



ADMINISTRATION COMMITTEE

Agenda Report

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File #: 2026-4980

Agenda Date: 6/24/2026

Agenda Item No: 13.

FROM: Robert Thompson, General Manager
Originator: Wally Ritchie, Director of Finance

SUBJECT:

SOLARWINDS SOFTWARE LICENSE AND SUPPORT AGREEMENT RENEWAL

GENERAL MANAGER'S RECOMMENDATION

RECOMMENDATION:

- A. Approve a Purchase Order Contract to Insight Public Sector Inc. for the purchase of the Solarwinds Software License and Support Agreement Renewal for a three (3) year term using the Omnia Partners (COOB COUNTY) IT Products and Services (23-6692-03), for a total amount not to exceed \$211,465.60 plus applicable sales tax; and
- B. Approve a contingency in the amount of \$21,147 (10%).

BACKGROUND

The Solarwinds product suite software licenses and support for the Orange County Sanitation District (OC San) Industrial Control Systems (ICS) and office networks will expire on June 30, 2026. This is a critical software OC San uses to proactively manage both network environments including routers, switches, servers, databases, and all other critical infrastructure equipment.

RELEVANT STANDARDS

- Protec OC San assets
- Ensure the public's money is wisely spent
- 24/7/365 treatment plant reliability
- Maintain a culture of improving efficiency to reduce the cost to provide the current service level or standard

PROBLEM

The current Solarwinds Software License expires in June 2026. A lapse in coverage could impact OC San's network infrastructure environments.

PROPOSED SOLUTION

Renew the Solarwinds Software License and Support Agreement.

TIMING CONCERNS

Renewing the Solarwinds Software License and Support Agreement is imperative for the continued uninterrupted support and safety of plant operations.

RAMIFICATIONS OF NOT TAKING ACTION

A decision not to renew the Solarwinds Software License and Support means the solution we have in place would no longer be supported, security patches could not be applied and the use of Solarwinds products would be illegal.

PRIOR COMMITTEE/BOARD ACTIONS

N/A

ADDITIONAL INFORMATION

OC San is utilizing a cooperative agreement with Insight Public Sector, Inc. through Omnia Partners, an organization that provides contracts, which are competitively solicited nationally, from a variety of industries. Omnia Partners is a recognized cooperative purchasing program that serves public agencies, nonprofits, and education; they meet OC San's requirements for a competitive procurement process. OC San will be issuing a Purchase Order to an authorized reseller Insight Public Sector, Inc.

CEQA

N/A

FINANCIAL CONSIDERATIONS

This request complies with authority levels of OC San's Purchasing Ordinance. This item has been budgeted and will be included in the FY 2026-27 budget.

ATTACHMENT

The following attachment(s) may be viewed on-line at the OC San website (www.ocsan.gov) with the complete agenda package:

N/A