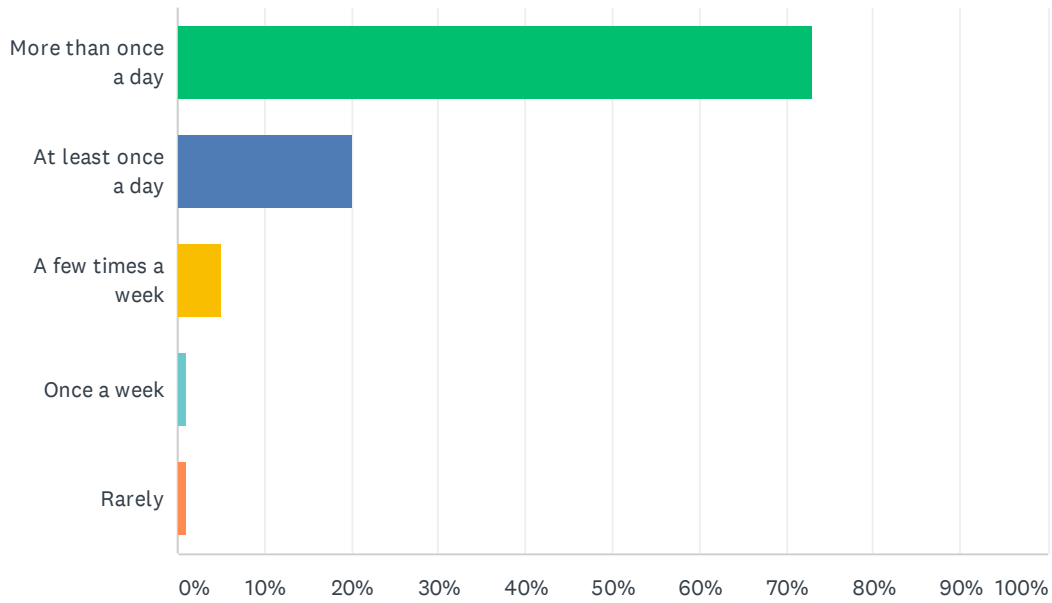


Q1 I visit MyOCSD...

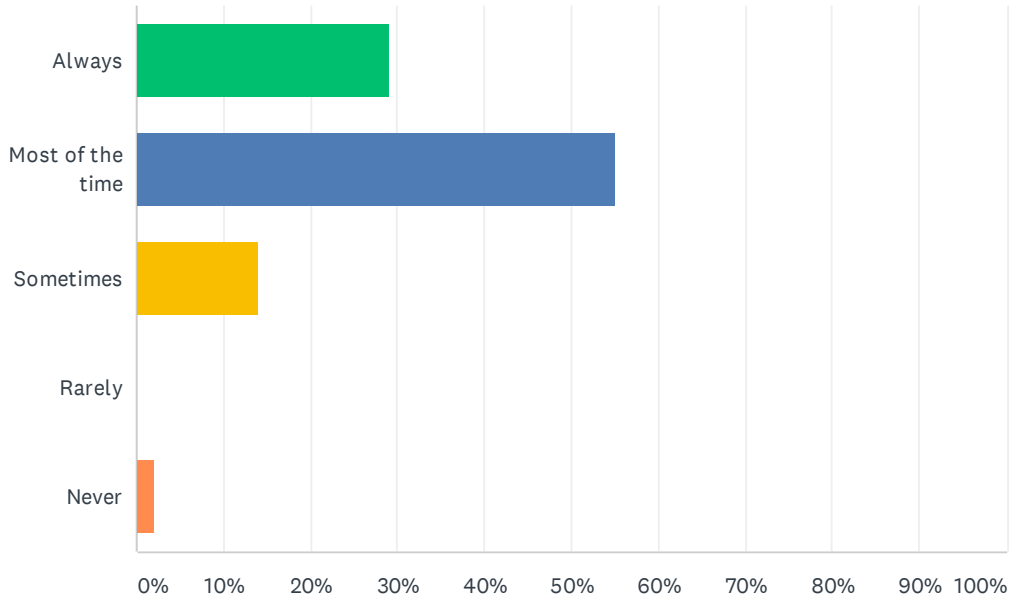
Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES	
More than once a day	73.00%	73
At least once a day	20.00%	20
A few times a week	5.00%	5
Once a week	1.00%	1
Rarely	1.00%	1
TOTAL		100

Q2 MyOCSD keeps me up to date with OCSD news...

Answered: 100 Skipped: 0

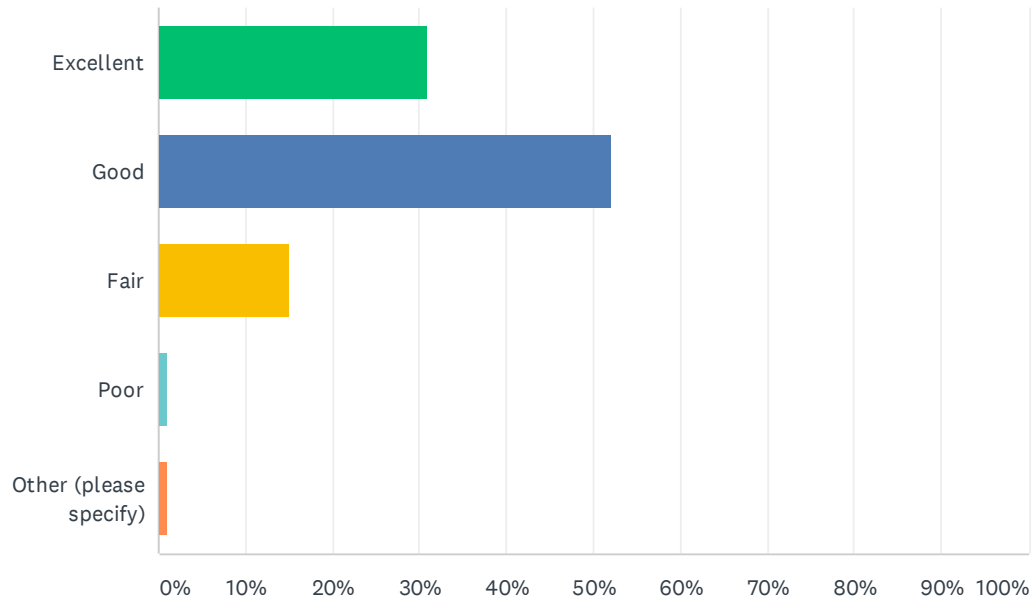


ANSWER CHOICES	RESPONSES	
Always	29.00%	29
Most of the time	55.00%	55
Sometimes	14.00%	14
Rarely	0.00%	0
Never	2.00%	2
TOTAL		100

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q3 I would rate the overall content of MyOCSD...

