

Strategic Planning

Presented by:
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General Manager

April 26, 2023

Board Meeting

OC SAN
ORANGE COUNTY SANITATION DISTRICT

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Importance of Strategic Planning

The Board of Directors Defines OC San's Services

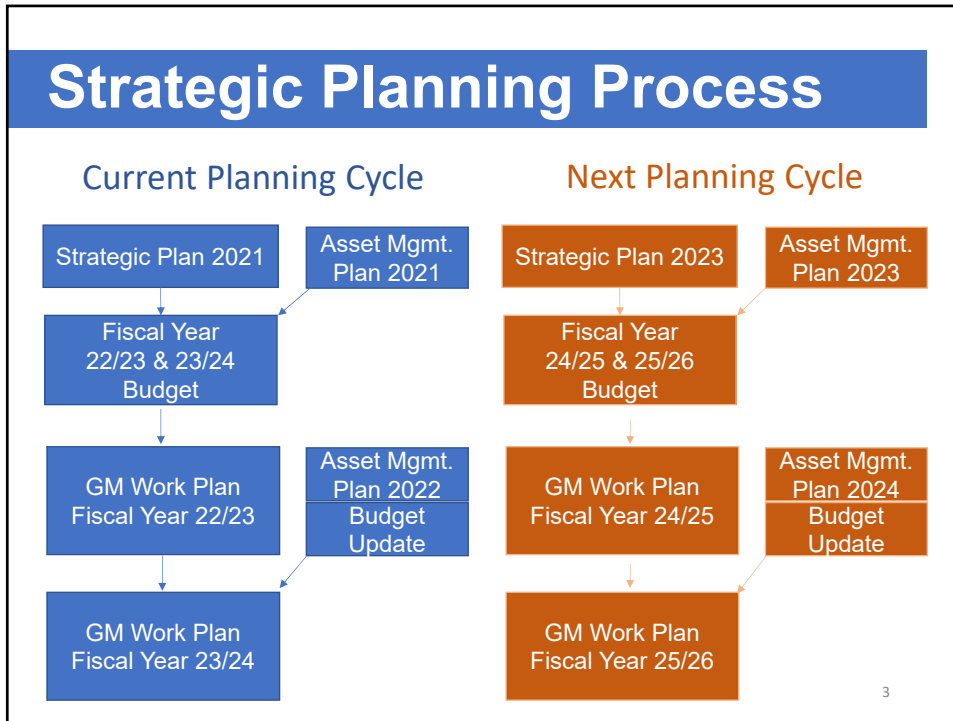
- Major initiatives take many years of consistent effort to deliver.
- Focuses staff and resources on true, long-term priorities.
- Improves the ability to collaborate with other agencies.

Builds Unity

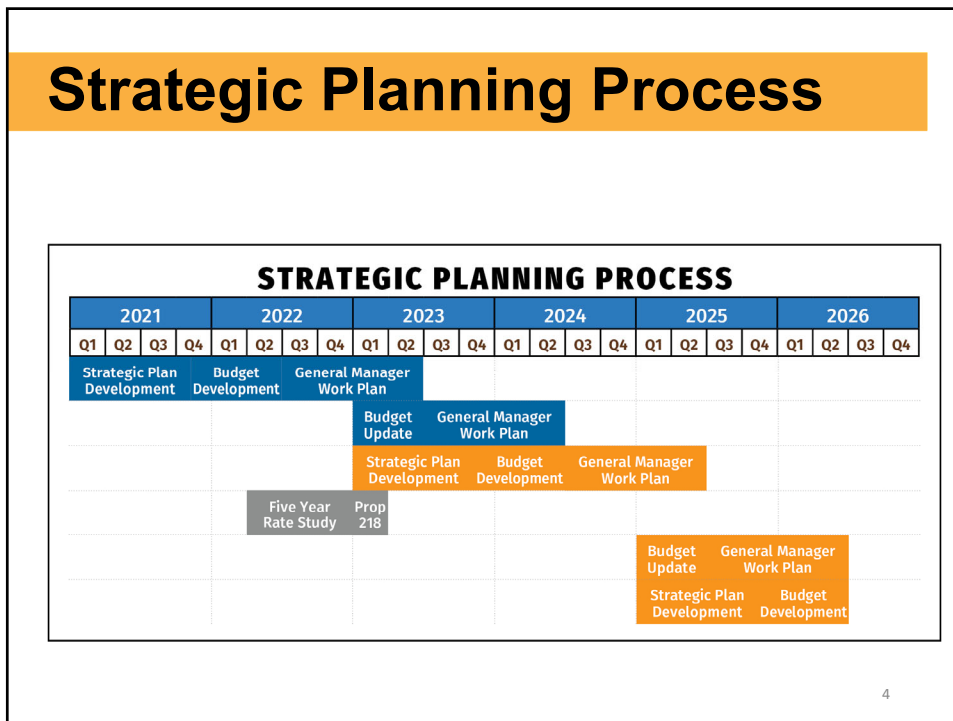
- Staff and other agencies clearly understand OC San Board of Directors expectations.
- Staff processes align with Board of Directors direction.
- The General Manager's Work Plan holds staff accountable.
- Defines both what OC San does and does not do.

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OC San's Policy Areas

Business Principles

- Budget Control and Fiscal Discipline
- Asset Management
- Cybersecurity
- Property Management
- Organizational Advocacy and Outreach

Environmental Stewardship

- Energy Independence
- Climate and Catastrophic Event Resilience
- Food Waste Treatment
- Water Reuse
- Environmental Water Quality, and Urban Runoff

Wastewater Management

- Chemical Sustainability
- Biosolids Management
- Constituents of Emerging Concern

Workplace Environment

- Resilient Staffing
- Safety and Physical Security

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Example: Food Waste Treatment

Strat Plan Pg. 48

Policy Statement:

The State of California limits the volume of organic waste that may be diverted to landfills. OC San will collaborate with the County of Orange, other local agencies, and waste haulers to find ways to beneficially reuse food waste, a type of organic waste to assist cities in our service area in meeting their diversion requirements while increasing OC San's energy production.

