Outreach and Media Summary



March - June 2020

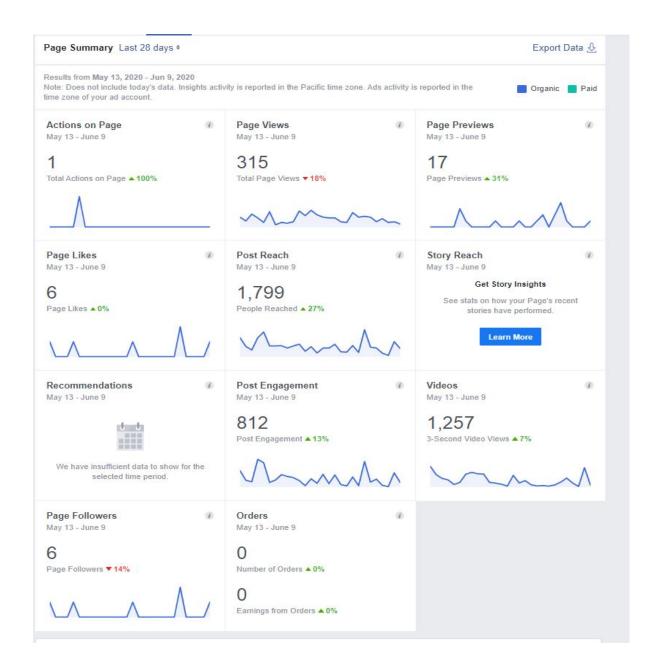
OCSD Public Affairs Office

Table of Contents

OUTREACH REPORTPAGE 1
FACEBOOK POSTINGSPAGE 2
TWITTER POSTINGSPAGE 9
INSTAGRAM POSTINGSPAGE 13
ARTICLE SUMMARYPAGE 18

Outreach Report March

Date	Event Attendees						
3/4/20	Vanguard Nursing (Julia Wilson)	8	College				
3/4/20	UK Reporter 1 Adult						
3/5/20	CSUF Nursing (Marilyn & Yolanda)	27	College				
3/6/20	USF Nursing (Veronica Velasco) 26 College						
3/7/20	Santiago Canyon College 20 College						
3/9/20	Tarbut School (Arnie Benn) 7 HS						



🧰 Reach: Organic / Paid 🚽 📄 Post Clicks 📕 Reactions, Comment								
Published	Post	Туре	Targeting	Reach		Engagement		
06/10/2020 3:02 PM	Thanks to the Orange County Business Council for welcoming our	6	0	<mark>101</mark>	1	18 12	-	
06/09/2020 5:39 PM	Construction Alert in City of Anaheim- Municipal Government -		0	143		7 5	1	
06/08/2020 8:18 AM	Have you ever wondered what happens to the treated water at our		0	262		33 17		
06/05/2020 11:52 AM	#WorldEnvironmentalDay is today, celebrate by applying to join our		0	161		24 7		
06/04/2020 10:35 AM	Don't forget, this upcoming Wednesday, June 10 at 5 p.m is the		0	<mark>101</mark>		5 1	ł	
06/03/2020 11:18 AM	People have been flushing the unflushable for a long time, the only		0	550		64 28		
06/01/2020 11:38 AM	OCSD Board Chairman, David Shawver of City of Stanton, and		0	218		14 9	•	
05/29/2020 1:07 PM	The State College Sewer Project in the City of Anaheim- Municipal		0	98		1 0		
05/29/2020 12:01 PM	Have you ever wondered what happens with your #FridayFlush or		0	262		31 21		
05/28/2020 2:27 PM	Tune in on Wednesday for the Operations Committee Meeting at 5		0	106		5 0	ł	
05/27/2020 2:24 PM	Do you see them? Do you see them? Just wait, you will. Meet our		0	168		24 13		
05/25/2020 11:37 AM	Today we remember those who risked their lives for our country.		0	148		7 8	1	
05/23/2020 2:14 PM	Just a reminder that our Administrative offices will be closed		0	195		5 9	1	
05/22/2020 3:38 PM	*SOUND ON. Friday brings a new #NationalPublicWorksWeek		0	180		22 10	-	
05/21/2020 3:24 PM	Thursday brings the many voices of Brad. Much more than just an		0	150		18 5		