Answered: 100 Skipped: 0

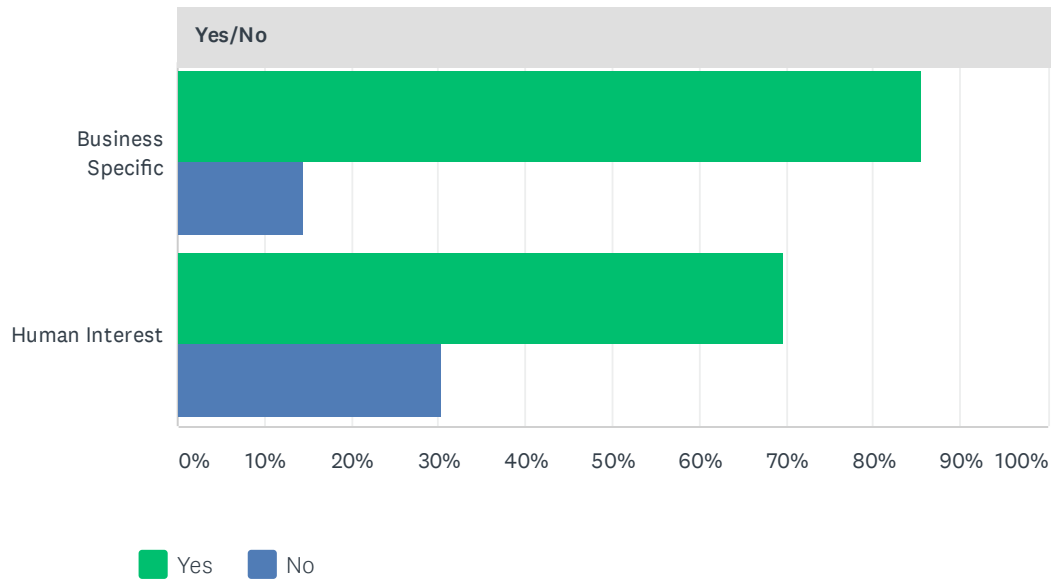


ANSWER CHOICES	RESPONSES	
Excellent	31.00%	31
Good	52.00%	52
Fair	15.00%	15
Poor	1.00%	1
Other (please specify)	1.00%	1
TOTAL		100

#	OTHER (PLEASE SPECIFY)	DATE
1	could be better. MyOCSD should show HOW employees "provide effective wastewater collection, treatment, recycling." Most days I don't this reflected in the content.	12/2/2019 10:34 AM

Q4 Do you feel MyOCSD maintains a balance of information regarding...

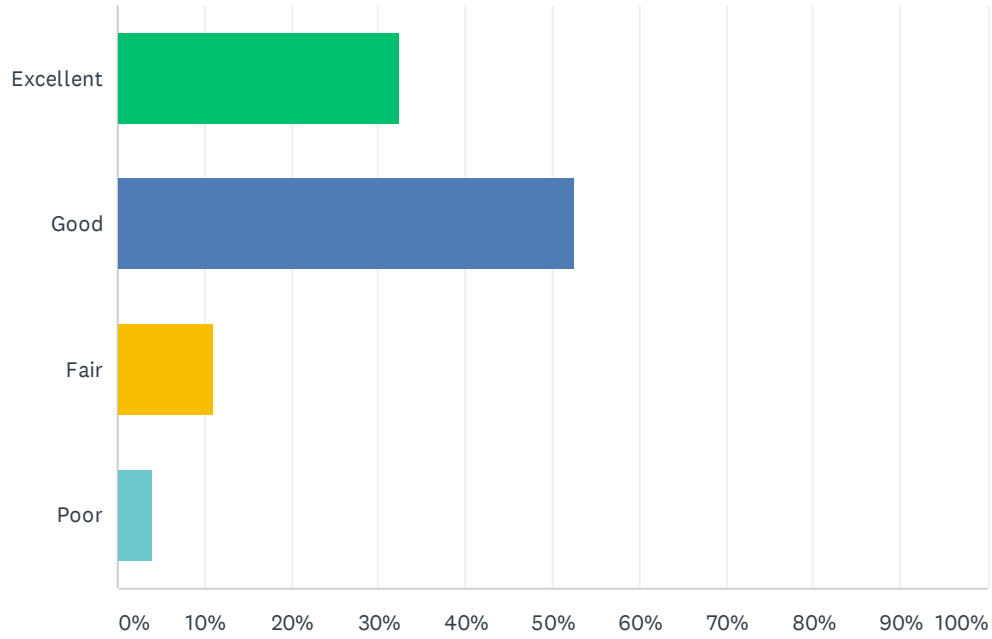
Answered: 97 Skipped: 3



Yes/No			
	YES	NO	TOTAL
Business Specific	85.57% 83	14.43% 14	97
Human Interest	69.57% 64	30.43% 28	92

Q5 Rate the overall content of the Pipeline...

