Outreach and Media Summary



March 2023

OC San Public Affairs Office

Table of Contents

| OUTREACH REPORT | PAGE 1 |
|--------------------|----------|
| FACEBOOK POSTINGS | PAGE 3 |
| TWITTER POSTINGS | Page 4 |
| Instagram Postings | PAGE 5 |
| LINKEDIN POSTINGS | Page 6 |
| NEWS ARTICLES | . Page 7 |

Outreach Report March 2023

| Date | Tours | Attendees | Tour Guide |
|-----------------------------|--|------------------------|---|
| 3/1/23 | Operations Committee members | 12 | Rob Thompson |
| 3/8/23 | Administration Committee members | 13 | Rob Thompson |
| 3/15/23 | Cypress College | 31 | Pegah Behrevan |
| 3/18/23 | Residential Tour | 9 | Rob Thompson |
| 3/25/23 | Bassett Adult School | 10 | Shabbir Basrai |
| 3/28/23 | Costa Mesa Neighbors | 15 | April Frost/ Jim Spears |
| Date | Speaking Engagements/Events | Attendees | Presenter |
| 3/6/23 | University of Irvine | 23 | Yiping Cao/ Anthony Pimentel/ Margil Jimenez |
| 3/8/23 | Construction Network Water Event | 100 | Raul Cuellar |
| 3/8/23 | Orange County Science and Engineering Fair | 200 | Cindy Murra/ Jeff Brown/ Rachel Van Exel/ Yiping Cao/ David Lo/ Dawn Myers/ Jenna Obenshain |
| 3/14/23 | Newport Beach City Council | 40 | Rob Thompson |
| 3/21/23 | PFA's Source Investigation- Panel | 60 | Lan Wiborg |
| 3/29 & 3/30 | Children's Water Festival | 340 | Victoria Pilko/ Dickie Fernandez/ Randa AbuShaban/ Dawn Myers/ Yiping Cao/ Dindo Carrillo/ Jacob Dalgoff |
| Project Area | Construction Outreach Notifications | # of People Reached | Website Posts and Text Alerts |
| Anaheim/ Buena Park | Orange Western Sewer - project update | 100 | 1 website posts/ 1 text alerts |
| Los Alamitos/ Seal Beach | Los Alamitos Sewer - project update | 600 | 1 website posts/ 1 text alert |
| Westminster | Westminster Sewer - project update | 710 | 2 website post / 4 text alert |
| External Communications | Distribution | # of People Reached | |
| 5 Minutes Per Month | One | 216 | |

| Board Member Talking Points | One | 50 | |
|--------------------------------|-----------|---------------|--------------|
| Website Posts | 6 posts | 1.1k views | Website |
| Facebook | 17 posts | 2.9k reached | Social Media |
| Twitter | 12 tweets | 1.1k reached | Social Media |
| Instagram | 22 posts | 4.3k reached | Social Media |
| LinkedIn | 4 posts | 3.1 k reached | Social Media |



