

Orange County Sanitation District  
 Odor Complaint Report  
 Fiscal Year 2019/20 – 3<sup>rd</sup> Quarter

1. Plant No. 1 Treatment Facility Odor Complaint Summary

Plant No. 1 received three attributable odor complaints during the 3<sup>rd</sup> quarter. The odor complaints were caused by the trickling filters, truckloading, and primary scrubber odor control processes. The chemical settings were adjusted to improve odor removal.

Plant No. 2 Treatment Facility Odor Complaint Summary

Plant No. 2 received five attributable odor complaints during the 3<sup>rd</sup> quarter. The odor complaints were caused by the trickling filters, contact basins/mix liquor channel, and truckloading odor control processes. The chemical settings were adjusted to improve odor removal.

2. Collections Facilities Odor Complaint Summary

The collection system received one attributable odor complaint during the 3<sup>rd</sup> quarter. The odor complaint was received due to the pressurization and sewer ventilation of foul odors. The odor was caused by sewer ventilation during maintenance activities. The manhole was sealed to reduce sewer odor and prevent any further complaints.

All Odor Complaints Tracking

All Public Complaints	Jan. 2020 to Mar. 2020			1 <sup>st</sup> Qtr FY 19/20	2 <sup>nd</sup> Qtr FY 19/20	3 <sup>rd</sup> Qtr FY 19/20	4 <sup>th</sup> Qtr FY 19/20	Cumulative FY 19/20
	Collections	P1	P2	Total	Total	Total	Total	Total
Attributable to OCSD	1	3	5	6	5	9		20
Not Attributable to OCSD	5	2	2	15	10	9		34
Total Public Complaints Received:	6	5	7	21	15	18		54