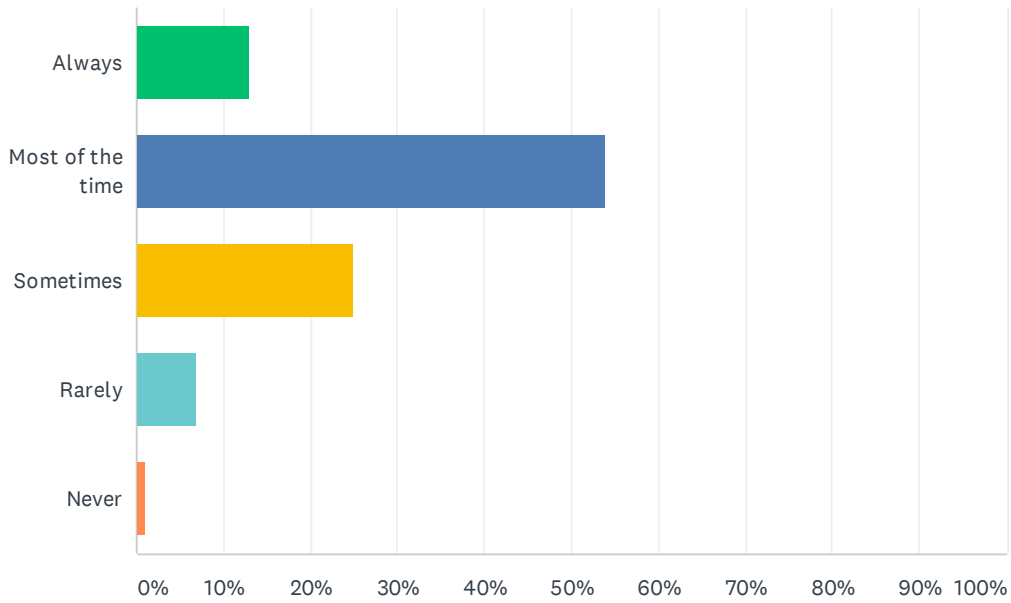
Answered: 99 Skipped: 1



ANSWER CHOICES	RESPONSES	
Excellent	32.32%	32
Good	52.53%	52
Fair	11.11%	11
Poor	4.04%	4
TOTAL		99

Q6 The Pipeline keeps me up to date with OCSD news...

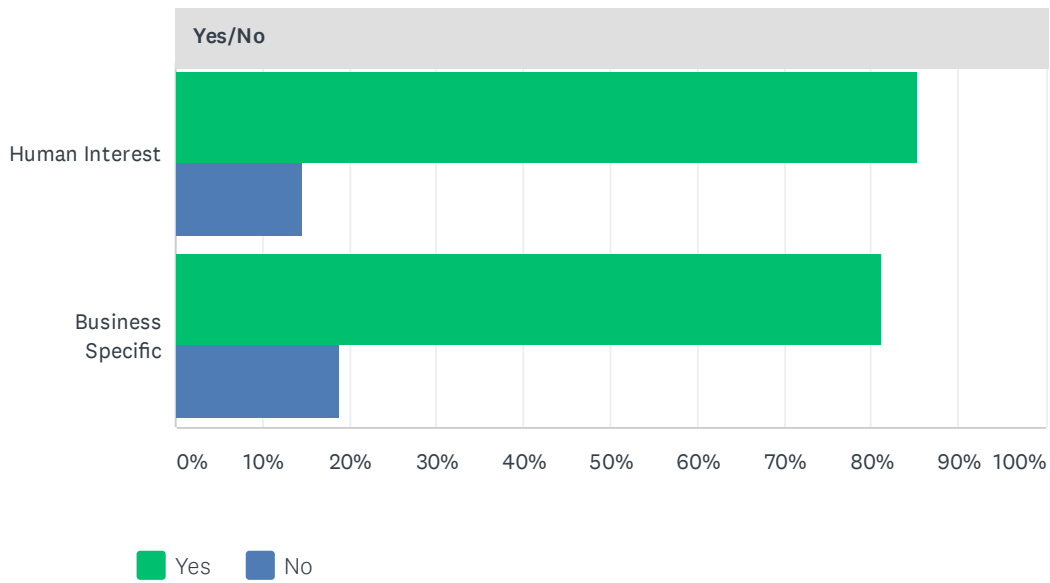
Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES	
Always	13.00%	13
Most of the time	54.00%	54
Sometimes	25.00%	25
Rarely	7.00%	7
Never	1.00%	1
TOTAL		100

Q7 Do you feel the Pipeline maintains a balance of information regarding...

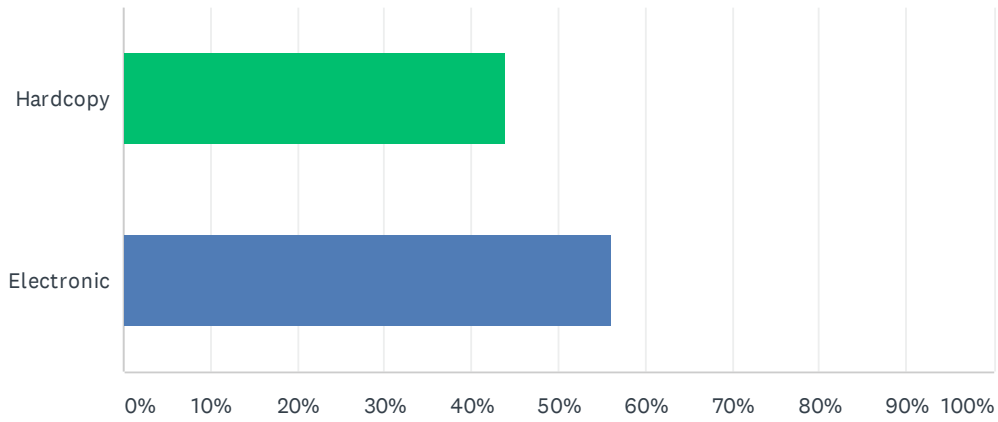
Answered: 98 Skipped: 2



Yes/No			
	YES	NO	TOTAL
Human Interest	85.42% 82	14.58% 14	96
Business Specific	81.25% 78	18.75% 18	96

Q8 In the future, how would you like to receive the Pipeline?

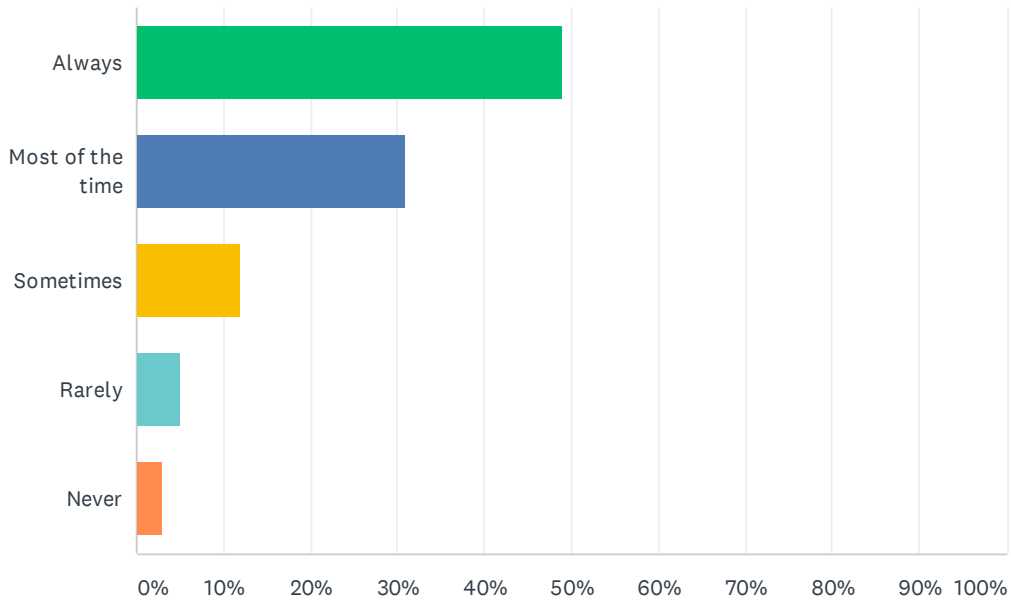
Answered: 98 Skipped: 2



ANSWER CHOICES	RESPONSES
Hardcopy	43.88% 43
Electronic	56.12% 55
TOTAL	98

Q9 I read the monthly Digester...