Post performance - Facebook Pages

Data from 01 Mar, 2023 to 31 Mar, 2023

Sources



| DATE ▼ | POST | ENGAGEMENT RATE | IMPRESSIONS | REACH |
|---|--|-----------------|-------------|-------|
| Orange County Sanitation District Mar 28, 16:55 | Back to Testing Tuesday (yes, we made that up). We will share what a Rotifer is. Just another fact we learned from our Lab team! | 0% | 0 | 0 |
| Orange County Sanitation District Mar 28, 16:55 | Back to Testing Tuesday (yes, we made that up). We will share what a Rotifer is. Just another fact we learned from our Lab team! | 2.34% | 137 | 128 |
| Orange County Sanitation District Mar 26, 17:00 | Poop jokes aren't my favorite, but they're a solid #2. Making you laugh one last time before March is over. | 0% | 0 | 0 |
| Orange County Sanitation District Mar 26, 17:00 | Poop jokes aren't my favorite, but they're a solid #2. Making you laugh one last time before March is over. | 12.46% | 294 | 281 |
| Orange County Sanitation District Mar 24, 15:50 | OC San has officially named a new Director of Human Resources. Congratulations to Laura on her new role. Visit ocsan.gov to learn more. | 23.15% | 317 | 298 |
| Orange County Sanitation District Mar 22, 18:06 | We are leaders When we saw this year's World Water Day theme Accelerating Change, we knew it fit us perfectly. We've gone ahead and highlighted a few ways that we do this. To learn more, check out our Annual Report at http://ow.ly/M7nl50Np | 11.43% | 83 | 70 |
| Orange County Sanitation District Mar 20, 19:26 | (Post with no description) | 4.17% | 84 | 72 |
| Orange County Sanitation District Mar 20, 14:30 | The OC San Board of Directors Meeting is happening this week on March 22 at 6 pm. Click here to view the agenda: | 4.76% | 76 | 63 |
| Orange County Sanitation District Mar 16, 18:43 | The Steering Committee Meeting is happening on March 22 at 5 pm. Click here to view the agenda: | 3.16% | 111 | 95 |
| Orange County Sanitation District Mar 13, 20:50 | Construction Alert @cityofwestminsterca – Paving taking place TODAY at the intersection of Westminster Blvd. and Bolsa Chica. Please avoid the area and use alternate routes. Visit www.ocsan.gov/westminster . Questions? Constructio | 3.2% | 887 | 875 |
| Orange County Sanitation District Mar 12, 15:00 | And now Back to the OC San Boat. Check out the special guest aboard the Nerissa last week when we were out collecting samples. | 0% | 0 | 0 |
| Orange County Sanitation District Mar 12, 15:00 | And now Back to the OC San Boat. Check out the special guest aboard the Nerissa last week when we were out collecting samples. | 5.07% | 149 | 138 |
| Orange County Sanitation District Mar 10, 20:04 | It takes an entire OC San crew, a tire, and a truck to unclog a regional sewer pipe. And that's no joke. Throw your FOG in the trash so you don't have blockages at your home too. #FOGclogs | 8.79% | 107 | 91 |
| Orange County Sanitation District Mar 08, 20:33 | Special Board of Directors Meeting - Board Orientation Part 2 is happening on March 15 at 3:00 pm. Click here for full details: | 5.05% | 112 | 99 |
| Orange County Sanitation District Mar 08, 16:02 | Taking some inspiration from Bill Nye The Science Guy. Today on Testing Tuesday (yes, we made that up) we're going to share what Flagella is. | 0% | 0 | 0 |
| Orange County Sanitation District Mar 06, 17:21 | We had to steal this line from Taylor Swift. It just fits. "I just wanna stay in that lavender haze." A perfect view from a recent beach sampling at Sunset Beach, CA. | 8.64% | 348 | 324 |
| Orange County Sanitation District Mar 03, 20:01 | Westewater 101 Citiann Academy According City on Academy Color on City | 3.95% | 88 | 76 |
| Orange County Sanitation District Mar 02, 18:14 | The Administration Committee Meeting is coming up on March 8 at 3 pm. Click here to view the agenda and get full details to join: https://ocsd.legistar.com/Calendar.aspx | 6.67% | 74 | 60 |
| Orange County Sanitation District Mar 02, 16:14 | Construction Alert in City of Westminster. Starting Thursday, paving in the Westminster Blvd./Bolsa Chica Rd. intersection from 9am – 3pm. Expect delays. Details at www.ocsan.gov/westminster . | 1.39% | 85 | 72 |
| Orange County Sanitation District Mar 01, 19:18 | Want a career instead of a job? Apply now at www.ocsan.gov/jobs and check out all of our open postions. | 6.17% | 177 | 162 |