05/20/2020 5:00 PM	Don't miss out, this upcoming	84	0	111	4 0	I
05/20/2020 3:28 PM	*SOUND ON. Shannon is up next! She is essential, part of our	84	0	156	22 6	-
05/19/2020 3:20 PM	*SOUND ON: Tuesday brings a new #NationalPublicWorksWeek	81	0	169	16 9	
05/18/2020 3:30 PM	*SOUND ON. Every day during #NationalPublicWorksWeek we will	84	0	88	8 3	ŧ.
05/17/2020 8:48 AM	Did you know we are showcased in today's Orange County Register		0	576	33 37	
05/16/2020 2:04 PM	Our staff go ABOVE and beyond, literally! To ensure our digesters are		0	393	55 41	
05/15/2020 3:22 PM	Sewer installation on State College Blvd. in City of Anaheim- Municipal	81	0	134	6 7	I.
05/14/2020 9:53 AM	Reminder: Cut hair belongs in the trash, not the toilet (trust us, it	814	0	160	12 9	1
05/13/2020 11:44 AM	OCSD is doing its part and participating in testing of our	8	0	173	13 14	
05/12/2020 3:34 PM	Did you know Digesters work like big stomachs? The scum and sludge,	84	0	456	39 30	
05/10/2020 7:58 PM	Work continues! Night work is being done on Westminster Blvd. between		0	180	3 3	
05/09/2020 12:01 PM	Lets end #DrinkingWaterWeek with Round 2. It seems that many of you		0	140	6 7	1
05/08/2020 3:12 PM	Wednesday, May 13 at 5 p.m. is our Administration Committee Meeting.	8	0	128	3 2	1
05/08/2020 10:13 AM	Right in the feels! Perfect for Friday, so we thought we'd share. One of		0	251	62 24	
05/07/2020 9:57 AM	OCSD has over 600 public workers who uphold our mission of protecting	81	0	135	16 11	
05/05/2020 10:26 AM	#DrinkingWaterWeek! Water at OCSD just keeps coming, and	884	0	290	21 23	
05/02/2020 9:53 AM	Take a tiny break and find the item that doesn't belong in the toilet. The		0	634	58 27	
04/30/2020 2:10 PM	What's easier than the ABCs? The 3 Ps. PEE, POOP, and Toilet PAPER		0	188	7 8	1

04/30/2020 2:08 PM	The Operations Committee Meeting is coming up on Wednesday. Visit		0	134		4 3	1
04/29/2020 4:39 PM	As an essential service, our work must continue which means ramping	6	ø	177		8 7	1
04/29/2020 11:42 AM	Is Welder Wednesday a thing? If it's not, now it is, because we couldn't	6	0	153		12 9	
04/28/2020 11:42 AM	In honor of #WaterWeek2020 check out this underwater footage of the		ø	316		42 21	
04/26/2020 12:57 PM	Lets start the week fresh! By fresh we obviously mean with some	6	0	217		8	8
04/23/2020 11:08 AM	Here are just some of our Essential Workers. We want to say Thank You.		0	147		14 12	
04/22/2020 4:30 PM	Happy Administrative Professionals Day! Today, we want to take a	6	0	156		7 9	•
04/22/2020 9:58 AM	OCSD knows that wastewater isn't a waste, its a resource. OCSD does its		0	303		40 21	
04/20/2020 12:19 PM	OCSD makes biosolids, which is treated organic matter recovered	84	0	219		11 10	
04/17/2020 11:06 AM	It's that time of the year again, National Clean Out Your Medicine		0	217		13 6	F
04/16/2020 4:39 PM	Less than a week away! Visit https://ocsd.legistar.com/Calendar.as	6	0	130		7 1	I.
04/16/2020 12:36 PM	#Thankful for all the #EssentialEmployees.		0	355		31 37	
04/14/2020 11:35 AM	All for #GWRS. As part of the GWRS Final Expansion project being done	84	0	118		4 4	1
04/13/2020 11:12 AM	Construction on the Westminster Sewer Project starts this week, sign		0	100		3 1	ļ
04/12/2020 4:27 PM	Easter Sunday is Here! Since all parks are closed, we were	6	0	90	1	0 0	
04/10/2020 3:41 PM	Call Us, Beep Us, there's multiple ways to Reach Us. Sign up for		0	116		3 1	1
04/10/2020 10:33 AM	Can't live with them, can't live without them. Luckily, we enjoy our		0	150		6 10	L.
04/09/2020 10:57 AM	We were going through our camera roll, just like many of you are doing,	6	0	230		16 16	

