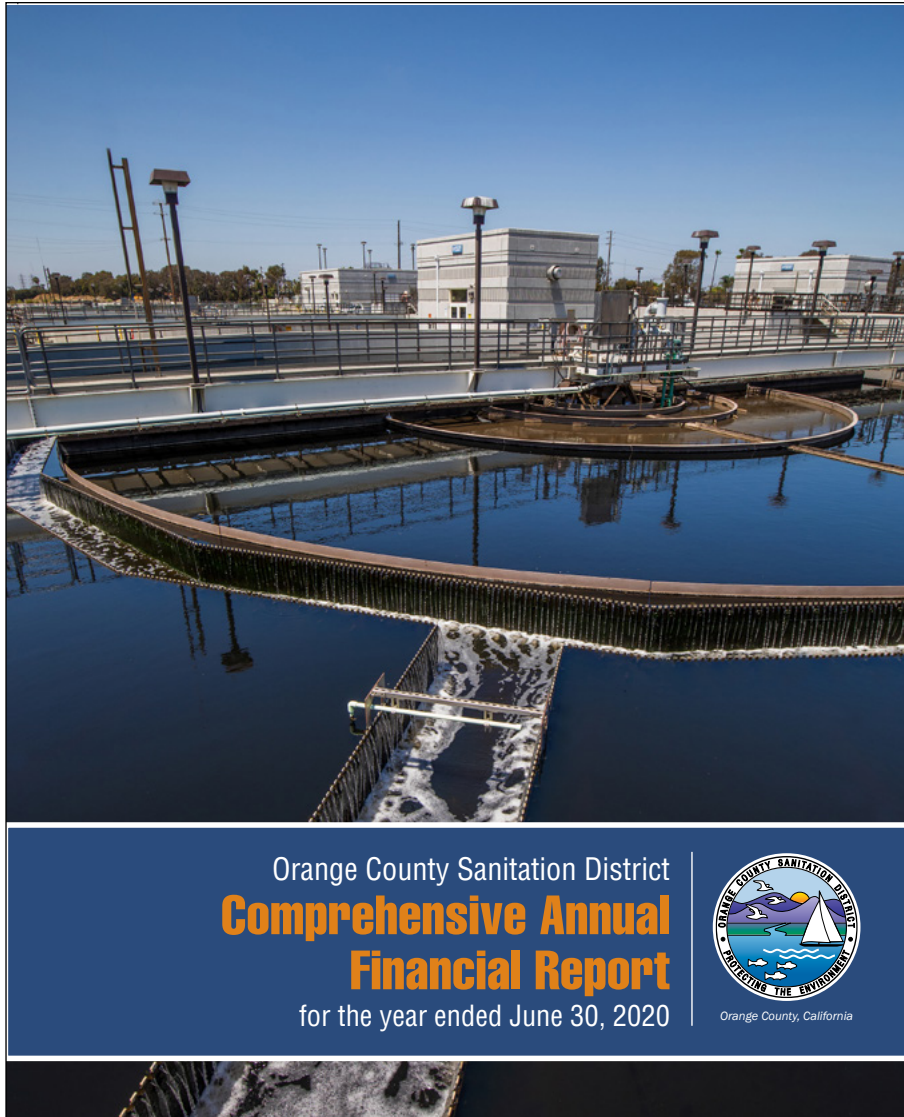
# REPORTS



Financial Report Cover Design



# REPORTS



Financial Report Cover Design

# REPORTS



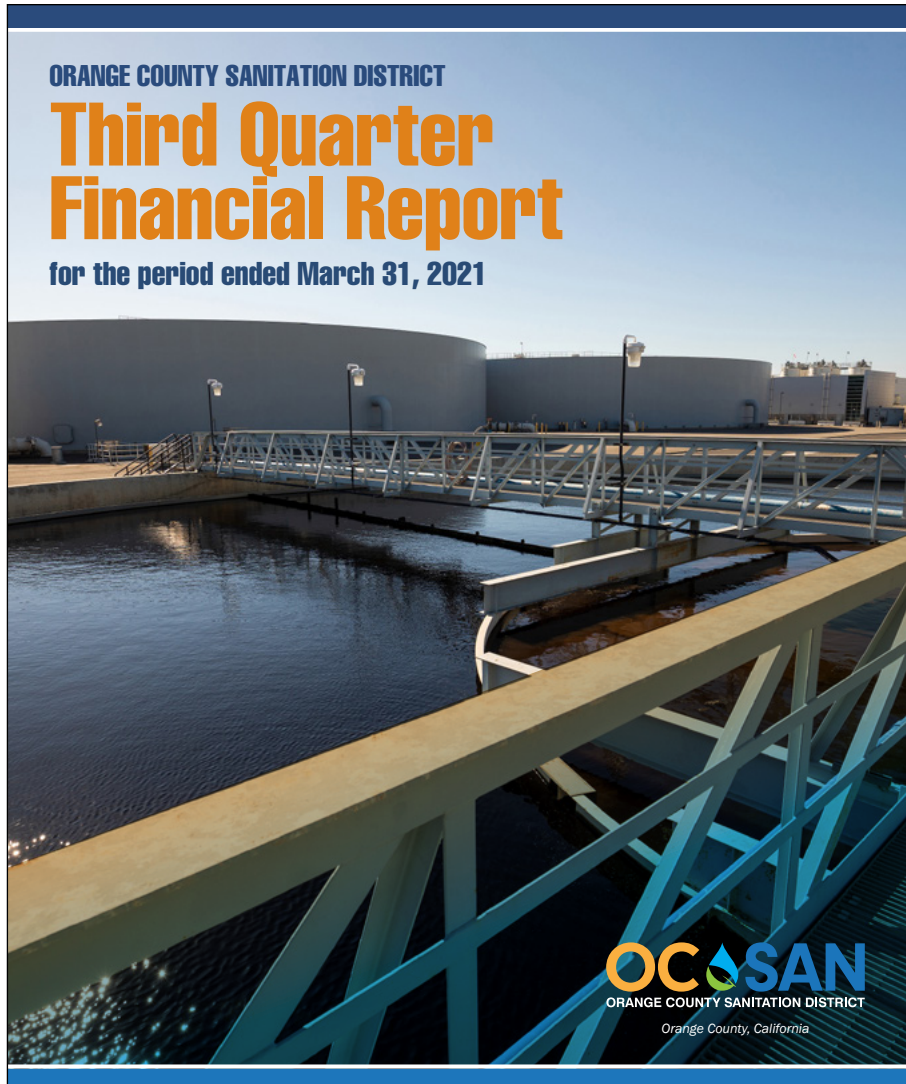
Financial Report Cover Design

# REPORTS



Asset Management Plan Cover Design

# REPORTS



Financial Report Cover Design

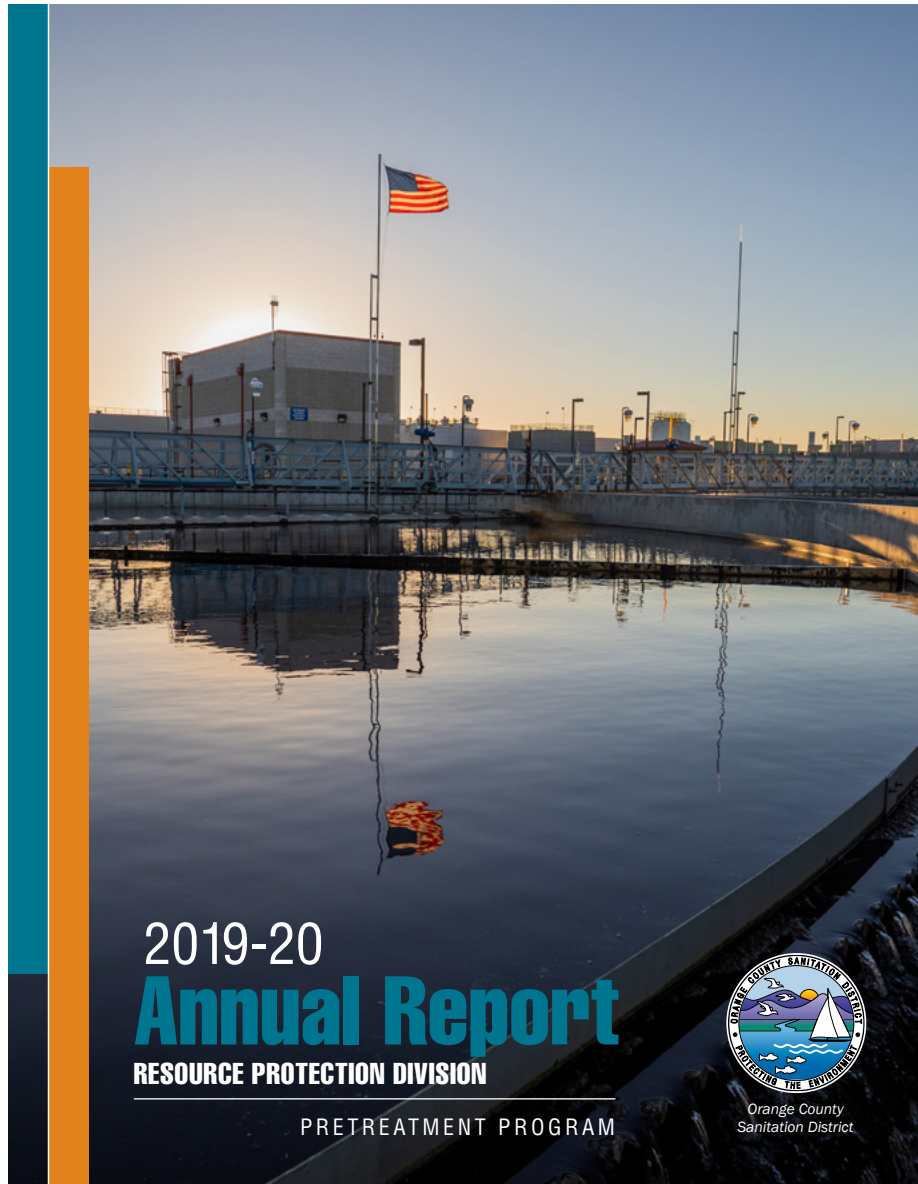


# REPORTS



Investment Policy Report Cover Design

# REPORTS



Resource Protection  
Annual Report Cover Design



# OTHER

## Logo Concepts for California Association of Sanitation Agencies (CASA)



CASA Logo Design

**Public Affairs Office**

10844 Ellis Avenue | Fountain Valley, CA 92708

Website: [www.ocsan.gov](http://www.ocsan.gov) | Social Media: [@OCSanDistrict](#)