

## Orange County Sanitation District Odor Complaint Report Fiscal Year 2021/22 – 4<sup>th</sup> Quarter

### Plant No. 1 Treatment Facility Odor Complaint Summary

Plant No. 1 received two attributable odor complaints during the 4<sup>th</sup> quarter. Both odor complaints were reported on April 19, 2022. The odor occurred during maintenance work on Headworks Scrubbers Nos. 3 and 4 and Bioscrubber No. 9. Bleach dosing was increased to mitigate odors.

### Plant No. 2 Treatment Facility Odor Complaint Summary

Plant No. 2 received three attributable odor complaints during the 4<sup>th</sup> quarter. One odor complaint was reported on June 13, 2022. Odor originated from the truckloading area. Bleach dosing was increased to the truckloading scrubber to mitigate odor. Two odor complaints were reported on June 30, 2022. Odor originated from draining Trickling Filter B for emergency repairs. Bleach dosing was increased to mitigate odors.

### Collections Facilities Odor Complaint Summary

The Collection System received three attributable odor complaints during the 4<sup>th</sup> quarter. The first complaint in the City of Westminster was caused by fugitive odor emissions originating from an active construction project 3-62 Westminster Force Main Replacement. The project management team and construction inspectors were aware of the odor issue and planned to monitor and address the issue proactively. The second odor complaint occurred in the City of Santa Ana. The odor complaint was caused by sewer pressurization and ventilation of foul odors escaping from a deteriorated manhole cover. The manhole cover was sealed to prevent future fugitive odor emissions. Staff submitted a task order to replace the deteriorated manhole cover. The third odor complaint occurred in the Unincorporated Community of Rossmoor. The odor complaint was caused by a manhole that was not re-sealed after contractor work. The manhole was sealed to prevent future fugitive odor emissions.

### All Odor Complaints Tracking

All Public Complaints	Apr. 2022 to Jun. 2022			1 <sup>st</sup> Qtr FY 21/22	2 <sup>nd</sup> Qtr FY 21/22	3 <sup>rd</sup> Qtr FY 21/22	4 <sup>th</sup> Qtr FY 21/22	Cumulative FY 21/22
	Collections	P1	P2	Total	Total	Total	Total	Total
Attributable to OC San	3	2	3	2	0	2	8	12
Not Attributable to OC San	4	3	4	6	6	10	11	33
<b>Total Public Complaints Received:</b>	<b>7</b>	<b>5</b>	<b>7</b>	<b>8</b>	<b>6</b>	<b>12</b>	<b>19</b>	<b>45</b>