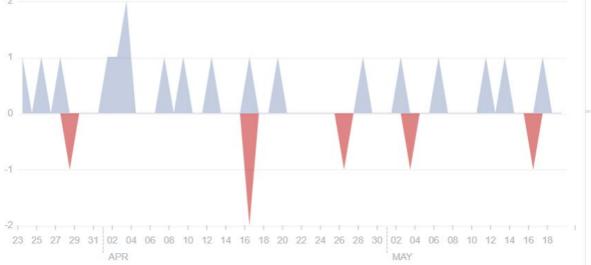
04/08/2020 1:24 PM	It's #NationalPublicHealthWeek and at #OCSD we celebrate every week.		0	184	L	<mark>1</mark> 7	
04/07/2020 1:21 PM	*SOUND ON* Working from home? Missing your coworkers? Trying to	8	0	263		56 16	
04/05/2020 4:56 PM	Trying to stay busy? Ask people in your house if they know what to		0	406		15 12	ł.
04/03/2020 1:45 PM	We know, you know, that the only thing that belongs in the toilet is		0	279		14 16	ł.
04/01/2020 2:09 PM	Today is National Walking Day, but we're also in Quarantine, so how do		0	150	1	2 6	1
03/31/2020 7:15 PM	Thanks for spreading the word Seal Beach Police Department. For more		0	159	1	9 7	ł
03/30/2020 3:51 PM	Let's start the week by saying Thank You. Thank you to all the medical		0	225		7 12	
03/28/2020 6:31 PM	We hope we're really driving the message home on this one. Wipes,	6	0	589		33 34	•
03/26/2020 4:59 PM	As you sit at home wondering if you should go out and TRY to get bottled		0	203		5 13	1
03/24/2020 4:17 PM	We said the "E" word earlier this week, "Essential", and we have to		0	146	1	16 14	I.
03/23/2020 3:34 PM	The "essential" employees everyone		0	251		10 11	I.
03/22/2020 10:48 AM	Happy World Water Day! Do your part and Dunk it! And Trash it! Baby		0	157	1	4 8	
03/20/2020 3:00 PM	Did you know that in 2016 the Governor of California signed		0	253		13 12	1
03/20/2020 2:19 PM	Its Friday! Let's end the week with a laugh. *Find the answer below	6	0	157	1	7 5	ł
03/20/2020 10:14 AM	On Wednesday, March 25, OCSD is holding its' Steering Committee		0	81	1	1 0	1
03/19/2020 4:11 PM	We get it, the last thing you're thinking about right now is your		0	222		16 10	ŧ.
03/19/2020 10:59 AM	On Friday (3/20) and Monday (3/23) construction will restrict thru traffic		0	98	1	0 1	1
03/18/2020 4:37 PM	Our doors will be closed to the public but our staff is available to assist you	6	0	134	1	5 5	

Graphs of Page Likes, Post Reach and Total Views for March-May 2020

Page Likes

Unlikes Organic Likes Paid Likes

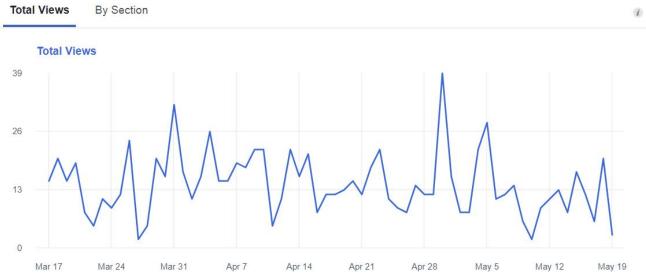
The number of organic Page likes, paid Page likes and unlikes.



Post Reach

The number of people who saw any of your posts at least once. This metric is estimated.





