

Orange County Sanitation District
 Odor Complaint Report
 Fiscal Year 2025/26 – 3rd Quarter

1. Plant No. 1 Reclamation Facility Odor Complaint Summary

Plant No. 1 received no attributable odor complaints during the 3rd quarter.

2. Plant No. 2 Reclamation Facility Odor Complaint Summary

Plant No. 2 received two attributable odor complaints during the 3rd quarter from the same resident. Both incidents were attributed to elevated nighttime hydrogen sulfide (H₂S) loading to the trickling filter scrubbers on two consecutive days. In response, operations staff increased chemical dosing at the scrubbers, which resolved the issue and prevented any further complaints.

3. Collections Facilities Odor Complaint Summary

The Collection System received one attributable odor complaint during the 3rd quarter, originating in the City of Fountain Valley. The odor complaint was caused by pressurization and sewer ventilation. The manhole has been sealed to reduce sewer odors, and a damaged gas flap has been replaced to prevent foul air from entering the city sewer line.

All Odor Complaints Tracking

All Public Complaints	Jan. 2026 to Mar. 2026			1 st Qtr FY 25/26	2 nd Qtr FY 25/26	3 rd Qtr FY 25/26	4 th Qtr FY 25/26	Cumulative FY 25/26
	Collections	P1	P2	Total	Total	Total	Total	Total
Attributable to OC San	1	0	2	5	4	3		12
Not Attributable to OC San	2	1	5	15	5	8		28
Total Public Complaints Received:	3	1	7	20	9	11		40