

Orange County Sanitation District

Odor Complaint Report

Fiscal Year 2023/24 – 4th Quarter

1. Plant No. 1 Treatment Facility Odor Complaint Summary

Plant No. 1 received no attributable odor complaints during the 4th quarter.

2. Plant No. 2 Treatment Facility Odor Complaint Summary

Plant No. 2 received five attributable odor complaints during the 4th quarter. This is a result of diverting a significant portion of Plant No. 1 flow to Plant No. 2 due to a construction project and repair work. This created additional odors within the solids truck loading and trickling filters processes. To address these odors, Operations increased chemical usage at the truck loading scrubbers and reduced the trickling filter influent flow.

3. Collections Facilities Odor Complaint Summary

The Collection System received two attributable odor complaints during the 4th quarter. Both odor complaints were due to pressurization of the sewer system and ventilation of foul odors from manhole covers. The suspect manhole covers were sealed to prevent further complaints. Locations of both odor complaints originated in the City of Westminster.

All Odor Complaints Tracking

	Apr. 2024 to Jun. 2024			1 st Qtr FY 23/24	2 nd Qtr FY 23/24	3 rd Qtr FY 23/24	4 th Qtr FY 23/24	Cumulative FY 23/24
	Collections	P1	P2	Total	Total	Total	Total	Total
All Public Complaints								
Attributable to OC San	2	0	5	6	5	3	7	21
Not Attributable to OC San	5	1	6	12	20	11	12	55
Total Public Complaints Received:	7	1	11	18	25	14	19	76