Initiative

- Accept a preprocessed food waste slurry from contracted waste haulers
- Design, build, and operate a food waste receiving station

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Core Values

Strat Plan Pg. 10

- Integrity, Inclusion, Honesty, and Respect
- Leadership, Teamwork, and Problem Solving
- Customer Service, Transparency, and Accountability
- Resiliency, Innovation, and Learning
- Safety

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Levels of Service

Strat Plan Pg. 12

Our Commitment To:

- Rate Payers
- Regulators
- Employees
- Board of Directors
- Stakeholders

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Risk Register

Strat Plan Pg. 14

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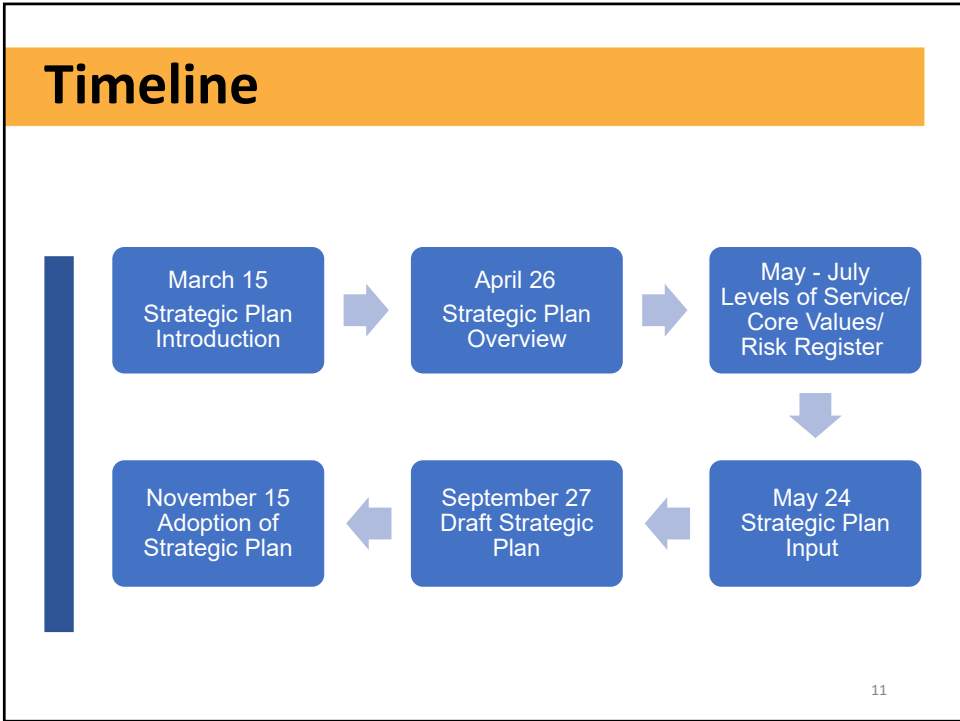
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Committee Meetings

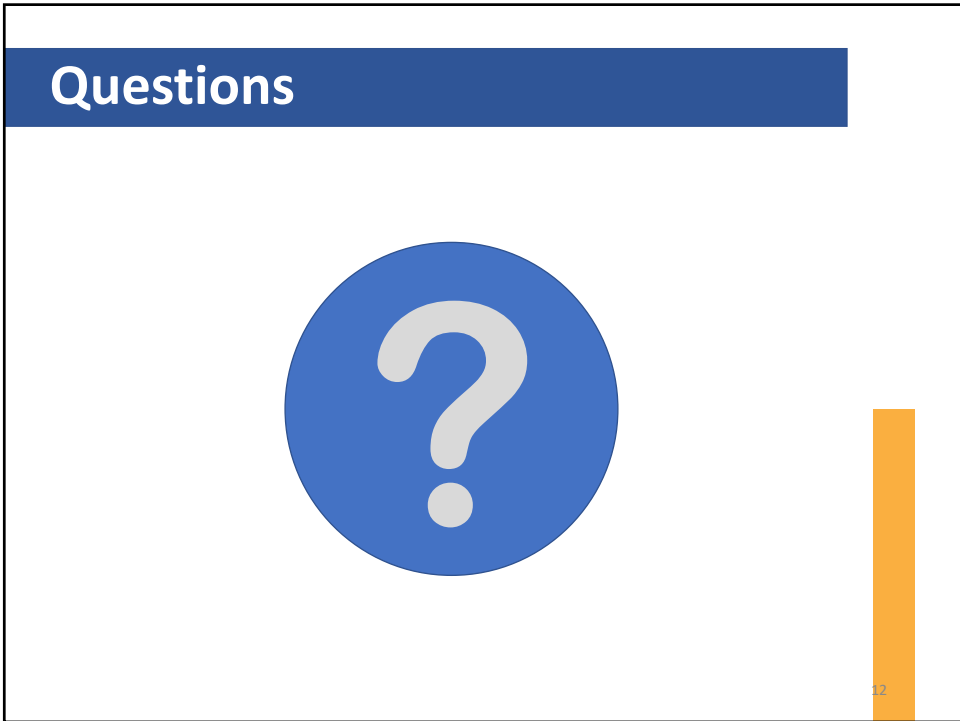
- Levels of Service
- Core Values
- Risk Register

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