28 day summary with change over previous period

24 126.3% MM

20.8K 129.9%

725 1417.9%

51 1363.6%

1,656 18

Jun 2020 • 9 days so far..

TWEET HIGHLIGHTS

Top Tweet earned 1,075 impressions

People have been flushing the unflushable for a long time, the only difference now is that we have flushable wipes, BUT you also have us to educate you that only pee, poop and toilet paper should go down the toilet. You can thank us by only flushing the 3 Ps. #waybackwednesday

pic.twitter.com/0D86vTf3t5



135 98

View Tweet activity

View all Tweet activity

Top Follower followed by 374 people





Huge Hunter Hayes fan!! Been to 6 shows :) Carrie Underwood. Forever a Potterhead. Starkid. All things Middle Earth. Always listening to country music. Top mention earned 4 engagements

CASA_CleanWater CASA @CASA_CleanWater - Jun 8

On this #OceanDay find out how @OC Sewers works hard every day to protect public health and the environment! twitter.com/OCSewers/statu...

• 3

View Tweet

Top media Tweet earned 461 impressions

Ever wondered what happens with your #FridayFlush or any flush for that matter? We treat and recycle the wastewater that comes into our plant, but do you know what happens with the solids? We use them to make biosolids. Visit OCSD.com #LearnAboutCompostingDay

pic.twitter.com/e0rsLz7U0N



231 Ø4



View all Tweet activity

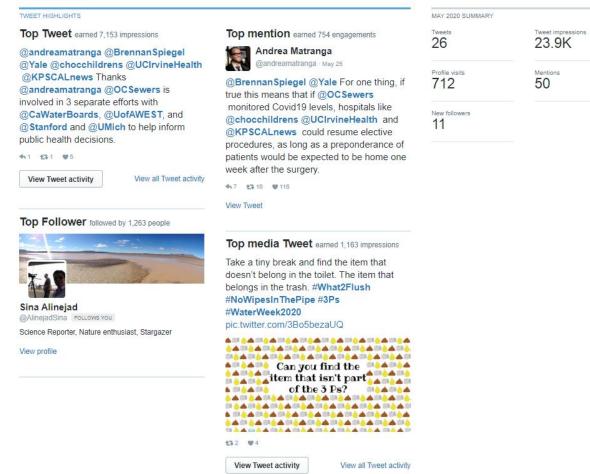
Get your Tweets in front of more people Promoted Tweets and content open up your reach on Twitter to more people.

JUN 2020 SUMMARY Tweets 3,708 file visits Mentions 2 45 New followers

4

5

May 2020 . 31 days



Apr 2020 . 30 days

TWEET HIGHLIGHTS

Top Tweet earned 1,757 impressions

Lets start the week fresh! By fresh we mean with some (waste)water talk. So let us show you the only 3 things you should ever flush down the toilet, Pee, Poop and (toilet) Paper. Flushable wipes don't count, they belong in the trash. #What2Flush #The3Ps #NoWipesDownThePipes pic.twitter.com/GIQcmVd4Kw



135 914

View Tweet activity

View all Tweet activity

Top Follower followed by 536 people



Center Enamel @Zyy25780191 FOLLOWS YOU

Center Enamel is the first and most experienced Glass-Fused-to-Steel Bolted tanks manufacturer in Asia.

View profile



City of Garden Grove

@CityGardenGrove · Apr 12

As a friendly reminder from @OCSewers, the toilet is only meant to flush the three Ps -pee,poop,&paper.

Flushing down objects may result in having to replace equipment.

