

# Orange County Sanitation District

## Odor Complaint Report

### Fiscal Year 2024/25 – 3<sup>rd</sup> Quarter

#### 1. Plant No. 1 Treatment Facility Odor Complaint Summary

Plant No. 1 received two attributable odor complaints during the 3<sup>rd</sup> quarter. The first odor complaint resulted from a high influent wet well level caused by an electrical failure. The Operations and Maintenance teams quickly responded and restored normal operations. The second odor complaint occurred during February due to processing additional storm flows. Once the higher flows subsided adjustments were made to resolve the issue.

#### 2. Plant No. 2 Treatment Facility Odor Complaint Summary

Plant No. 2 received no attributable odor complaints during the 3<sup>rd</sup> quarter.

#### 3. Collections Facilities Odor Complaint Summary

The Collection System received no attributable odor complaints during the 3<sup>rd</sup> quarter.

#### All Odor Complaints Tracking

All Public Complaints	Jan. 2025 to Mar. 2025			1 <sup>st</sup> Qtr FY 24/25	2 <sup>nd</sup> Qtr FY 24/25	3 <sup>rd</sup> Qtr FY 24/25	4 <sup>th</sup> Qtr FY 24/25	Cumulative FY 24/25
	Collections	P1	P2	Total	Total	Total	Total	Total
Attributable to OC San	0	2	0	9	8	2		19
Not Attributable to OC San	1	11	3	5	12	15		32
Total Public Complaints Received:	1	13	3	14	20	17		51