Post performance - Twitter

Data from 01 Mar, 2023 to 31 Mar, 2023

Sources



| DATE ▼ | POST | ENGAGEMENT RATE | ENGAGEMENTS | IMPRESSIONS |
|------------------------------|---|-----------------|-------------|-------------|
| @OCSanDistrict Mar 28, 16:55 | Back to Testing Tuesday (yes, we made that up). We will share what a Rotifer is. Just another fact we learned from our Lab team! https://twitter.com/OCSanDistrict/status/1640759455276040206/photo/1 | 2.35% | 2 | 85 |
| @OCSanDistrict Mar 26, 17:00 | Poop jokes aren't my favorite, but they're a solid #2. Making you laugh one last time before March is over. https://twitter.com/OCSanDistrict/status/1640036037 https://twitter.com/OCSanDistrict/status/1640036037 https://twitter.com/OCSanDistrict/status/1640036037 | 5.79% | 19 | 328 |
| @OCSanDistrict Mar 24, 15:50 | OC San has officially named a new Director of Human Resources. Congratulations to Laura on her new role. Visit http://ocsan.gov to learn more. https://twitter.com/OCSanDistrict/status/1639293546980155395/video/1 | 7.29% | 7 | 96 |
| @OCSanDistrict Mar 22, 18:07 | We are Leaders When we saw this year's World Water Day theme Accelerating Change, we knew it fit us perfectly. We've gone ahead and highlighter a few ways that we do this. To learn more, check out our Annual Report at http://ow.ly/mp8050Npn | 3.64% | 2 | 55 |
| @OCSanDistrict Mar 18, 03:23 | @davidtedu Hi David, you can contact our control center at: (714) 593-7025 to report the smell. | 0% | 0 | 9 |
| @OCSanDistrict Mar 13, 20:57 | Construction Alert @WestminsterPIO – Paving taking place TODAY at the intersection of Westminster Blvd. and Bolsa Chica. Please avoid the area and use alternate routes. Visit http://www.ocsan.gov/westminster . Questions? | 12.33% | 9 | 73 |
| @OCSanDistrict Mar 13, 20:51 | Construction Alert @WestminsterPIO – Paving taking place TODAY at the intersection of Westminster Blvd. and Bolsa Chica. Please avoid the area and alternate routes. Visit http://www.ocsan.gov/westminster . Questions? | 0% | 0 | 0 |
| @OCSanDistrict Mar 12, 15:00 | And now Back to the OC San Boat. Check out the special guest aboard the Nerissa last week when we were out collecting samples. https://twitter.com/OC SanDistrict/status/1634932463213371393/photo/1 | 2.24% | 3 | 134 |
| @OCSanDistrict Mar 10, 20:00 | It takes an entire OC San crew, a tire, and a truck to unclog a regional sewer pipe. And that's no joke. Throw your FOG in the trash so you don't have blockages at your home too. #FOGclogs https://twitter.com/OCSanDistrict/st | 1.61% | 2 | 124 |
| @OCSanDistrict Mar 08, 16:02 | Taking some inspiration from @BillNye the Science Guy. Today on Testing Tuesday (yes, we made that up) we're going to share what Flagella is. https://twiitter.com/OCSanDistrict/status/1633498362375983109/photo/1 | 6.67% | 1 | 15 |
| @OCSanDistrict Mar 06, 17:21 | We had to steal this line from @taylorswift13 It just fits. "I just wanna stay in that lavender haze." A perfect view from a recent beach sampling at Sunset Beach, CA https://twitter.com/OCSanDistrict/status/1632793642556424192/photo/1 | 0.98% | 1 | 102 |
| @OCSanDistrict Mar 03, 20:01 | Westewater 101 session is around the corner, don't miss out. Register today at https://ocsan.gov/wastewater101 https://twitter.com/OCSanDistrict/status/1631746518947430419/photo/1 | 1.52% | 1 | 66 |
| @OCSanDistrict Mar 01, 19:18 | Want a career instead of a job? Apply now at http://www.ocsan.gov/jobs and check out all of our open postions. https://twitter.com/OCSanDistrict/status/163 1010963003527188/photo/1 | 0% | 0 | 46 |