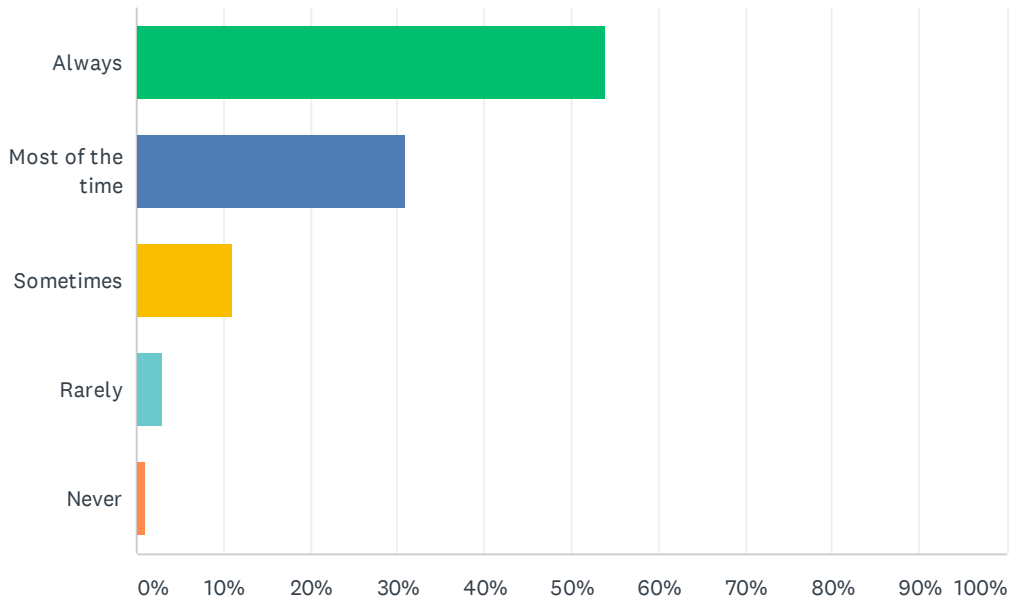
Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES	
Always	49.00%	49
Most of the time	31.00%	31
Sometimes	12.00%	12
Rarely	5.00%	5
Never	3.00%	3
TOTAL		100

Q10 I read the weekly 3 Things to Know email.....

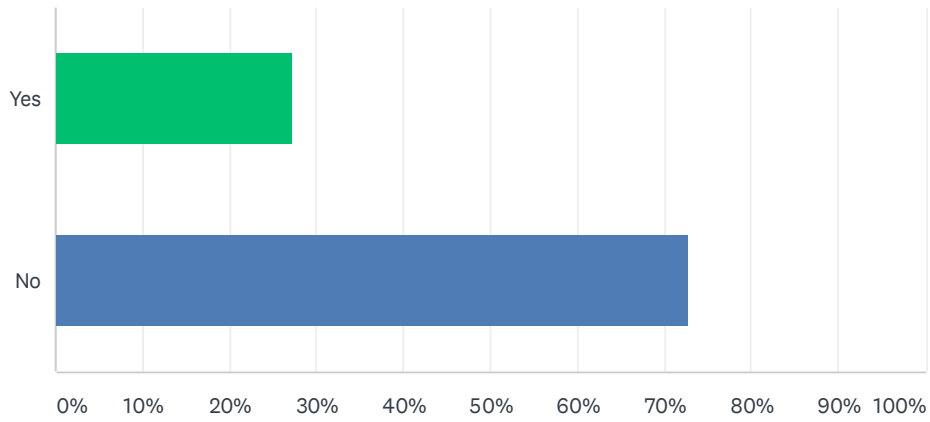
Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES	
Always	54.00%	54
Most of the time	31.00%	31
Sometimes	11.00%	11
Rarely	3.00%	3
Never	1.00%	1
TOTAL		100

Q11 Do you follow us on social media?

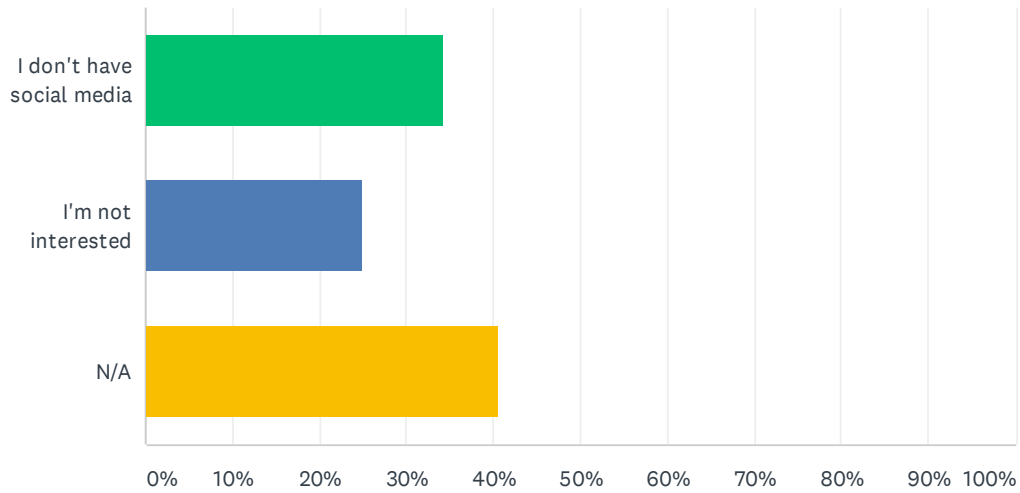
Answered: 99 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	27.27%	27
No	72.73%	72
TOTAL		99

Q12 If you don't follow us on social media, why not?