To learn more, visit ggcity.org/sewers/sewer-I... and What2Flush.com

#GG1956 #What2Flush #The3Ps pic.twitter.com/KKbXPJRDH1



41 275 12

View Tweet

Top media Tweet earned 1,061 impressions

We were going through our camera roll, just like many of you are doing, and we found this gem! Our fleet in 1955. Happy #TBT. #ThrowbackThursday #EssentialThenEssentialNow #OCSDisEssential pic.twitter.com/3GJ8eko2Ya



APR 2020 SUMMARY

Tweets 23

197

8

Profile visits

New followers

Tweet impressions 16.2K

Mentions 18

Mar 2020 • 31 days

TWEET HIGHLIGHTS

Top Tweet earned 2,423 impressions

We get it, the last thing you're thinking about right now is your pipes, but weirdly enough, it's the one thing we're always thinking about. So treat them right and only flush down the 3 P's, PEE, POOP, and Toilet PAPER. #The3Ps #ToiletTalk #ToiletTip #What2Flush pic.twitter.com/egHRWCnhlh



Top mention earned 27 engagements

Orange County Water District 4 @OCWDWaterNews - Mar 3

#OCWD & #GWRS praised by @EPAAWheeler during launch of National Water Reuse Action Plan @OC Sewers pic.twitter.com/RUZw0KPCUV



131 95 View Tweet

View all Tweet activity

Top Follower followed by 1,045 people



pclocators

@pclocators FOLLOWS YOU

View Tweet activity

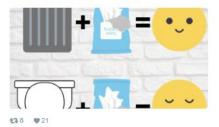
Subsurface Utility locating- We mark underground facilities. We make safety a priority. Protecting R clients facility is goal # 1

View profile

Top media Tweet earned 1,420 impressions

The "essential" employees everyone keeps talking about include our staff. They're out there ensuring our facilities are running smoothly to uphold our mission. That's why we ask you to keep in mind the 3 P's next time you flush. Only PEE, POOP, and Toilet PAPER down the pipes.

