

Orange County Sanitation District  
Odor Complaint Report  
Fiscal Year 2019/20 – 4<sup>th</sup> Quarter

1. Plant No. 1 Treatment Facility Odor Complaint Summary

Plant No. 1 received five attributable odor complaints during the 4<sup>th</sup> quarter. The odor complaints were caused by diffused truckloading (fecal and rotten vegetable smell) and dewatering chemical odor treatment (chlorine smell).

Plant No. 2 Treatment Facility Odor Complaint Summary

Plant No. 2 received one attributable odor complaints during the 4<sup>th</sup> quarter. The odor complaint was caused by secondary process area.

2. Collections Facilities Odor Complaint Summary

The collection system received no attributable odor complaints during the 4<sup>th</sup> quarter.

All Odor Complaints Tracking

All Public Complaints	Apr. 2020 to Jun. 2020			1 <sup>st</sup> Qtr FY 19/20	2 <sup>nd</sup> Qtr FY 19/20	3 <sup>rd</sup> Qtr FY 19/20	4 <sup>th</sup> Qtr FY 19/20	Cumulative FY 19/20
	Collections	P1	P2	Total	Total	Total	Total	Total
Attributable to OCSD	0	5	1	6	5	9	6	26
Not Attributable to OCSD	2	1	5	15	10	9	8	42
<b>Total Public Complaints Received:</b>	<b>2</b>	<b>6</b>	<b>6</b>	<b>21</b>	<b>15</b>	<b>18</b>	<b>14</b>	<b>68</b>

NOTE: LOS for Plants is zero odor complaints. LOS for Collections is 12 odor complaints annually

On June 6 at 9:30 AM SCAQMD received a community odor complaint from the north-east side of Plant 1 about odors that have been persistent for a long time but recently have been more noticeable. The odor was described as a chlorine-like odor.

The Environmental Compliance team in collaboration with Operations team responded to the AQMD's request for information. OCSD has shared with AQMD the investigation results and proactive efforts to address the neighbor complaints including focusing efforts of Operations team on activities involving with chemical usage in our processes. AQMD has not sent any additional request for information and/or follow-up regarding the subject.