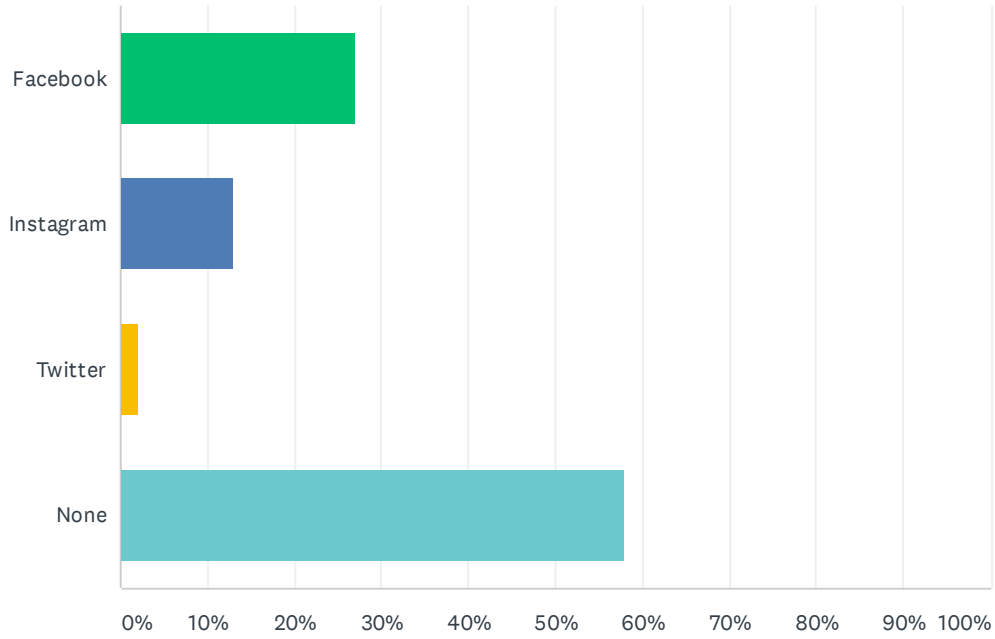
Answered: 96 Skipped: 4



ANSWER CHOICES	RESPONSES	
I don't have social media	34.38%	33
I'm not interested	25.00%	24
N/A	40.63%	39
TOTAL		96

Q13 What platform do you follow primarily?

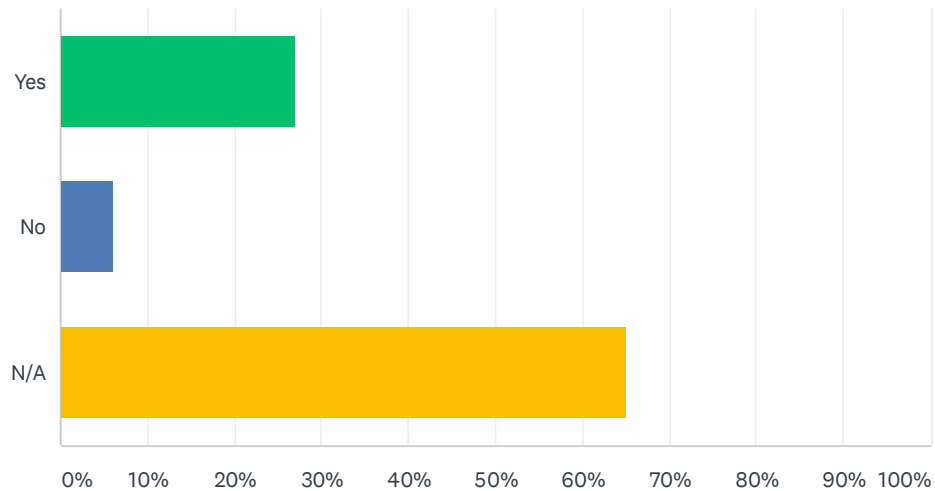
Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES	
Facebook	27.00%	27
Instagram	13.00%	13
Twitter	2.00%	2
None	58.00%	58
TOTAL		100

Q14 Do you feel social media content is a good balance of technical information and lighthearted post?

Answered: 100 Skipped: 0

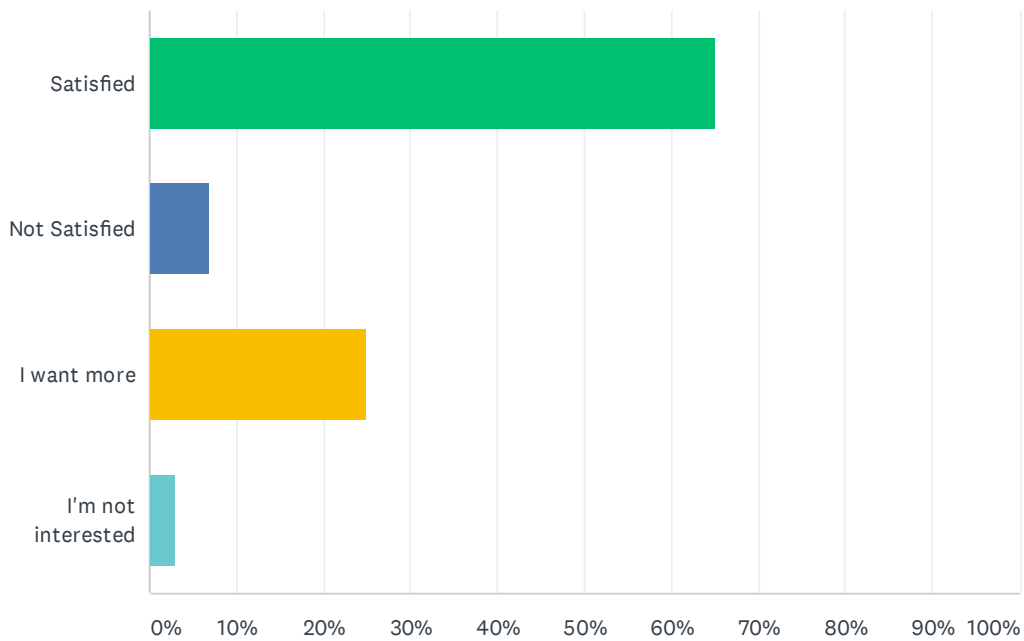


ANSWER CHOICES	RESPONSES
Yes	27.00% 27
No	6.00% 6
N/A	65.00% 65
TOTAL	100

#	OTHER (PLEASE SPECIFY)	DATE
1	I'm not too happy with social media lately, Will probably close my account after the first of the year.	12/19/2019 7:12 PM
2	Often times, the awards and recognitions posted on social media inadvertently excluded the core people that truly worked on the projects, and actually made the project successful. We should be more sensitive when it comes to posting pictures/descriptions on social media, and what it may mean to OCSD staff that should have been recognized and yet not even been considered to be part of the recognition.	12/17/2019 4:48 PM
3	Can't use social media at work; can't get friends or family to use it to learn about my agency. Too many other platforms.	12/13/2019 12:29 PM
4	Pipeline, SMRs, Effluent Meter Reading and filing.	12/9/2019 11:10 AM
5	Can't use during work hours.	12/5/2019 7:45 AM

