

Strategic Plan 2023

Presented by:
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General Manager

Steering Committee

September 27, 2023



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OC San's Policy Areas

Business Principles

- ★ Budget Control and Fiscal Discipline
 - Asset Management
 - Cybersecurity
 - Property Management
- ★ Organizational Advocacy and Outreach

Wastewater Management

- Chemical Sustainability
- ★ Biosolids Management
- Constituents of Emerging Concern

Environmental Stewardship

- Energy Independence
- Climate and Catastrophic Event Resiliency
- Food Waste Treatment
- ★ Water Reuse
- Environmental Water Quality, and Urban Runoff

Workplace Environment

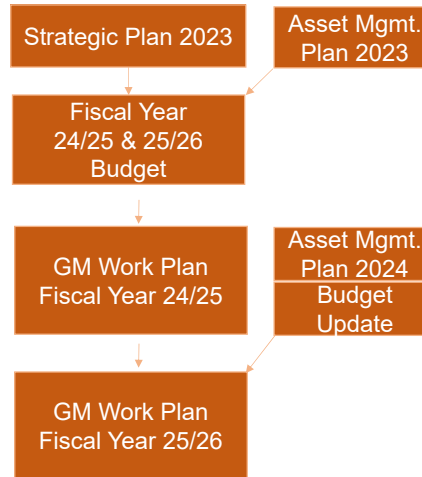
- ★ Resilient Staffing
- Safety and Physical Security

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Strategic Planning Process

Planning Cycle:



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Revisions

- **Budget Control** – to be in alignment with individual fiscal policies and explain how we manage the finances of OC San
- **Organizational Advocacy and Outreach** – expand OC San's outreach efforts to include a local government outreach program
- **Biosolids** – refresh both short- and long-term hauling options
- **Water Reuse** – conduct a dry weather urban runoff optimization study with OCWD and OCPW to identify additional opportunity to accept up to 10 MGD of dry weather urban runoff
- **Resilient Staffing** – add centralized training program

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Levels of Service

Strat Plan Pg. 10

Our Commitment to:

- Rate payers
- Regulators
- Employees
- Board of Directors
- Stakeholders

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Timeline

```
graph LR; A["March 29  
Strategic Plan  
Introduction"] --> B["April 26  
Strategic Plan  
Overview"]; B --> C["May-July  
Levels of Service /  
Core Values/Risk  
Register"]; C --> D["May Board  
Strategic Plan  
Input"]; D --> E["September 27  
Draft Strategic  
Plan"]; E --> F["November 15  
Adoption of  
Strategic Plan"];
```

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Questions

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