pic.twitter.com/DhHK8CbNq5



View all Tweet activity

View Tweet activity

MAR 2020 SUMMARY

Tweets 28

Tweet impressions 19K

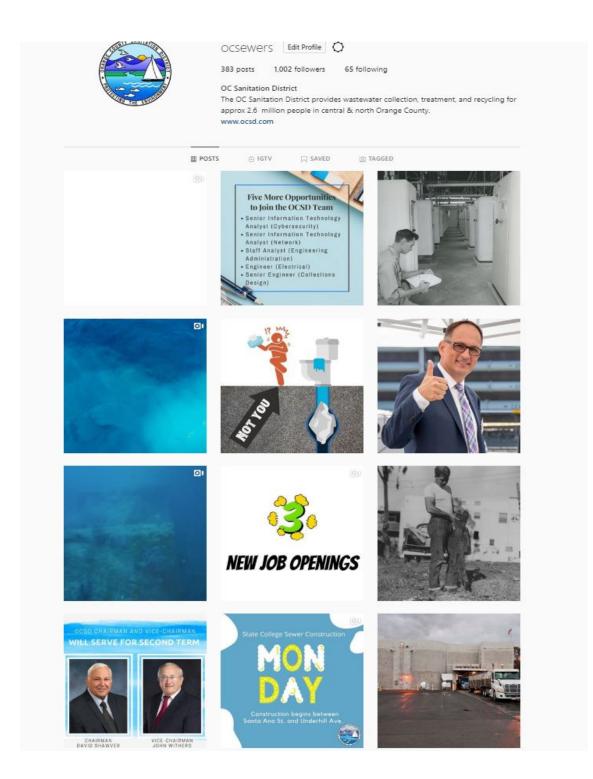
Profile visits 208

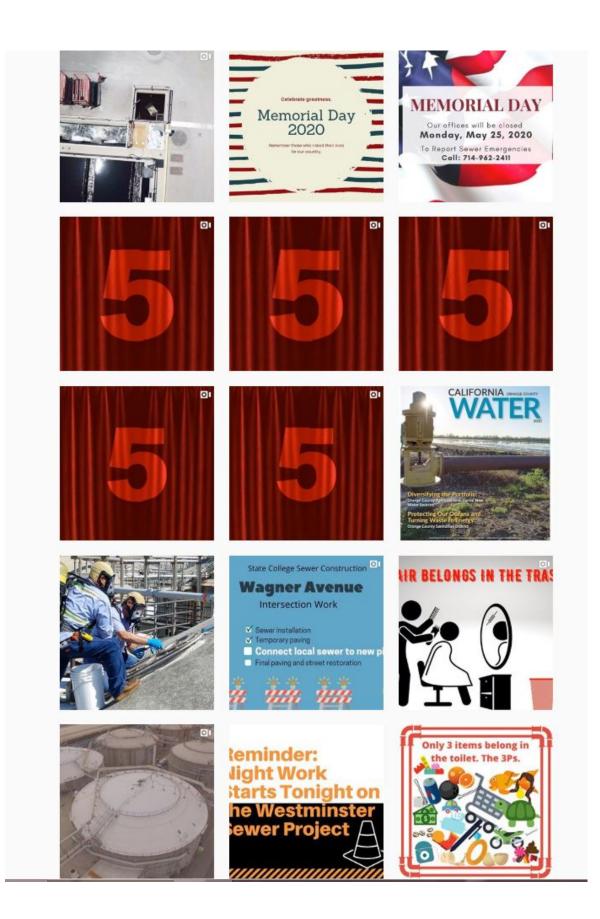
-3

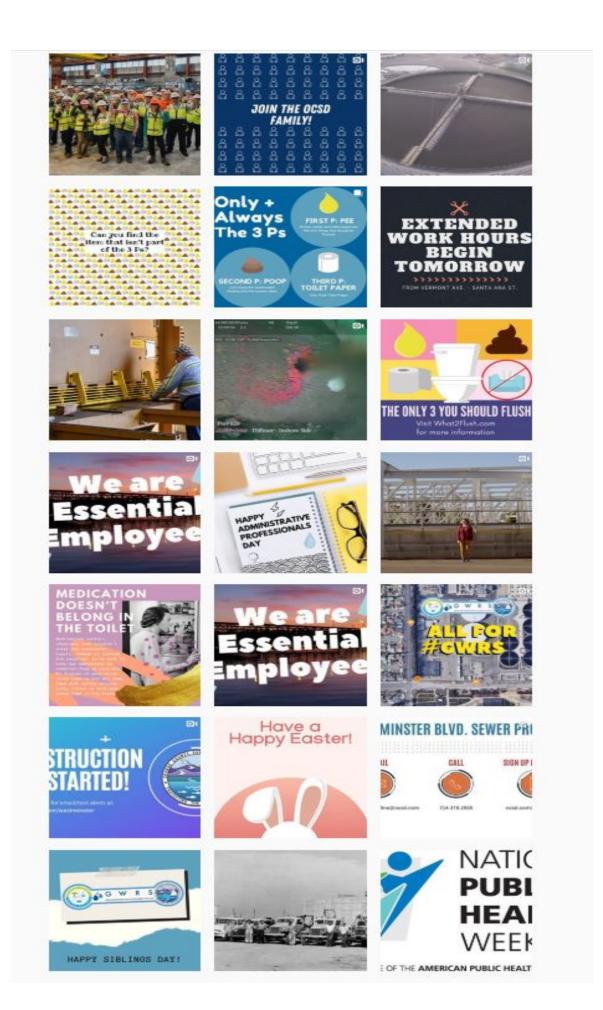


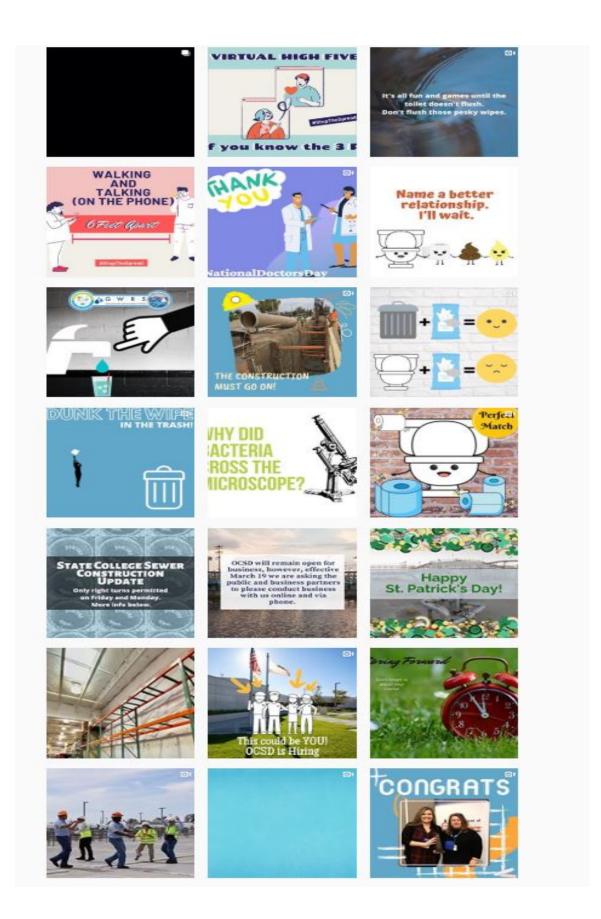
New followers

Instagram Posts March- June 2020











Media Articles for March- June

Article	Date	Resource	Link
Oceanside leads county with plan to make recycled water safe to drink	2/20/2020	San Diego Union Tribune	https://www.sandiegouniontribune.com/communities/north-county/oceanside/story/2020-02- 20/oceanside-leads-county-with-plan-for-potable-recycled-water
State promotes innovation through mass timber competition	3/3/2020	Western Farm Press	https://www.farmprogress.com/crops/state-promotes-innovation-through-mass-timber- competition
Barrera: Climate Change Is the Real Threat to Latinx	3/13/2020	The Voice of OC	https://voiceofoc.org/2020/03/barrera-climate-change-is-the-real-threat-to-latinx/
OCWD Commends Collaboration Of EPA's National Water Reuse Action Plan	3/12/2020	Water Online	https://www.wateronline.com/doc/ocwd-commends-collaboration-epa-s-national-water-reuse- action-plan-0001
Poseidon desal plant gets fresh analysis, but coronavirus delays Friday meeting	3/13/2020	Orange County Register	https://www.ocregister.com/2020/03/12/key-issues-for-poseidon-desal-plant-get-expert- analysis-but-coronavirus-delays-friday-meeting/
Orange County commends collaboration on water reuse plan	3/13/2020	Water Finance and Management	https://waterfm.com/orange-county-commends-collaboration-on-water-reuse-plan/