Q15 How do you feel about the organizational communications you receive regarding OCSD in general?

Answered: 100 Skipped: 0

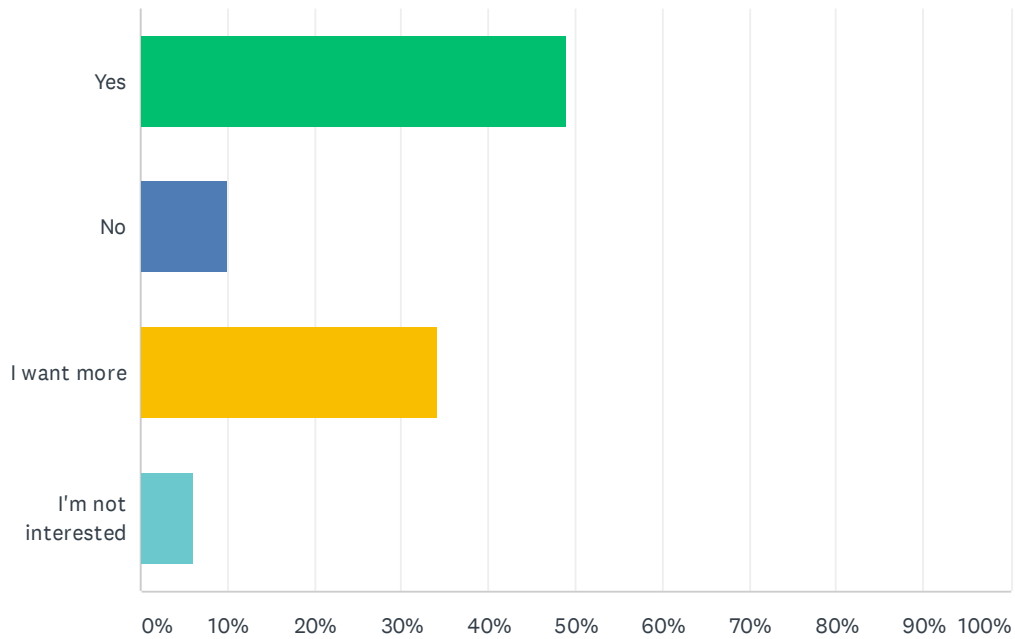


ANSWER CHOICES	RESPONSES
Satisfied	65.00% 65
Not Satisfied	7.00% 7
I want more	25.00% 25
I'm not interested	3.00% 3
TOTAL	100

#	OTHER (PLEASE SPECIFY)	DATE
1	The more communications the better	12/16/2019 12:57 PM
2	Different types for different balances. myOCSD more business, Pipeline mixed business and personal, Digester for upcoming events-activities business related.	12/13/2019 12:29 PM

Q16 I am satisfied with the information I receive about news regarding other departments/divisions...

Answered: 100 Skipped: 0

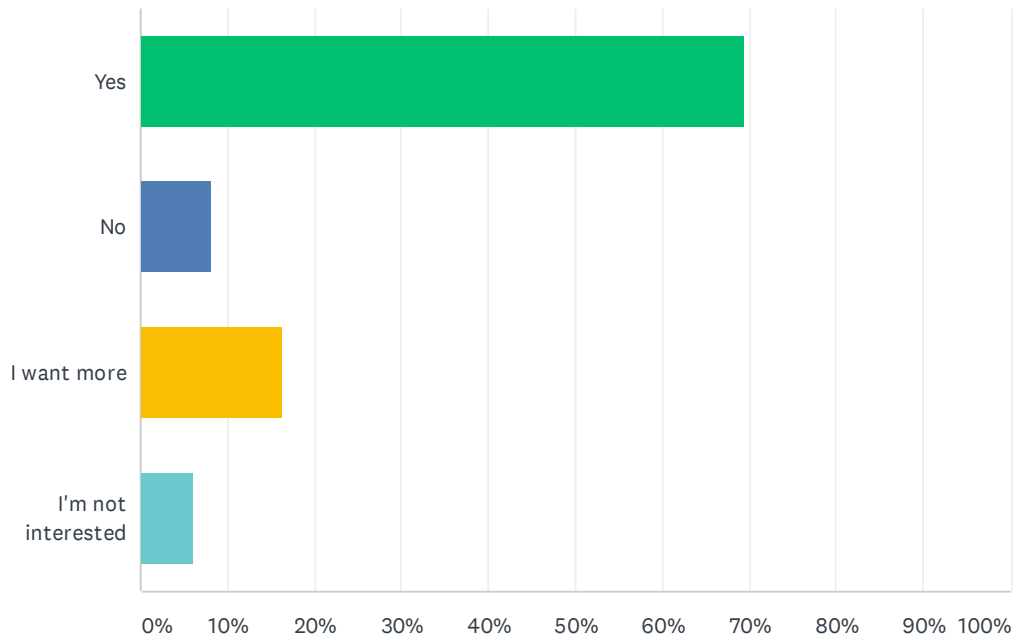


ANSWER CHOICES	RESPONSES
Yes	49.00% 49
No	10.00% 10
I want more	34.00% 34
I'm not interested	6.00% 6
TOTAL	100

#	OTHER (PLEASE SPECIFY)	DATE
1	Love the BLAST organizational awareness presentations and the links to what the Board is presented with. Would like my supervisors to know who/which to contact for different items such as source control, contract contacts, etc.	12/13/2019 12:29 PM
2	sometimes	12/11/2019 10:44 AM

Q17 I am satisfied with the information I receive about OCSD's community involvement.