Post performance - Instagram Business

Data from 01 Mar, 2023 to 31 Mar, 2023

Sources



| DATE ▼ | POST | | ENGAGEMENT RATE | IMPRESSIONS | LIKES | REACH |
|------------------|--|--|-----------------|-------------|-------|----------|
| Ocsal Mar 2 | andistrict 29, 17:03 | Rain or shine! Today at the Children's Water Education Festival @ocwd | 0% | 180 | 0 | 170 |
| O ocsa Mar 2 | andistrict 28, 16:55 | Back to Testing Tuesday (yes, we made that up). We will share what a Rotifer is. Just another fact we learned from our Lab team! | 5.1% | 217 | 9 | 196 |
| Ocsal Mar 2 | andistrict 26, 17:00 | Poop jokes aren't my favorite, but they're a solid #2. Making you laugh one last time before March is over. | 9.07% | 568 | 39 | 518 |
| Ocsal Mar 2 | andistrict 24, 18:31 Street team of the control of | (No description) | 0% | 138 | 0 | 137 |
| O ocsal Mar 2 | andistrict 24, 15:50 | OC San has officially named a new Director of Human Resources. Congratulations to Laura on her new role. Visit ocsan.gov to learn more. | 10.31% | 385 | 33 | 359 |
| Ocsal Mar 2 | we are Leaders | When we saw this year's World Water Day theme Accelerating Change, we knew it fit us perfectly. We've gone ahead and highlighted a few ways that we do this. To learn more, check out our Annual Report at http://ow.ly/KZEj50Npn | 4.09% | 181 | 7 | 171 |
| Ocsal Mar 2 | andistrict 21, 18:45 | ♥♥♥ | 0% | 220 | 0 | 215 |
| | andistrict 19,04:53 | @cweamembers OC San for the Win! | 0% | 196 | 0 | 191 |
| Ocsa Mar 1 | andistrict 18,02:05 | (No description) | 0% | 75 | 0 | 75 |
| Ocsal Mar 1 | andistrict 17, 21:51 | (No description) | 0% | 74 | 0 | 71 |
| Ocsal Mar 1 | OC Sen pipe work on Country and Sporter and an | (No description) | 0% | 155 | 0 | 155 |
| O ocsa Mar 1 | andistrict 13, 20:50 | Construction Alert @cityofwestminsterca – Paving taking place TODAY at the intersection of Westminster Blvd. and Bolsa Chica. Please avoid the area and use alternate routes. Visit www.ocsan.gov/westminster . Questions? Constructio | 2.53% | 214 | 5 | 198 |
| O ocsai Mar 1 | andistrict 12, 15:00 | And now Back to the OC San Boat. Check out the special guest aboard the Nerissa last week when we were out collecting samples. | 7.66% | 229 | 15 | 209 |
| Ocsal Mar 1 | andistrict 10, 20:05 | It takes an entire OC San crew, a tire, and a truck to unclog a regional sewer pipe. And that's no joke. Throw your FOG in the trash so you don't have blockages at your home too. #FOGclogs | 2.81% | 388 | 9 | 356 |
| Ocsal Mar 0 | andistrict O8, 20:16 | (No description) | 0% | 140 | 0 | 136 |
| Ocsal Mar 0 | andistrict 08, 16:02 | Taking some inspiration from @BillNye the Science Guy. Today on Testing Tuesday (yes, we made that up) we're going to share what Flagella is. | 0% | 44 | 0 | 43 |
| Ocsai Mar 0 | andistrict 06, 22:46 | (No description) | 0% | 174 | 0 | 173 |
| O ocsal Mar 0 | andistrict 06, 17:22 | We had to steal this line from @TaylorSwift. It just fit. "I just wanna stay in that lavender haze." A perfect view from a recent beach sampling at @SunsetBeach | 7.98% | 220 | 13 | 163 |
| Ocsal Mar 0 | wantistrict O3, 20:01 Westeworter toll Chizara Academy MARCH 2021 MARCH 2021 | The next Wastewater 101 session is around the corner, don't miss out. Register today at ocsan.gov/wastewater101 | 6.29% | 188 | 9 | 159 |
| O ocsal Mar 0 | STARTS THEIR WISE AS COMMISSION SEASON SEASON SEASON COMMISSION SEASON SEASON COMMISSION SEASON SEASON COMMISSION SEASON SEASON SEASON COMMISSION SEASON | (No description) | 0% | 165 | 0 | 163 |
| Ocsal Mar 0 | andistrict 02,16:14 | Construction Alert in City of Westminster. Starting Thursday, paving in the Westminster Blvd./Bolsa Chica Rd. intersection from 9am – 3pm. Expect delays. Details at www.ocsan.gov/westminster . | 1.93% | 225 | 3 | 207 |
| O ocsai Mar 0 | andistrict O1, 19:18 | Want a career instead of a job? Apply now at www.ocsan.gov/jobs and check out all of our open postions. | 2.85% | 342 | 9 | 316 5 |



