



# OPERATIONS COMMITTEE

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## Agenda Report

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**File #:** 2023-3003

**Agenda Date:** 6/7/2023

**Agenda Item No:** 10.

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**FROM:** Robert Thompson, General Manager

**SUBJECT:**

### **STRATEGIC PLANNING - CORE VALUES**

#### **GENERAL MANAGER'S RECOMMENDATION**

##### RECOMMENDATION:

Information Item.

#### **BACKGROUND**

The Orange County Sanitation District's (OC San) Strategic Plan consists of various elements including the Core Values. OC San's Core Values support our Mission and Vision statements by expressing the values, beliefs, and philosophy that guides our daily actions. They help form the framework of our organization and reinforce our professional work ethic.

The Core Values were updated as part of the 2021 Strategic Plan update and are reflected as follows:

##### **Integrity, Inclusion, Honesty, and Respect**

We aspire to the highest degree of integrity, inclusion, honesty, and respect in our interaction with each other, our suppliers, our customers, and our community. We strive to demonstrate these values in our actions, commitments, and service.

##### **Leadership, Teamwork, and Problem Solving**

We lead by example, acknowledging the value of our resources and using them wisely to achieve our mission. We strive to reach OC San goals through cooperative efforts and collaboration with each other and our constituencies. We work to solve problems in a creative, cost-effective, and safe manner, and we acknowledge team and individual efforts.

##### **Customer Service, Transparency, and Accountability**

We are committed to acting in a timely, accurate, accessible, and transparent manner through excellent customer service. We are committed to act in the best interest of our internal and external stakeholders.

##### **Resiliency, Innovation, and Learning**

We continuously develop ourselves, enhancing our talents, skills, and abilities. We recognize that only through personal growth and development will we progress as an agency and as individuals.

## **Safety**

We are committed to providing a safe work environment. We will demonstrate leadership, promote individual accountability, and participate actively in the advancement of our health and safety practices.

## **RELEVANT STANDARDS**

- Build brand, trust, and support with policy makers and community leaders
- Make it easy for people to understand OC San's roles and value to the community

## **PROBLEM**

The Strategic Plan needs to be updated to ensure its relevancy.

## **PROPOSED SOLUTION**

Solicit and incorporate the Board of Directors' input in the update of the proposed Strategic Plan documents.

## **PRIOR COMMITTEE/BOARD ACTIONS**

November 2021 - Adopted the OC San Strategic Plan 2021.

## **ADDITIONAL INFORMATION**

The adopted Strategic Plan will be the basis of Fiscal Year 2024-25 and 2025-26 budget development and for the General Manager's Fiscal Year 2024-25 Work Plan.

## **CEQA**

N/A

## **ATTACHMENT**

*The following attachment(s) may be viewed on-line at the OC San website ([www.ocsan.gov](http://www.ocsan.gov)) with the complete agenda package:*

- OC San Strategic Plan 2021
- General Manager's FY 2022-23 Work Plan
- Presentation