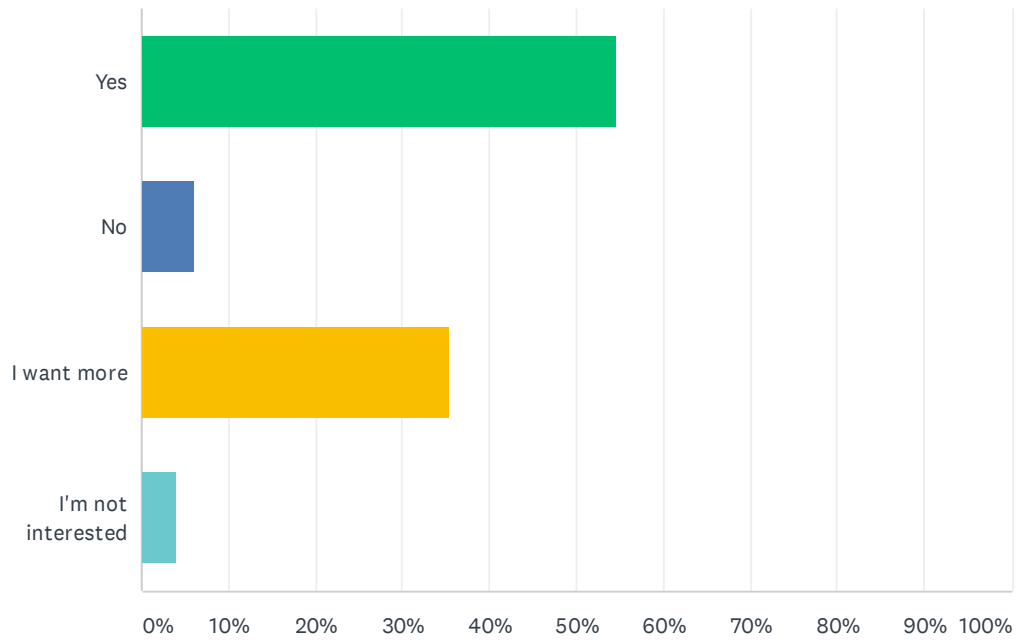
Answered: 98 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	69.39%	68
No	8.16%	8
I want more	16.33%	16
I'm not interested	6.12%	6
TOTAL		98

Q18 I am satisfied with the information I receive about OCSD's future plans.

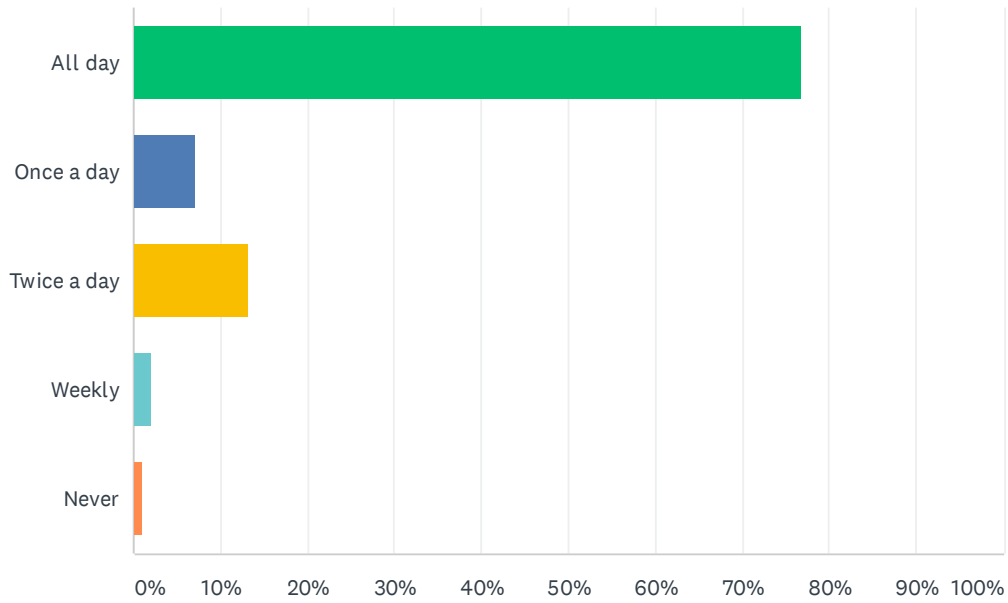
Answered: 99 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	54.55%	54
No	6.06%	6
I want more	35.35%	35
I'm not interested	4.04%	4
TOTAL		99

Q19 What best describes your online/internet computer access?

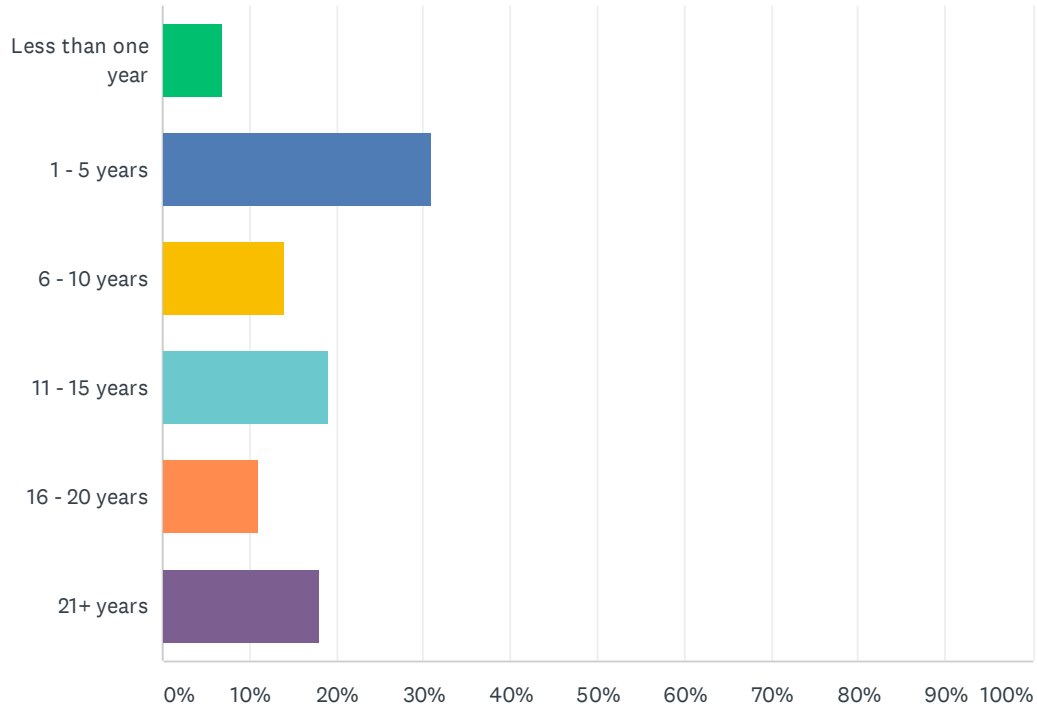
Answered: 99 Skipped: 1



ANSWER CHOICES	RESPONSES	
All day	76.77%	76
Once a day	7.07%	7
Twice a day	13.13%	13
Weekly	2.02%	2
Never	1.01%	1
TOTAL		99

Q20 How long have you been with OCSD?