Post performance - LinkedIn Pages

Data from 01 Mar, 2023 to 31 Mar, 2023

Sources



| DATE ▼ | POST | ENGAGEMENT RATE | IMPRESSIONS | REACTIONS | SHARES |
|---|--|-----------------|-------------|-----------|--------|
| Orange County Sanitation District Mar 24, 15:50 | OC San has officially named a new Director of Human Resources. Congratulations to Laura on her new role. Visit ocsan.gov to learn more. | 5.86% | 1,144 | 31 | 0 |
| Orange County Sanitation District Mar 22, 18:06 | When we saw this year's World Water Day theme Accelerating Change, we knew it fit us perfectly. We've gone ahead and highlighted a few ways that we do this. To learn more, check out our Annual Report at http://ow.ly/z62m50Np | 4.71% | 786 | 21 | 0 |
| Orange County Sanitation District Mar 03, 20:01 | Westewater 101 Citisen Acodemy MACOL 2021 The next Wastewater 101 session is around the corner, don't miss out. Register today at ocsan,gov/wastewater101 Lidentification and the corner of the corne | 5.86% | 495 | 12 | 0 |
| Orange County Sanitation District Mar 01, 19:18 | Want a career instead of a job? Apply now at www.ocsan.gov/jobs and check out all of our open postions. | 9.76% | 758 | 16 | 2 |

March Media News Articles

| Los Alamitos Newsletter- OC San | | | |
|--|-------------|---------------------------|---|
| Wastewater 101 | 3-Mar-23 | Los Alamitos Newsletter | showdocument (ocsan.gov) |
| ACC-OC Weekly Update- OC San | | | |
| Wastewater 101 | 9-Mar-23 | ACC-OC Weekly Update | showdocument (ocsan.gov) |
| | | | |
| | | | https://www.newportbeachindy.com/on-the- |
| On the Agenda for the Newport Beach City | | | agenda-for-the-newport-beach-city-council- |
| Council Meeting on March 14, 2023 | 10-Mar-23 | Newport Beach Independant | meeting-on-march-14-2023/ |
| | | | |
| | | | |
| Newport Beach receives updates on | | | https://www.ocsan.gov/home/showdocument? |
| groundwater replenishment system | 17-Mar-23 | Daily Pilot | id=33791&t=638150895639122855 |
| | | | |
| | | | |
| 374Water Drives 2022 Revenue Increase | | | |
| Over 6,000% while Charting Progress | | | https://finance.yahoo.com/news/374water- |
| Toward a World Without Waste | 17_Mar_23 | 374Water Inc. | drives-2022-revenue-increase-130000782.html |
| Toward a World Without Waste | 17-IVIGI-23 | or avvalue inic. | dives 2022 revenue mercase 150000702.html |
| 374Water demonstrates its cleantech | | | 374Water demonstrates its cleantech product |
| product | 29-Mar-23 | Kokomo Tribune | News kokomotribune.com |