Virus doesn't affect tap water, but it could be in raw sewage	3/18/2020	Orange Coutny Register	https://www.ocregister.com/2020/03/17/coronavirus-doesnt-jeopardize-tap-water-but-it- might-be-carried-in-raw-sewage/
Coronavirus: California issues warning about disinfecting wipes	3/18/2020	Mercury News	https://www.mercurynews.com/2020/03/17/coronavirus-california-issues-warning-about- disinfecting-wipes/
Disinfecting wipes are being flushed down toilets and causing major pipe problems	3/20/2020	CNN News	https://www.cnn.com/2020/03/20/us/wipes-flush-toilet-pipes-wellness-trnd/index.html
Three miles of sewer pipes to be replaced as part of Westminster Avenue Sewer Project	3/31/2020	Orange County Breeze	http://www.oc-breeze.com/2020/03/31/179786 three-miles-of-sewer-pipes-to-be-replaced-as- part-of-westminster-avenue-sewer-project/
Coronavirus at beaches? Surfers, swimmers should stay away, scientist says	4/2/2020	Los Angeles Times	https://www.latimes.com/california/story/2020-04-02/coronavirus-ocean-swimming-surfing- safe-beaches-los-angeles
Law Review: The three Ps: pee, paper and poo	4/2/2020	Sierra Sun	https://www.sierrasun.com/opinion/columns/law-review-the-three-ps-pee-paper-and-poo/
Flushable Wipes' Bust Flush for Wastewater Treatment	4/8/2020	Dana Point Times	https://www.danapointtimes.com/flushable-wipes-bust-flush-wastewater- treatment/?fbclid=IwAR2og9L7kh9G1Mx1CXsPBuTDLv13zMoB2XumPDdMkVWKZCwDXTiLuHye LM8
Poop tests in sewage might predict coronavirus surge	5/8/2020	OC Register	https://www.ocregister.com/2020/05/08/poop-tests-in-sewage-might-predict-coronavirus- surge/
Local Water Resilience Projects Receive \$65.8 Million in Grants from DWR	6/4/2020	CA Water News Daily	http://californiawaternewsdaily.com/drought/local-water-resilience-projects-receive-65-8- million-in-grants-from-dwr/