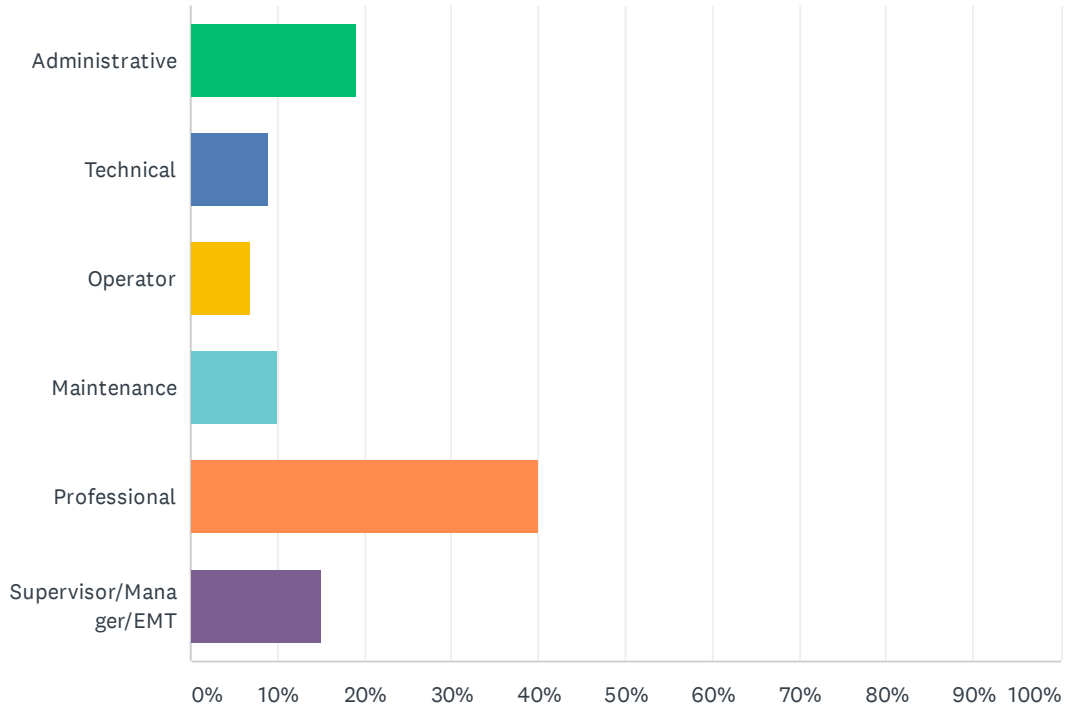
Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES
Less than one year	7.00% 7
1 - 5 years	31.00% 31
6 - 10 years	14.00% 14
11 - 15 years	19.00% 19
16 - 20 years	11.00% 11
21+ years	18.00% 18
TOTAL	100

Q21 Which of the following describes your job classification?

Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES
Administrative	19.00% 19
Technical	9.00% 9
Operator	7.00% 7
Maintenance	10.00% 10
Professional	40.00% 40
Supervisor/Manager/EMT	15.00% 15
TOTAL	100

Q22 Do you have any additional feedback?

Answered: 17 Skipped: 83

#	RESPONSES	DATE
1	Nope	12/18/2019 11:52 AM
2	Can we NOT have turkey and gravy and for our holiday (December) employee lunch? We usually just had that menu a month before (Nov) in Thanksgiving. Perhaps a different food theme --like Italian, Mexican, something besides turkey and traditional trimmings. Just a suggestion since we've ALWAYS had that menu for more than 20 yrs now. Thank you.	12/17/2019 10:35 AM
3	Departments should be more transparent about future plans and why they make decisions about staffing	12/17/2019 7:15 AM
4	In general, communication is great! Formal reports, like for the multi-year Capital Improvement Program, are exceptional!	12/16/2019 4:27 PM
5	The pipeline should be monthly . It used to be monthly why did they change it to the digester?	12/16/2019 8:44 AM
6	myocsd is getting better in announcing move/promotion information. More information about longterm goals and organizational changes can be added to the SharePoint. Occasional short video messages from the GM, on his goals or motivational messages is also good to be added since many staff do not get to interact with him.	12/16/2019 7:18 AM
7	The amount of OCSD communication and channels is the best of all the organizations I've been part of. Great job!	12/13/2019 3:30 PM
8	Curious why folks who are close to retirement are used for input on design of facilities when they won't be here to use them. Maybe some info on how facilities are designed and how training for the trades is provided.	12/13/2019 12:29 PM
9	I feel involved and interested in OCSD with the information made available to me. Knowing more about OCSD's activities and news and fellow employees makes me even more proud to work here. Please keep up the good work!	12/13/2019 8:09 AM
10	Overall, the communications we receive are excellent - well designed, well thought out and much appreciated. Keep it up !	12/10/2019 8:58 AM
11	Keep up the good job.	12/10/2019 2:46 AM
12	I think it would be nice to reduce paper and send out the Pipeline as an email when available or at least an email with a link to where it is located on MyOCSD. I know that I can get it via MyOCSD but am unaware that the new edition is out until I see the paper version.	12/9/2019 4:14 PM
13	No	12/9/2019 11:10 AM
14	I prefer the Digester not be in the bathroom stalls.	12/9/2019 10:26 AM
15	Would love it if leaders and planners of training would use communication info in scheduling those activities to allow people to attend things like the health fair as well as work-related training and meetings.	12/5/2019 7:45 AM
16	no	12/3/2019 3:12 PM
17	The PAO team does an excellent job!!	12/3/2019 10:19 AM